

Heathrow Airport Limited

2010-11 Actuals to Table 6-3 Variance Analysis

Year ended 31 March 2011

Introduction

This report provides users with explanations of variances between actual results in the Trading Statement to those included within the CAA forecast for activities identified as 'Specified Activities' within Table 6-3 of the 'Economic Regulation of Heathrow and Gatwick Airports 2008-2013', CAA decision dated 11th March 2008 for the year ending 31st March 2011.

The CAA forecast for Specified Activities lists the revenue that is forecast to be generated by Heathrow Airport (ie. third party revenue) for the fifth quinquennium (Q5). This forecast is based on certain assumptions and any derivation from this forecast is required to be explained and justified to users and the CAA.

The specified activities are:

- Baggage, Check-in desks and Common Use Self Service Machines (CUSS)
- Other Desk Licences
- Staff Car Parking
- Airside Licences
- Electricity
- Fixed Electrical Ground Power (FEGP)
- Heating and Ventilation
- Water and Sewerage
- Security Documentation
- Bus and Coach Services

The variance analysis has been made against third party elements of the actuals for the period 1st April 2010 to 31st March 2011.

This paper includes Table 6-3 for Q5 and an update showing this table uplifted to nominal prices using RPI for 2010/11 from The Office for National Statistics (ONS), and Oxford Economic Forecast (OEF) for future years. The RPI uplift is applied to provide a consistent comparison between CAA forecast and actuals in nominal prices (ie. current year prices). These variances are explained on the following sheets.

As charges for Passengers with Reduced Mobility (PRMs) were not included in the Q5 Settlement they have not been analysed in this report.

RPI						2.97%	0.46%	4.96%	4.70%	3.20%	Trading Statement		Variance to Table 6-3
Index						1.030	1.034	1.086	1.137	1.173	2010-11		
£m	Breakdown Table 6.3 in 07/08p					Breakdown Table 6.3 in Outturn							
Baggage, Check-in & CUSS	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	89.081	86.720	87.721	87.361	89.472	91.727	89.703	95.242	99.309	104.963	108.948	13.706	
Direct Cost	82.3	79.1	79.4	78.3	79.8	84.703	81.852	86.196	89.043	93.593	98.285	(12.089)	
Annuity	0	0	0	0	0	-	-	-	-	-	0.000	0.000	
Allocated Costs	6.8	7.6	8.3	9.0	9.7	7.024	7.851	9.045	10.266	11.370	9.045	0.000	
Total costs	89.081	86.720	87.721	87.361	89.472	91.727	89.703	95.242	99.309	104.963	107.330	(12.088)	
												1.618	
Staff Car Parking	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	19.510	19.570	19.550	19.530	19.500	20.089	20.243	21.226	22.201	22.876	22.764	1.538	
Direct Costs	7.853	7.871	7.857	7.843	7.826	8.086	8.142	8.531	8.916	9.181	9.343	(0.812)	
Annuity	7.453	7.480	7.476	7.472	7.464	7.674	7.737	8.117	8.494	8.756	6.251	1.865	
Allocated Costs	4.204	4.219	4.217	4.215	4.210	4.329	4.364	4.579	4.791	4.939	4.579	0.000	
Total costs	19.510	19.570	19.550	19.530	19.500	20.089	20.243	21.226	22.201	22.876	20.173	1.053	
												2.591	
Airside Licences	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	0.780	0.780	0.780	0.780	0.780	0.803	0.807	0.847	0.887	0.915	0.755	(0.092)	
Direct Costs	0.378	0.378	0.378	0.378	0.378	0.390	0.391	0.411	0.430	0.444	0.889	(0.478)	
Annuity	0.041	0.041	0.041	0.041	0.041	0.042	0.042	0.044	0.046	0.048	0.044	0.000	
Allocated Costs	0.361	0.361	0.361	0.361	0.361	0.371	0.373	0.392	0.410	0.423	0.392	(0.000)	
Total costs	0.780	0.780	0.780	0.780	0.780	0.803	0.807	0.847	0.887	0.915	1.325	(0.478)	
												(0.570)	
Electricity	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	29.490	28.750	28.420	27.920	28.970	30.366	29.739	30.859	31.738	33.986	21.758	(9.101)	
Direct Costs	22.212	21.478	21.375	20.957	21.754	22.871	22.217	23.208	23.823	25.521	16.052	7.156	
Annuity	4.771	4.764	4.618	4.565	4.727	4.913	4.928	5.014	5.190	5.545	5.014	(0.000)	
Allocated Costs	2.510	2.507	2.430	2.402	2.487	2.585	2.593	2.638	2.731	2.918	2.638	(0.000)	
Total costs	29.493	28.749	28.422	27.925	28.968	30.369	29.737	30.859	31.744	33.984	23.704	7.155	
												(1.946)	
Fixed Electrical Ground Power	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	7.180	7.160	7.120	7.090	7.060	7.393	7.406	7.730	8.060	8.282	6.625	(1.105)	
Direct Costs	3.094	3.085	3.055	3.042	3.038	3.186	3.191	3.317	3.458	3.564	3.270	0.047	
Annuity	2.078	2.072	2.089	2.079	2.054	2.140	2.143	2.268	2.363	2.409	2.268	(0.000)	
Allocated Costs	2.008	2.003	1.977	1.969	1.968	2.067	2.072	2.146	2.239	2.309	2.146	(0.000)	
Total costs	7.180	7.160	7.120	7.090	7.060	7.393	7.406	7.730	8.060	8.282	7.684	0.046	
												(1.059)	
Heating and Ventilation	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	0.980	0.950	0.930	0.910	0.890	1.009	0.983	1.010	1.034	1.044	1.412	0.402	
Direct Costs	0.702	0.681	0.666	0.652	0.638	0.723	0.704	0.724	0.741	0.748	0.932	(0.209)	
Annuity	0.565	0.548	0.536	0.525	0.513	0.582	0.567	0.582	0.597	0.602	0.582	0.000	
Allocated Costs	0.299	0.290	0.284	0.278	0.272	0.308	0.300	0.308	0.316	0.319	0.308	0.000	
Total costs	1.567	1.519	1.487	1.455	1.423	1.613	1.571	1.614	1.654	1.669	1.822	(0.208)	
												(0.410)	
Water & Sewerage	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	0.950	0.930	0.930	0.930	0.930	0.978	0.962	1.010	1.057	1.091	0.578	(0.432)	
Direct Costs	0.598	0.597	0.600	0.605	0.610	0.616	0.617	0.651	0.687	0.715	0.716	(0.065)	
Annuity	0.163	0.156	0.152	0.149	0.146	0.167	0.161	0.165	0.169	0.171	0.165	(0.000)	
Allocated Costs	0.189	0.181	0.176	0.173	0.170	0.195	0.187	0.192	0.197	0.199	0.192	(0.000)	
Total costs	0.950	0.934	0.928	0.927	0.926	0.978	0.966	1.008	1.054	1.086	1.073	(0.065)	
												(0.495)	
Security ID	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	2.730	2.750	2.780	2.800	2.730	2.811	2.845	3.018	3.183	3.203	2.964	(0.054)	
Direct Costs	1.327	1.337	1.351	1.361	1.327	1.366	1.383	1.467	1.547	1.556	1.287	0.180	
Annuity	0.079	0.080	0.081	0.081	0.079	0.081	0.082	0.088	0.092	0.093	0.088	(0.000)	
Allocated Costs	1.324	1.334	1.348	1.358	1.324	1.363	1.379	1.464	1.544	1.553	1.464	(0.000)	
Total costs	2.730	2.750	2.780	2.800	2.730	2.811	2.845	3.018	3.183	3.203	2.839	0.179	
												0.125	
Bus and Coach	08/09	09/10	10/11	11/12	12/13	08/09	09/10	10/11	11/12	12/13			
Income	1.390	1.390	1.390	1.390	1.390	1.431	1.438	1.509	1.580	1.631	1.560	0.051	
Direct Costs	0.109	0.109	0.109	0.109	0.109	0.113	0.113	0.119	0.124	0.128	1.578	(1.459)	
Annuity	0.783	0.783	0.783	0.783	0.783	0.806	0.810	0.850	0.890	0.919	0.850	0.000	
Allocated Costs	2.523	2.523	2.523	2.523	2.523	2.598	2.610	2.739	2.868	2.960	2.739	0.000	
Total costs	3.415	3.415	3.415	3.415	3.415	3.517	3.533	3.708	3.882	4.007	5.167	(1.459)	
												(3.607)	

Baggage, Check-In & CUSS**2010-11****3rd Party Element only**

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	111,457				
09/10 bfwd (under) / over recovery	(1,315)				
NRCG dispute settlement	(1,194)				
Total Revenue	108,948	95,242	13,706	Actuals reflect pricing increase to cover cost changes below	
				Additional scope - ITO operation (5T)	(900)
				Additional scope - T1 - T4 Tunnel operating at fuller capacity than previously assumed	(400)
				Additional scope - T1 OOG assumed closed	(105)
				Additional scope - T1 prolongation	(50)
				Additional scope - Terminal 4 Ancillary Baggage Facility	(218)
				Additional scope- T4 following transfer of responsibilities from BA	(900)
				Additional scope - T4IB	(300)
				Additional scope - T4 OOG	(67)
				Under estimated T5 O&M costs, now based on actuals and reflecting extended scope.	(4,500)
				Additional scope- Building 560/Baggage Recovery Facility	(1,522)
				Check-in & CUSS - check-in under estimated and CUSS fully recovered	(3,000)
				Other minor items and cost savings	(127)
Direct Expenditure	98,285	86,196	(12,089)		(12,089)
Allocated costs	9,045	9,045	(0)		
Net (under) / over recovery at 31 March 2011	1,618	0	1,618		

Note: Due to the predominantly fixed nature of the total costs, usage volume reductions will lead to an increase in the price per unit. Conversely, usage volume increases will result in a decrease in the price per unit.

**Staff Car Parking
2010-11**

3rd Party Element only

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	21,936				
09/10 bfwd (under) / over recovery	828			Pricing adjusted to reflect cost increases	3,110
Total Revenue	22,764	21,226	1,538	Decrease in 3rd party share from 81% per Table 6-3 to 75% per Actuals	<u>(1,572)</u>
					1,538
				Additional staffing and maintenance costs	(91)
				Coaching & Fuel - additional schedules and increased fuel costs.	(1,260)
				Rent & Rates	(115)
				Passenger Transport Levy	21
				Decrease in 3rd party share from 81% per Table 6-3 to 75% per Actuals	<u>632</u>
Direct Expenditure	9,343	8,531	(812)		(812)
Allocated costs and Annuity	10,830	12,695	(1,865)	The annuity for terminal adjacent car parks has been adjusted in accordance with the release of spaces	
Net (under) / over recovery at 31 March 2011	2,591	0	726		

Note: Due to the predominantly fixed nature of the total costs, usage volume reductions will lead to an increase in the price per unit. Conversely, usage volume increases will result in a decrease in the price per unit.

Airside Licences**2010-11****3rd Party Element only**

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	871				
09/10 bfwd (under) / over recovery	(116)				(33)
Total Revenue	<u>755</u>	<u>847</u>	<u>(92)</u>	Decrease in 3rd party share from 100% per Table 6-3 to 93% per Actuals	<u>(59)</u>
					<u>(92)</u>
				Increased direct staff costs to reflect agreed focus on airside activities.	(318)
				Property Related	8
				Maintenance & Equipment	(65)
				General Costs	(132)
				Decrease in 3rd party share from 100% per Table 6-3 to 93% per Actuals	<u>29</u>
Direct Expenditure	<u>889</u>	<u>411</u>	<u>(478)</u>		<u>(478)</u>
Allocated costs and Annuity	<u>436</u>	<u>436</u>	<u>0</u>		
Net (under) / over recovery at 31 March 2011	<u>(570)</u>	<u>0</u>	<u>(570)</u>		

Note: Due to the predominantly fixed nature of the total costs, usage volume reductions will lead to an increase in the price per unit. Conversely, usage volume increases will result in a decrease in the price per unit.

**Electricity
2010-11**

3rd Party Element only

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	20,804				
09/10 bfwd (under) / over recovery	954				
Total Revenue	21,758	30,859	(9,101)		
Direct Expenditure	16,052	23,208	7,156		
Allocated costs and Annuity	7,651	7,651	0		
Net (under) / over recovery at 31 March 2011	(1,945)	0	(1,945)		
				Pricing adjusted to reflect cost decreases	(2,460)
				Decrease in 3rd party share from 39.5% per Table 6-3 to 31% per Actuals	(8,895)
					(9,101)
				Reduced consumption and costs	2,162
				Decrease in 3rd party share from 39.5% per Table 6-3 to 31% per Actuals	7,156
					7,156

Note: Due to the predominantly fixed nature of the total costs, usage volume reductions will lead to an increase in the price per unit. Conversely, usage volume increases will result in a decrease in the price per unit.

Fixed Electrical Ground Power (FEGP)

2010-11

3rd Party Element only

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	5,586				
09/10 bfwd (under) / over recovery	1,039				
Total Revenue	6,625	7,730	(1,105)	Pricing adjusted to reflect prior year over-recovery	(1,105)
Direct Expenditure	3,270	3,317	47	Higher electricity usage Reduced maintenance costs	(60) 107 47
Allocated costs and Annuity	4,414	4,414	0		
Net (under) / over recovery at 31 March 2011	(1,059)	0	(1,059)		

Income is charged per qtr hour periods, whereas Electricity costs represents the actual cost of the electricity supplied.

Note: Due to the predominantly fixed nature of the total costs, usage volume reductions will lead to an increase in the price per unit. Conversely, usage volume increases will result in a decrease in the price per unit.

**Heating & Ventilation
2010-11**

3rd Party Element only

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000
Revenue per 10/11 Trading Statement	1,412		
Total Revenue	<u>1,412</u>	<u>1,010</u>	<u>402</u>
Direct Expenditure	<u>931</u>	<u>724</u>	<u>(207)</u>
Allocated costs and Annuity	891	891	0
Net (under) / over recovery at 31 March 2011	<u>(410)</u>	<u>(604)</u>	<u>195</u>

Commentary on variance

T5 Energy Centre costs were not included in the Table 6-3 submission, neither was the reduction in the other boiler houses caused by the relocated usage. The additional costs and revenue reflect the net increase in the provision of H&V facilities.

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Note: Heating & Ventilation income is based upon rents agreed by the AOC rents group, therefore any (under)/over recoveries are not rolled forward into the following year's price setting.

**Water & Sewerage
2010-11**

3rd Party Element only

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	435				
09/10 b fwd (under) / over recovery	143			Pricing adjusted to reflect cost decreases and prior year over-recovery	(556)
				Increase in 3rd party share from 16% per Table 6-3 to 18% per Actuals	126
Total Revenue	578	1,008	(430)		(430)
Direct Expenditure	716	651	(65)	Small cost savings	17
				Increase in 3rd party share from 16% per Table 6-3 to 18% per Actuals	(81)
Allocated costs and Annuity	356	356	0		(65)
Net (under) / over recovery at 31 March 2011	(494)	(0)	(494)		

Note: Due to the predominantly fixed nature of the total costs, usage volume reductions will lead to an increase in the price per unit. Conversely, usage volume increases will result in a decrease in the price per unit.

Security Documentation

2010-11

3rd Party Element only

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	3,346				
09/10 b fwd (under) / over recovery	(382)			Pricing adjusted to reflect prior year under-recovery	52
Total Revenue	2,964	3,018	(54)	Decrease in 3rd party share from 85% per Table 6-3 to 82% per Actuals	(107)
					(54)
				Staff savings	238
				Property	116
				Purchase of cards, card holders, lanyards etc	(226)
				Decrease in 3rd party share from 85% per Table 6-3 to 82% per Actuals	52
Direct Expenditure	1,287	1,467	180		180
Allocated costs and Annuity	1,551	1,551	(0)		
Net (under) over / recovery at 31 March 2011	125	0	125		

Note: Due to the predominantly fixed nature of the total costs, usage volume reductions will lead to an increase in the price per unit. Conversely, usage volume increases will result in a decrease in the price per unit.

**Bus & Coach
2010-11**

3rd Party Element only

	Trading Statement £'000	Table 6-3 £'000	Variance Table 6-3 £'000	Commentary on variance	£'000
Revenue per 10/11 Trading Statement	1,560			Underlying decrease in income	(259)
Total Revenue	1,560	1,509	51	Increase in 3rd party share from 73% per Table 6-3 to 88% per Actuals	310
					51
Direct Expenditure	1,578	119	(1,459)	Staff	(26)
				Property Related	(40)
				Maintenance & Equipment	(345)
				Management fees	(1,023)
				Increase in 3rd party share from 73% per Table 6-3 to 88% per Actuals	(25)
Allocated costs and Annuity	3,589	3,589	(0)		(1,459)
Net (under) / over recovery at 31 March 2011	(3,607)	(2,199)	(1,409)		

Note: Bus and Coach income is based upon commercial agreements with suppliers, therefore any (under)/over recoveries are not rolled forward into the following year's price setting.

