

Celebrating the Platinum Jubilee

SUPPORTING LOCAL COMMUNITIES CELEBRATE THE PLATINUM JUBILEE

Our Heathrow Rangers, together with Heathrow colleague volunteers, supported a number of local communities to set up and prepare for their Jubilee events. From litter picking to decorating high streets, churches and the Great Barn, our Rangers have lent a much-needed helping hand across Harmondsworth, Colnbrook, Cranford and Stanwell Moor.



The airport has a long and illustrious history with Her Majesty Queen Elizabeth and the Royal family. Heathrow celebrated this momentous occasion with our colleagues holding competitions across the airport, decorating the terminals, our in-house fabrics team created a Jubilee-inspired '70' sign and our young passengers were treated to Mr Men and Little Miss colouring books and crayons. Some of our operational colleagues also got into the street party spirit and organised festivities, bringing in food and decorations for staffrooms. Jubilee events in neighbouring villages and across the airport brought communities and colleagues together to celebrate The Queen's long service. We are proud to have played our part.





Hammondsworth community shed relocation and reconstruction



New outdoor furniture at Heathrow Primary



New woodchip area at Heathrow Primary



Litter-picking in Colnbrook with Heathrow volunteers

Heathrow Community Rangers

The Heathrow Community Rangers continue to support local communities and schools with practical support and greenspace maintenance.

Here are just some of the projects they have undertaken in the last few months.



Decorating and gardening at Pippins Primary School with Heathrow volunteers



Creating a sensory garden at Colnbrook Primary



Tree planting at Stanwell Moor



Path clearing in Colnbrook



Repainting at Pippins Primary



Preparing Pippins Park for the schools' Sports Day



Hedge trimming at Richings Park

If you'd like support from the Heathrow Community Rangers, please contact:
RangerRequests@heathrow.com



Heathrow Biodiversity Team

Nature conservation in local communities



Did you know that Heathrow owns and maintains 13 biodiversity sites which total 170 hectares of land around the airport?

Our biodiversity team plans and undertakes proactive landscape and habitat management across the sites – five of which are publicly accessible and are managed for the enjoyment of local communities.

Our Biodiversity Conservation Officers Emma and Dave, from Ecology & Habitat Management Ltd, work alongside our team to carry out projects and they also act as on-site wardens.

They regularly spot rare species of flora and fauna including interesting insects. Head over to their Twitter page [@HeathrowBio](https://twitter.com/HeathrowBio) to follow them and find out more.

170 hectares
=
317.68
football pitches



The sites in purple have been awarded the Biodiversity Benchmark Award

1. Colne Valley *
2. Orchard Farm
3. Twin Diverted Rivers
4. Robb's Nursery
5. Spout Lane
6. Oaks Road *
7. Mayfield farm
8. Princes Lakes
9. Clockhouse Lane Pit
10. Two Bridges Farm *
11. Caines Lane *
12. Camp 4
13. Causeway Nature Reserve

* publicly accessible sites



Grazing Cows

Eight Belted Galloway cows provided by Surrey Wildlife Trust were brought to Princes Lake.



Belted Galloway cattle on Princes Lake main meadow

The cows reach areas that machinery can't and they open up the landscape. Their cowpats also provide more ecosystems, attracting new species.



Bee-eautiful!



There are currently seven beehives across two of our closed sites.

The team inherited some colonies in plastic hives from a previous beekeeper and in May the team, with the help of a local bee inspector, decided to move them into cedar wood hives.



Transferring the bees



The queen and her workers

Invasive Species Control

One of the main tasks in the summer months is to control invasive non-native species on our sites. The two rivers that run around the airport contain two types of balsam, Orange & Himalayan Balsam, which out-compete native species – so the team has been pulling them out before they go to seed.



Orange Balsam growing in the Twin Rivers

Working with Local Schools



Our Responsible Schools programme has now come to a close after a successful summer term of workshops with our delivery partner Business Education Events (BEE). Workshops have been held in William Byrd Primary, Heathrow Primary, Harmondsworth Primary, Pippins Primary & Colnbrook Primary schools with sessions covering subjects such as enterprise, careers, presentation skills, building confidence and wellbeing. The workshops were based on a needs analysis with each school and were delivered to students in Years 3 to 6, to bring the world of work to life in a fun way and inspire the students.

These events have also been supported by Heathrow colleagues from across the business who have volunteered their time and subject expertise for the benefit of local children.

Partnering with local schools is a key objective in our Heathrow 2.0 strategy as we aim to give back to 1 million people in our local communities and make the airport, and its surrounding areas, a great place to live and work. To read more about Heathrow 2.0 please click [here](#).



en-haNCE Network at Harmondsworth Primary

Heathrow Airport's Network for Culture and Ethnicity, known as en-haNCE, is one of four staff networks that are dedicated to equality, diversity and inclusion. The network's vision is to create a working environment for colleagues in which their culture and ethnicity is one of their greatest assets to themselves and the business. The network lead Anita Chagar worked in collaboration with BEE to design a career workshop for a Year 3 class at Harmondsworth Primary School to inspire inclusivity and being proud of who you are. Anita and five members of the network, some of whom are local residents, led the workshop and shared stories about their roles and the world of work. This session was the perfect opportunity for our network colleagues to pay forwards the opportunities and chances they have received in their own careers to help inspire the next generation at a local school.

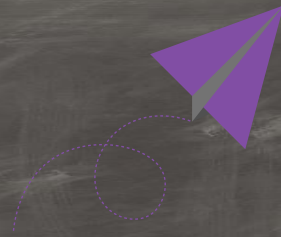


en-haNCE Culture & Ethnicity Network
Diverse & inclusive Heathrow

Click on the school logos below to visit the school's website



Working with Local Colleges



Heathrow

Employment & Skills Academy

The Heathrow Employment and Skills Academy connects local residents to jobs and careers at the airport. Through a range of inspirational experiences, the Academy excites people about the opportunities, equips them with the skills needed to succeed and brokers employment into a range of diverse roles at the airport.

For our younger residents, the Academy has this year engaged over 1000 pupils in its sustainability themed primary school challenge 'Heathrow Young Explorers' and over 1400 sixth form and college students in its virtual work experience. For residents looking for work, the Academy has thousands of job roles on offer. These include security, passenger services, ground handling, cargo, warehousing, retail and hospitality.

To help potential candidates prepare for roles, the Academy is also running the 'Heathrow Careers and Essential Skills Workshops' to provide an introduction to the airport, insight into the roles on offer and the essential skills needed to be successful.

For more information on vacancies, how to apply and the workshop, visit www.heathrowacademy.co.uk



10,000 external jobs, apprenticeships, and early career opportunities

T-LEVEL PLACEMENTS

Heathrow has been supporting T-Level placements for students from West London Institute of Technology and Cranford Community College. Our current cohort of students has recently completed a five-week project placement with Heathrow colleagues from our Digital and Technology teams. Heathrow has worked with the colleges involved to ensure that their placements prepare the students for work, further training or study. We wish them every success in their studies and future careers.



Our first cohort of T-Level students



Welcome to our new Independent Forum Chairs

In 2021 we consulted community stakeholders on Heathrow's community forums. We proposed changes to the structure of the forums following the impacts of the pandemic, especially owing to the pause in our airport expansion.

From the feedback we received, 78% of people felt that Heathrow should consider using an independent chair for larger community forum meetings. There was a strong feeling that an independent chair would make meetings more transparent and productive.

Baroness Liz Sugg has recently been appointed as chair for the Council for the Independent Scrutiny of Heathrow Airport (CISHA) following unanimous approval from the selection panel.

CISHA was formed following extensive stakeholder consultation and has been designed to maximise the efficiency and transparency of Heathrow's community engagement, including scrutinising Heathrow's sustainability progress, and establishing stronger links between Heathrow Airport's five existing community forums. The Council will succeed the Heathrow Community Engagement Board (HCEB) and will fulfil Heathrow's Airport Consultative Committee (ACC) requirement.

Baroness Sugg will take up her two-year appointment in September and brings with her a wealth of experience and a strong track record of public engagement, having previously served as Minister for Aviation and Minister for Sustainable Development. CISHA will hold its first Open Forum on 20th October.

Heathrow is also pleased to welcome two new independent chairs for two of our community forums.

Dr Roger Green chairs the Local Community Forum (LCF). Roger is an internationally known independent academic urban community researcher, and a community engagement and development advisor. He is a visiting Research Fellow at Goldsmiths, University of London, at its Centre for Urban and Community Research.

Andreas Lambrianou chairs the Noise & Airspace Community Forum (NACF). Andreas has a wide range of experience in the public and private healthcare sector in operations, finance and project delivery. He has held a number of non-executive and independent chair roles, including NHS Primary Care Trusts and GP practices across London.

Both Roger and Andreas chaired their first forums in July, with the next meetings planned for October.

More information on Heathrow's community forums can be found by visiting: <https://www.heathrow.com/company/local-community>

These three appointments join Heathrow's other independent forum chairs, The Rt. Hon. Lord Blunkett, Chair of Heathrow's Local Recovery Forum and Val Shawcross, Chair of Heathrow Area Transport Forum.



Baroness Liz Sugg



Dr Roger Green



Andreas Lambrianou



Val Shawcross



Rt Hon. Lord David Blunkett

H1 Financial Results

Heathrow has published its financial results for the first half of 2022. They show that passenger numbers are higher now than at any time since the start of the pandemic, as people set out to enjoy the first summer for several years with no UK-based restrictions.

We've welcomed 26.1 million passengers through Heathrow so far this year which is less than we saw in the first half of 2019, but a 578% increase from this time last year. Passenger levels are recovering faster at Heathrow than at any EU hub. As a result we have experienced 40 years of passenger growth in just four months.

Revenue, operating costs and EBITDA are on track with our revised forecast for 2022. Revenue was up to £1.3 billion, operating costs up 41% to 536 million and our adjusted EBITDA for the first half was £744 million. After taking account of interest, depreciation and amortisation, we have made a loss of £321m. Our balance sheet and liquidity remain strong. Please see our [website](#) for the latest information.



"The summer getaway has started well at Heathrow, thanks to early planning and keeping demand in line with airline ground handler capacity. I'm proud of the hard work everyone at Heathrow is doing which has helped millions of people get away already, and will help millions more travel on their well-earned summer breaks in the weeks ahead. We can't ignore that COVID has left the aviation sector deeply scarred, and the next few years will need investment to rebuild capacity, with a focus on safety, consumer service, resilience and efficiency. Airlines need to recruit and train more ground handlers; airports need catch up on underinvestment during the COVID years – at Heathrow, that means replacing the T2 baggage system and new security lanes. Recent months have shown that passengers value easy, quick and reliable journeys, not penny pinching, and the CAA should be encouraging the investment that will deliver for consumers."

John Holland-Kaye, Heathrow CEO

July sees improving passenger experience at Heathrow

We have seen the largest rise in passenger numbers of any European airport in the last year. Over 6 million people travelled through Heathrow in July and an estimated 16 million are expected between July and September.

The cap on departing passenger numbers has delivered improvements to passenger experience, with fewer last minute flight cancellations, better aircraft punctuality and baggage delivery.

Integral to increasing the departing passenger cap is increasing airline ground handler capacity and resilience, and we have initiated a review of ground handling to support that objective.

Recruitment for this summer's getaway began last November, and we have hired an additional 1,300 recruits. Security resource is back at pre pandemic levels, enabling 88% of Heathrow passengers to clear security within 20 minutes or less.

Border Force has performed well so far this summer and we are working to help them secure sufficient resource to serve the peak in passengers returning to the UK over the next few weeks.

For further information please click [here](#).

CONTACT US

As always, our team is here to help with any questions you have about Heathrow.

Please get in touch – give us a call or drop us an email: t: 0800 307 7996 e: communityrelations@heathrow.com