

# Heathrow Airport Limited

## Specified activities – transparency and trading statements

Year ended 31 December  
2021

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# Heathrow Airport Limited

## Specified activities – transparency and trading statements for year ended 31 December 2021

This document sets out the actual costs and income in respect of the specified activities outlined in table G.4, page 278, 'Economic regulation at Heathrow from April 2014: Notice granting the licence', the "Q6 decision", undertaken by Heathrow Airport Limited for the year ended 31 December 2021.

The transparency and trading statements, combined into a single document for clarity, have been drawn up in accordance with the requirements of condition C2: Charges for other services, contained in the licence granted to Heathrow Airport Limited under the Civil Aviation Act 2012.

This document is approved by:



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Javier Echave  
Director

## 1. Background

The CAA prescribes activities to be included in the transparency conditions.

The designation of specified activities for Q6 is derived from Annex G in the Q6 decision as follows:

- Check-in desks
- Baggage systems
- Hold baggage screening
- Passengers requiring service (PRS)
- Staff car parking
- Staff ID cards
- Fixed electrical ground power (FEGP)
- Pre-conditioned air (PCA)
- Airside licences
- Waste, recycling and refuse collection
- Taxi feeder park
- Heating and Gas
- Electricity
- Water and sewerage
- Bus and coach facilities
- Common I.T. infrastructure
- HAL's contribution to the funding of the Heathrow Airline Operators Committee (AOC)

## 2. Accounts

The figures included in the statements have been prepared by Heathrow Airport and have been subject to a set of specified procedures in accordance with the terms of Heathrow Airport Limited's economic licence which have been carried out by an independent external party.

A number of adjustments are made to the figures in order to derive the complete income and costs for each activity. Where applicable, the customer share of income is then calculated and used to determine the third party share of costs. Another adjustment is made to allocated costs and annuities (see note 6 below), and the final result for each activity can be seen in the last column of each statement. In order to reflect the true underlying under/over recovery for the year, adjustments are made at the bottom of the statements to remove income elements relating to the prior year's result. Figures and adjustments are presented as rounded numbers.

## 3. Cost types and the principles of cost allocation

### Direct costs

All transactions (income and expenditure) are posted to general ledger cost codes which represent cost centres within the management accounting system. Transactions posted to the cost centres which can be wholly identified with a particular specified activity form the income and direct expenditure allocated to that activity. This excludes depreciation, the impact of which is covered by the annuity, explained below.

## Allocated costs

Those cost centres which cannot be wholly identified with individual specified activities are allocated. They cover activities, including administration, carried out on an airport-wide basis. The activities in allocated expenditure include areas such as:

- Terminal management
- Airside safety and security
- Ground operations
- Engineering
- Rates
- Finance
- Procurement
- Police
- Airport management
- Medical centre
- Human resources
- Property management
- Commercial
- Public relations

The basis of allocation, agreed in conjunction with the Other Regulated Charges Governance Group (ORCG), is 12% of direct expenditure. Recognising that some elements of the cost base are more akin to a cost pass-through and require limited management resource, principally utilities and rates, a 4% allocation has been used. In the baggage and staff car parking activities, where utilities and rates make up a significant portion of the direct cost base, 4% has been applied to those elements and 12% to all other direct expenditure.

Allocated expenditure percentages:

|   |       |
|---|-------|
| • Check-in desks  | 12.0% |
| • Baggage systems   | 9.8%  |
| • Passengers requiring service (PRS)                      | 4.0%  |
| • Staff car parking                                       | 10.8% |
| • Staff ID cards  | 12.0% |
| • Fixed electrical ground power (FEGP)                    | 4.0%  |
| • Pre-conditioned air (PCA)                               | 4.0%  |
| • Airside licences  | 12.0% |
| • Waste, recycling and refuse collection                  | 4.0%  |
| • Taxi feeder park  | 12.0% |
| • Electricity   | 4.0%  |
| • Heating and Gas   | 4.0%  |
| • Water and sewerage                                      | 4.0%  |
| • Bus and coach facilities                                | 12.0% |
| • Common I.T. infrastructure                              | 4.0%  |
| • HAL's contribution to the funding of the Heathrow (AOC) | 12.0% |

Note that all allocated costs will be adjusted back to the 2014 totals in the table G.4 breakdown and uplifted by inflation to 2021 prices in line with CAA guidance.

## Annuities

Annuities are annualised costs derived from annuity calculations relating to capital expenditure which is reasonably attributable to the relevant Specified Activity. Annuity calculations are based on an assumed asset life and calculated using a rate of 8% for assets and 6% for land.

## 4. Table G.4 breakdown

The statements show the full cost for each activity including the allocated and annuity costs. The Q6 decision makes reference to projections of other regulated charges income at Heathrow. The projections are set out in table G.4. The statements bring allocated costs and annuities back to the table G.4 breakdown (as agreed with the CAA) plus a cumulative RPI adjustment of 28.51% as the table is in 2011/12 prices.

| Indexation  |        |
|---|--------|
| Average RPI index for the year ended 31 March 2012    | 237.3  |
| Average RPI index for the year ended 31 December 2021 | 305.0  |
| RPI index at 31 December 2020                         | 295.4  |
| RPI index at 31 December 2021                         | 317.7  |
| Increase from average 2011/12 to 31 December 2021     | 33.86% |
| Increase from average 2011/12 to average 2021         | 28.51% |
| Increase from 31 December 2020 to 31 December 2021    | 7.55%  |

*Indexation calculations as on unrounded numbers*

(sourced from the Oxford Economics)

## 5. Prices

For pricing information please refer to General Notices 02/12, 01/14, 02/14, 03/14, 04/14, 01/15, 02/15, 01/16, 01/17, 02/18, 01/19, 12/19, 16/12, 01/21 and 03/21.

## 6. Explanatory notes

### Airport Cost Recovery Charge

This charge has been introduced at the request of the airlines as an alternative way to recover costs related to airline ORCs such as Baggage, PRS, FEGP, Electricity, Staff Car Parking and Common Use IT. The Airport Cost Recovery Charge includes the 2020 under recovery as well as certain 2021 cost such as annuities and allocated costs for these ORCs. The Airport Cost Recovery Charge reduces the unit rate of these ORCs, all of which are included in this General Notice. The consultation process for this fee began in 2020 and full details of the prices and costs have been agreed at ORCG.

The Airport Cost Recovery Charge applied from 1st January 2021, initially set at £8.90 per departing passenger, billed monthly in arrears.

The recovery of these costs have been tracked monthly at ORCG the fee was removed by 31st December 2021.

Revenue recovered from the Airport Cost Recovery Charge has been allocated to individual ORCs as shown in the following table

| <b>ORC</b>        | <b>% of total</b> |
|-------------------|-------------------|
| Baggage           | 75.37%            |
| PRS               | 9.46%             |
| FEGP              | 3.24%             |
| Electricity       | 6.49%             |
| IT Passive        | 0.69%             |
| IT Active         | -0.29%            |
| IT WLAN           | 0.41%             |
| Staff Car Parking | 4.63%             |
| <b>Total</b>      | <b>100.00%</b>    |

## Check-in desks

Check-in desks costs consist of direct and allocated costs plus an annuity; direct costs include: site fees; maintenance; operating costs and business rates.

Check-in desks charges are based upon actual use of desk time and therefore could vary from the advertised price. These charges are assessed monthly and invoiced monthly in arrears. Common use self-service machines (CUSS) is included within the check-in desk charges.

In 2021 these services were charged on a per departing passenger basis.

Airline-owned self-service kiosks will remain outside of the scope of this activity.

## Baggage systems

Baggage costs consist of direct and allocated costs; direct costs include: operations and maintenance of the infrastructure; business rates and utilities.

Baggage prices are charged on a “per departing bag” basis. For the avoidance of doubt, the price per departing bag recovers the cost of managing departing, arriving and transferring bags.

The 2020 under recovery as well as the 2021 annuities, allocated costs, business rates and electricity costs have been included in the ‘Airport Cost Recovery Charge’ offsetting part of the Covid-19 impact on the unit bag price.

## Hold Baggage Screening

Following the CAA HBS decision letter dated 30 July 2020, Hold Baggage Screening (HBS) is now charged as an ORC.

HBS costs consist of direct costs, which include: staff costs, operational contract and consultancy costs. Bag volumes are calculated using a bag per departing passenger ratio.

HBS prices are charged on a “per departing bag” basis and cover the costs of all departing bags, arriving bags, transferring of bags and “gate bags”.

## Passengers Requiring Support (PRS)

The cost of the PRS service consists of the direct operating cost, which is primarily the contracted service provider, and allocated costs.

The charging structure established in Q5 will remain for Q6 as the pre-notification performance is important in that it facilitates the most efficient use of resources and therefore cost. The pre-notification threshold was increased to 36 hours in line with regulatory guidance and the charging categories for PRS are as follows:

Category 1 – at 65%+ pre-notification at 36 hours

Category 2 – between 50% and 65% pre-notification at 36 hours

Category 3 – less than 50% pre-notification at 36 hours

### **Staff car parking**

Staff car parking costs consist of direct and allocated costs plus an annuity; direct costs include: bussing, car park management and business rates.

Income from staff car parking is derived from sales of car park passes. In Q6, the ORC charge for staff car parking will only be for perimeter staff car parks. Charges for Central Terminal Area (CTA) and S4 car park passes (formerly governed by ORC principles) will be a commercial charge and are not covered by this statement.

Staff car parks are shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally. The cost base includes an annuity in respect of the car park infrastructure.

The airline share of some costs been included in the 'Airport Cost Recovery Charge' offsetting part of the Covid-19 impact on the unit price for airlines only.

### **Staff identity cards and vehicle apron passes**

The cost of the staff identity card and vehicle apron pass service consists of direct and allocated costs plus an annuity; direct costs include: control and administrative costs.

Income is derived from charges to airport users for the supply of staff ID cards and vehicle apron passes.

This service is shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally.

### **Fixed electrical ground power (FEGP)**

FEGP costs consist of direct and allocated costs plus an annuity; direct costs include: staff; maintenance; parts and electricity costs. Electricity costs are calculated using the General Notice published for the applicable regulatory year.

Between 1 April 2014 and 31 May 2014, income from FEGP was derived from a time-based unit charge to individual users. From 1 June 2014, FEGP charges are based on kilowatt hours (kwh) used.

Automatic Meter Reading (AMR) meters have been installed on the FEGP equipment enabling electricity consumption to be measured at five minute intervals. Meter data is cross-referenced with aircraft on stand data to create an invoice showing the number of kwh consumed.

The 2020 under recovery as well as the 2021 annuities and allocated costs have been included in the 'Airport Cost Recovery Charge' offsetting part of the Covid-19 impact on the unit price.



## Pre-conditioned air (PCA)

PCA costs consist of direct and allocated costs plus an annuity; direct costs include: staff, maintenance, parts and electricity costs. Electricity costs are calculated using the General Notice published for the applicable regulatory year.

PCA was a new specified activity for Q6 and charging began from 1 June 2014. PCA charges are invoiced based on Kilowatt hours (kwh) used.

Automatic Meter Reading (AMR) meters have been installed on the PCA equipment enabling electricity consumption to be measured at five minute intervals. Meter data is cross referenced with aircraft on stand data to create an invoice showing the number of kwh consumed.

## Airside licences

Airside licence costs consist of direct and allocated costs plus an annuity; direct costs include: the operating and maintenance costs of the ramp operations team. Income is derived from the sale of airside licences to users and prices are consulted upon with the Airport Users' Committee (AUC).

## Waste, recycling and refuse collection services

Waste services costs consist of direct and allocated costs plus an annuity; direct costs include: waste contract and staff costs.

There are two types of waste charge:

- Refuse Area Charge
- Refuse Bin Room Charge

Tiered prices are calculated to reflect the greater use of the service by some operators.

## Taxi feeder park

Taxi feeder park (TFP) costs consist of direct and allocated costs plus an annuity; direct costs include: the TFP management contract, maintenance and IT costs. Forecast movements are then used to calculate an average unit price per movement.

Income is recovered based on movement charges with operators.

## Heating and Gas

Heating from the major boiler houses is charged based on space occupied and uplifted by inflation each year. As a result, there is no provision for any supplementary charge or credit based on prior regulatory period over or under recovery. Heating rents are escalated by agreement with the AOC Rents Group.

Gas costs consist of direct and allocated costs plus an annuity; direct costs include: purchase costs, staff costs and maintenance costs. Forecast consumption is then used to calculate an average unit price for gas.

Airport gas supply is shared by Heathrow and other users. The attached statement therefore follows the approach of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally. The majority of gas utilisation is by Heathrow and third party use represents a small proportion of the total.

## Electricity

Electricity costs consist of direct and allocated costs plus an annuity; direct costs include: purchase costs for the provision of high and low voltage electricity at the airport. Forecast consumption is then used to calculate average unit prices for electricity.

Following the introduction of Electricity and Gas (Internal Market) Regulations 2011, Heathrow revised the structure of the electricity tariffs. Prices are now provided for supply of electricity only and also for the provision of high and low voltage electrical infrastructure.

Airport electricity supply is shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally.

In the year ended 31 December 2018 Heathrow issued invoices to third party occupiers at the airport for electricity costs that were incurred in previous regulatory years. An adjustment has been included in the 2018 transparency and trading statement to reflect the appropriate increase in direct costs, calculated from the year of consumption.

The 2020 under recovery has been included in the 'Airport Cost Recovery Charge' offsetting part of the Covid-19 impact on the unit price.

## Water and sewerage

Water and sewerage costs consist of direct and allocated costs plus an annuity; direct costs include: purchase costs, staff costs and maintenance costs. Forecast consumption is then used to calculate average unit prices for water.

Income is derived from charges to airport users for water supply and sewerage services (excluding de-icing facilities). There are separate charges for:

- Water and sewerage
- Water supply only
- Waste water only
- Low temperature hot water
- Chilled water
- Domestic hot water

In circumstances where a user has a separate trade effluent consent from Thames Water, HAL levies charges for the supply of water only i.e. the sewerage proportion of the charge is removed.

Airport water and sewerage services are shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally.

In the year ended 31 December 2018, Heathrow issued invoices to third party occupiers at the airport for water and sewerage costs that were incurred in previous regulatory years. An adjustment has been included in the 2018 transparency and trading statement to reflect the appropriate increase in direct costs, calculated from the year of consumption.

## Bus and coach facilities

Bus and coach costs consist of direct and allocated costs plus an annuity; direct costs include: the central bus station management contract, cleaning and maintenance costs. Forecast movements are then used to calculate an average unit prices per movement.

Income is recovered based on movement charges with operators.

### **Common I.T. Infrastructure**

Common I.T. infrastructure consists of three separate categories, “common use” of the:

- Passive local area network (LAN)
- Active LAN
- Wireless LAN

Only the passive LAN component of the activity is identified as a specified activity in Table G.4. The Active and Wireless LAN components, although not included within Table G.4 and therefore not officially an ORC, are treated using ORC principles and statements have been prepared accordingly, although not for inclusion in this document.

Users of the common Passive LAN can be defined as any organisation using either Common Use or dedicated Common Use equipment (whether or not provided by means of a service provider), where the service is delivered over the HAL Managed LAN Service.

“Common Use” Passive LAN costs consist of direct and allocated costs plus an annuity; direct costs include: service, maintenance and staff costs. Forecast number of ports is then used to calculate an average unit price.

From for the period 1 January 2021 – 31 December 2021 the price per port per annum was £0 and all costs were recovered via the Airport Cost Recovery Charge.

### **HAL contribution to the funding of the Airline Operators’ Committee (AOC)**

The AOC costs that comprise this ORC category consist of direct and allocated costs; the direct costs are operating costs, largely relating to consultations taking place between Heathrow and the AOC on behalf of the airline community and are made up of facilities and resources costs. The cost and resulting charge is not intended to fund all of the AOC operating costs.

## 7. Transparency statement for specified activities

|  | Check-in desks<br>year ended<br>31 Dec 2021<br>£'000 | Baggage<br>year ended<br>31 Dec 2021<br>£'000 | HBS<br>year ended<br>31 Dec 2021<br>£'000 | PRS<br>year ended<br>31 Dec 2021<br>£'000 | SCP<br>year ended<br>31 Dec 2021<br>£'000 | Staff ID<br>year ended<br>31 Dec 2021<br>£'000 | FEGP<br>year ended<br>31 Dec 2021<br>£'000 | PCA<br>year ended<br>31 Dec 2021<br>£'000 | Airside licences<br>year ended<br>31 Dec 2021<br>£'000 |
|--|--|---|---|---|---|--|--|---|--|
| Income                                       | 6,381  | 111,180                                       | 5,170                                     | 22,994                                    | 12,212                                    | 1,677  | 10,128                                     | 221                                       | 1,161  |
| Backbilling income                           |  |   |   |   |   |  |  |   |  |
| Airport Cost Recovery Charge                 |  | 63,820  |   | 8,010                                     | 3,919                                     |  | 2,746                                      |   |  |
| <b>Total Income</b>                          | <b>6,381</b>   | <b>175,000</b>                                | <b>5,170</b>                              | <b>31,004</b>                             | <b>16,131</b>                             | <b>1,677</b>                                   | <b>12,874</b>                              | <b>221</b>                                | <b>1,161</b>   |
| Expenditure                                  |  |   |   |   |   |  |  |   |  |
| Direct Expenditure                           | 4,670  | 96,151  | 4,986                                     | 16,050                                    | 8,763                                     | 1,170  | 6,229                                      | 229                                       | 730  |
| Annuity                                      | 460  | -   | -   | -   | 4,186                                     | 98   | 3,856                                      | 4,498                                     | 32   |
| Allocated Costs                              | 634  | 12,448  | -   | 727                                       | 1,704                                     | 150  | 440  | 245                                       | 127  |
| Total Expenditure                            | 5,764  | 108,599                                       | 4,986                                     | 16,777                                    | 14,653                                    | 1,418  | 10,525                                     | 4,972                                     | 889  |
| <b>Net (Under) / Over Recovery</b>           | <b>617</b>   | <b>66,401</b>                                 | <b>184</b>                                | <b>14,227</b>                             | <b>1,478</b>                              | <b>259</b>                                     | <b>2,349</b>                               | <b>(4,751)</b>                            | <b>272</b>   |
| Prior year (under) / over recovery           | (2,045)  | (77,790)                                      | (201)                                     | (13,113)                                  | (6,312)                                   | (929)  | (1,104)                                    | (13,899)                                  | (660)  |
| Backbilling cost adjustment                  |  |   |   |   |   |  |  |   |  |
| Backbilling cost adjustment reversal         |  |   |   |   |   |  |  |   |  |
| <b>Total (Under) / Over Recovery to cfwd</b> | <b>(1,428)</b>                                       | <b>(11,389)</b>                               | <b>(17)</b>                               | <b>1,114</b>                              | <b>(4,834)</b>                            | <b>(670)</b>                                   | <b>1,245</b>                               | <b>(18,650)</b>                           | <b>(388)</b>   |

|  | Waste<br>year ended<br>31 Dec 2021<br>£'000 | TFP<br>year ended<br>31 Dec 2021<br>£'000 | Heating & Gas<br>year ended<br>31 Dec 2021<br>£'000 | Electricity<br>year ended<br>31 Dec 2021<br>£'000 | Water & sewerage<br>year ended<br>31 Dec 2021<br>£'000 | Bus & coach<br>year ended<br>31 Dec 2021<br>£'000 | Common IT - Passive<br>year ended<br>31 Dec 2021<br>£'000 | AOC<br>year ended<br>31 Dec 2021<br>£'000 |
|--|---|---|---|---|--|---|---|---|
| Income                                       | 2,501                                       | 849                                       | 1,427   | 29,385  | 4,424  | 2,574   | 6   | 657                                       |
| Backbilling income                           |   |   |   | 1,340   | 223  |   |   |   |
| Airport Cost Recovery Charge                 |   |   |   | 5,494   |  |   | 583   |   |
| <b>Total Income</b>                          | <b>2,501</b>                                | <b>849</b>                                | <b>1,427</b>  | <b>36,219</b>                                     | <b>4,647</b>   | <b>2,574</b>                                      | <b>589</b>  | <b>657</b>                                |
| Expenditure                                  |   |   |   |   |  |   |   |   |
| Direct Expenditure                           | 1,789                                       | 823                                       | 1,382   | 11,316  | 571  | 2,428   | 1   | 360                                       |
| Annuity                                      | 152   | 531                                       | 2   | 20,104  | 4,215  | 494   | 360   | -   |
| Allocated Costs                              | 141   | 257                                       | 7   | 1,699   | 207  | 282   | 16  | 55  |
| Total Expenditure                            | 2,082                                       | 1,611                                     | 1,391   | 33,119  | 4,993  | 3,204   | 377   | 415                                       |
| <b>Net (Under) / Over Recovery</b>           | <b>419</b>                                  | <b>(762)</b>                              | <b>36</b>   | <b>3,100</b>                                      | <b>(346)</b>   | <b>(630)</b>                                      | <b>212</b>  | <b>242</b>                                |
| Prior year (under) / over recovery           | (563)                                       | (1,374)                                   | (61)  | (8,993)   | (2,163)  | (841)   | (779)   | (207)                                     |
| Backbilling cost adjustment                  |   |   |   | (646)   | (49)   |   |   |   |
| Backbilling cost adjustment reversal         |   |   |   |   | 49   |   |   |   |
| Price Smoothing                              |   | 716                                       |   |   |  |   | 1,000   |   |
| <b>Total (Under) / Over Recovery to cfwd</b> | <b>(144)</b>                                | <b>(1,420)</b>                            | <b>(25)</b>   | <b>(6,539)</b>                                    | <b>(2,509)</b>   | <b>(1,471)</b>                                    | <b>433</b>  | <b>35</b>                                 |

## 8. Detailed trading statements

### Check-in desks

### Trading statement year ended 31 December 2021

### Q6 summary

|   | 12 months to<br>31 Mar 2014 | 9 months to<br>31 Dec 2014 | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 12 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 |
|---|-----------------------------|----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|   | £'000                       | £'000                      | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |
| Income  | 5,530                       | 4,237                      | 5,603                       | 5,435                       | 5,557                       | 6,432                       | 7,047                       | 3,784                       | 6,381                       |
| London 2012 Olympic and Paralympic Games adjustment | 278                         |                            |                             |                             |                             |                             |                             |                             |                             |
| <b>Expenditure</b>                                  |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| Direct expenditure                                  | 4,104                       | 3,460                      | 4,455                       | 4,111                       | 4,507                       | 4,921                       | 6,219                       | 5,153                       | 4,670                       |
| Annuity   | 685                         | 500                        | 597                         | 574                         | 578                         | 424                         | 435                         | 442                         | 460                         |
| Allocated costs                                     | 844                         | 442                        | 596                         | 601                         | 585                         | 585                         | 600                         | 609                         | 634                         |
| <b>Total expenditure</b>                            | <b>5,633</b>                | <b>4,402</b>               | <b>5,648</b>                | <b>5,286</b>                | <b>5,670</b>                | <b>5,930</b>                | <b>7,254</b>                | <b>6,204</b>                | <b>5,764</b>                |
| <b>Net (under) / over recovery</b>                  | <b>175</b>                  | <b>(165)</b>               | <b>(45)</b>                 | <b>149</b>                  | <b>(113)</b>                | <b>502</b>                  | <b>(207)</b>                | <b>(2,420)</b>              | <b>617</b>                  |
| Prior year (under) / over recovery                  | 79                          | 254                        | 89                          | 44                          | 193                         | 80                          | 582                         | 375                         | (2,045)                     |
| <b>Total (under) / over recovery to cfwd</b>        | <b>254</b>                  | <b>89</b>                  | <b>44</b>                   | <b>193</b>                  | <b>80</b>                   | <b>582</b>                  | <b>375</b>                  | <b>(2,045)</b>              | <b>(1,428)</b>              |
| Customer share                                      | 100%                        | 100%                       | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        |
| <b>Pricing</b>                                      |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| <b>Charge per desk per hour</b>                     |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| April 2013 - Mar 2014                               | £3.41                       |                            |                             |                             |                             |                             |                             |                             |                             |
| April 2014 - May 2014                               |                             | £3.41                      |                             |                             |                             |                             |                             |                             |                             |
| June 2014 - December 2014                           |                             | £3.23                      |                             |                             |                             |                             |                             |                             |                             |
| January 2015 - December 2015                        |                             |                            | £3.23                       |                             |                             |                             |                             |                             |                             |
| January 2016 - December 2016                        |                             |                            |                             | £3.10                       |                             |                             |                             |                             |                             |
| January 2017 - December 2017                        |                             |                            |                             |                             | £3.21                       |                             |                             |                             |                             |
| January 2018 - December 2018                        |                             |                            |                             |                             |                             | £3.71                       |                             |                             |                             |
| January 2019 - December 2019                        |                             |                            |                             |                             |                             |                             | £4.08                       |                             |                             |
| January 2020 - March 2020                           |                             |                            |                             |                             |                             |                             |                             | £4.91                       |                             |
| <b>Charge per desk per day</b>                      |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| April 2013 - Mar 2014                               | £21.68                      |                            |                             |                             |                             |                             |                             |                             |                             |
| April 2014 - May 2014                               |                             | £22.03                     |                             |                             |                             |                             |                             |                             |                             |
| June 2014 - December 2014                           |                             | £20.87                     |                             |                             |                             |                             |                             |                             |                             |
| January 2015 - December 2015                        |                             |                            | £20.87                      |                             |                             |                             |                             |                             |                             |
| January 2016 - December 2016                        |                             |                            |                             | £20.02                      |                             |                             |                             |                             |                             |
| January 2017 - December 2017                        |                             |                            |                             |                             | £20.73                      |                             |                             |                             |                             |
| January 2018 - December 2018                        |                             |                            |                             |                             |                             | £23.95                      |                             |                             |                             |
| January 2019 - December 2019                        |                             |                            |                             |                             |                             |                             | £26.33                      |                             |                             |
| January 2020 - March 2020                           |                             |                            |                             |                             |                             |                             |                             | £31.73                      |                             |
| <b>Charge per departing passenger</b>               |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| April 2020 - December 2020                          |                             |                            |                             |                             |                             |                             |                             | £0.55                       |                             |
| January 2021 - July 2021                            |                             |                            |                             |                             |                             |                             |                             |                             | £0.55                       |
| August 2021 - December 2021                         |                             |                            |                             |                             |                             |                             |                             |                             | £0.80                       |

**Check-in desks**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|   | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income  | 6,381                                | -                            | 6,381          |  | 6,381                                     |       |
| Direct expenditure                                      |                                      |                              |                |  |   |       |
| Property related  |                                      | 1,095                        | 1,095          |  | 1,095                                     | 1     |
| Operating Costs   |                                      | 3,575                        | 3,575          |  | 3,575                                     | 2     |
| Total direct expenditure                                | -                                    | 4,670                        | 4,670          |  | 4,670                                     |       |
| Annuity   |                                      |                              |                | 460  | 460                                       | 3     |
| Allocated costs (12% of Direct expenditure and Annuity) |                                      |                              | 616            | 18   | 634                                       | 3     |
| <b>Total expenditure</b>                                | <b>-</b>                             | <b>4,670</b>                 | <b>5,286</b>   | <b>478</b>                                       | <b>5,764</b>                              |       |
| <b>Net (under) / over recovery</b>                      | <b>6,381</b>                         | <b>(4,670)</b>               | <b>1,095</b>   | <b>(478)</b>                                     | <b>617</b>                                |       |
| Bfwd (under) / over recovery from 2020 in Pricing       |                                      |                              |                |  | (1,737)                                   |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>   |                                      |                              |                |  | <b>(1,120)</b>                            |       |
| Bfwd (under) / over recovery from 2020 not in Pricing   |                                      |                              |                |  | (308)                                     |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>    |                                      |                              |                |  | <b>(1,428)</b>                            |       |

**Notes**

**(1) Property Related**

Adjustment to include property rates relating to Check-in

**(2) Operating Costs**

Adjustment to include site fee & service costs, as well as IT related costs (Self Service Bag Drop, Self Boarding Gates & support and maintenance for Common Use Self Service kiosks)

**(3) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

## Baggage systems

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 13 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|  | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |
| Income                                       | 126,670                     | 124,883                     | 136,318                     | 132,441                     | 129,748                     | 40,432                      | 111,180                     |
| Airport Cost Recovery Charge                 |                             |                             |                             |                             |                             |                             | 63,820                      |
| <b>Expenditure</b>                           |                             |                             |                             |                             |                             |                             |                             |
| Direct expenditure                           | 118,647                     | 118,006                     | 117,152                     | 119,170                     | 123,940                     | 105,589                     | 96,151                      |
| Annuities                                    | -                           |                             |                             |                             |                             |                             |                             |
| Allocated costs                              | 10,734                      | 10,354                      | 10,996                      | 11,493                      | 11,787                      | 11,964                      | 12,448                      |
| <b>Total expenditure</b>                     | <b>129,381</b>              | <b>128,360</b>              | <b>128,148</b>              | <b>130,663</b>              | <b>135,727</b>              | <b>117,553</b>              | <b>108,599</b>              |
| <b>Net (under) / over recovery</b>           | <b>(2,711)</b>              | <b>(3,477)</b>              | <b>8,170</b>                | <b>1,778</b>                | <b>(5,979)</b>              | <b>(77,121)</b>             | <b>66,401</b>               |
| Prior year (under) / over recovery           | 1,550                       | (1,161)                     | (4,638)                     | 3,532                       | 5,310                       | (669)                       | (77,790)                    |
| <b>Total (under) / over recovery to cfwd</b> | <b>(1,161)</b>              | <b>(4,638)</b>              | <b>3,532</b>                | <b>5,310</b>                | <b>(669)</b>                | <b>(77,790)</b>             | <b>(11,389)</b>             |
| Customer share                               | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        |
| <b>Pricing</b>                               |                             |                             |                             |                             |                             |                             |                             |
| <b>Charge per departing bag</b>              |                             |                             |                             |                             |                             |                             |                             |
| January 2015 - December 2015                 | £3.53                       |                             |                             |                             |                             |                             |                             |
| January 2016 - December 2016                 |                             | £3.47                       |                             |                             |                             |                             |                             |
| January 2017 - December 2017                 |                             |                             | £3.66                       |                             |                             |                             |                             |
| January 2018 - December 2018                 |                             |                             |                             | £3.52                       |                             |                             |                             |
| January 2019 - December 2019                 |                             |                             |                             |                             | £3.52                       |                             |                             |
| January 2020 - December 2020                 |                             |                             |                             |                             |                             | £3.67                       |                             |
| January 2021 - July 2021                     |                             |                             |                             |                             |                             |                             | £4.44                       |
| August 2021 - December 2021                  |                             |                             |                             |                             |                             |                             | £13.47                      |

## Baggage systems

### Trading statement year ended 31 December 2021

#### Detail - with adjustment to table G.4 breakdown

|   | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income  | 111,180                              |                              | 111,180        |  | 111,180                                   |       |
| Airport Cost Recovery Charge                          | 84,674                               | (20,854)                     | 63,820         |  | 63,820                                    | 7     |
| <b>Total Income</b>                                   |                                      |                              |                |  | <b>175,000</b>                            |       |
| Direct expenditure                                    |                                      |                              |                |  |   |       |
| Staff   | 4,228                                | (652)                        | 3,576          |  | 3,576                                     | 1     |
| Property related                                      |                                      | 18,119                       | 18,119         |  | 18,119                                    | 2     |
| Utilities   | 12,432                               |                              | 12,432         |  | 12,432                                    |       |
| Maintenance and equipment                             | 52,402                               | -                            | 52,402         |  | 52,402                                    | 3     |
| Other   | 9,772                                | (150)                        | 9,622          |  | 9,622                                     | 4     |
| <b>Total direct expenditure</b>                       | <b>78,834</b>                        | <b>17,317</b>                | <b>96,151</b>  |  | <b>96,151</b>                             |       |
| Annuity   |                                      |                              |                |  | -   | 5     |
| Allocated costs (9.8% of direct expenditure)          |                                      |                              | 9,423          | 3,025  | 12,448                                    | 6     |
| <b>Total expenditure</b>                              | <b>78,834</b>                        | <b>17,317</b>                | <b>105,574</b> | <b>3,025</b>                                     | <b>108,599</b>                            |       |
| <b>Net (under) / over recovery</b>                    | <b>117,020</b>                       | <b>(38,171)</b>              | <b>69,426</b>  | <b>(3,025)</b>                                   | <b>66,401</b>                             |       |
| Bfwd (under) / over recovery from 2020 in Pricing     |                                      |                              |                |  | (79,202)                                  |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b> |                                      |                              |                |  | <b>(12,801)</b>                           |       |
| Bfwd (under) / over recovery from 2020 not in Pricing |                                      |                              |                |  | 1,412                                     |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>  |                                      |                              |                |  | <b>(11,389)</b>                           |       |

#### Notes

##### (1) Staff cost adjustment

An adjustment has been made to exclude non-recoverable costs (senior staff cost)

##### (2) Property related adjustment

An adjustment has been made to recognise property costs related to Baggage, currently sitting within the property cost centre

##### (3) Maintenance and equipment related adjustment

An adjustment has been made to recognise exceptional costs related to the Baggage maintenance contracts

##### (4) Other costs

An adjustment has been made to exclude non-recoverable costs (consultancy and other general expenses)

##### (5) Annuity

There is no annuity included as part of the Baggage specified activity

##### (6) Allocated costs

Allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

##### (7) Airport Cost Recovery Charge

An adjustment has been made to exclude revenue relating to other ORCs



## Hold baggage screening

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 13 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|  | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |
| Income                                       |                             |                             |                             |                             |                             | 5,260                       | 5,170                       |
| <b>Expenditure</b>                           |                             |                             |                             |                             |                             |                             |                             |
| Direct expenditure                           |                             |                             |                             |                             |                             | 5,240                       | 4,986                       |
| Annuities                                    |                             |                             |                             |                             |                             | -                           | -                           |
| Allocated costs                              |                             |                             |                             |                             |                             | -                           | -                           |
| <b>Total expenditure</b>                     |                             |                             |                             |                             |                             | <b>5,240</b>                | <b>4,986</b>                |
| <b>Net (under) / over recovery</b>           |                             |                             |                             |                             |                             | <b>20</b>                   | <b>184</b>                  |
| Prior year (under) / over recovery           |                             |                             |                             |                             |                             | (221)                       | (201)                       |
| <b>Total (under) / over recovery to cfwd</b> |                             |                             |                             |                             |                             | <b>(201)</b>                | <b>(17)</b>                 |
| Customer share                               | Not Charged                 | Not Charged                 | Not Charged                 | Not Charged                 | Not Charged                 | 100%                        | 100%                        |
| <b>Pricing</b>                               |                             |                             |                             |                             |                             |                             |                             |
| <b>Charge per departing bag</b>              |                             |                             |                             |                             |                             |                             |                             |
| May 2019 - December 2020                     |                             |                             |                             |                             |                             | £0.27                       |                             |
| January 2021 - July 2021                     |                             |                             |                             |                             |                             |                             | £0.34                       |
| August 2021 - December 2021                  |                             |                             |                             |                             |                             |                             | £0.61                       |

**Hold baggage screening**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|   | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income  | 5,170                                |                              | 5,170          |  | 5,170                                     |       |
| Direct expenditure                                    |                                      |                              |                |  |   |       |
| Staff   | 3                                    | 201                          | 204            |  | 204                                       | 1     |
| Operating costs                                       | 4,782                                |                              | 4,782          |  | 4,782                                     |       |
| Total direct expenditure                              | 4,785                                | 201                          | 4,986          |  | 4,986                                     |       |
| Annuity   |                                      |                              |                |  |   |       |
| Allocated costs                                       |                                      |                              | -              | -  | -   |       |
| <b>Total expenditure</b>                              | 4,785                                | 201                          | 4,986          | -  | 4,986                                     |       |
| <b>Net (under) / over recovery</b>                    | <b>385</b>                           | <b>(201)</b>                 | <b>184</b>     | <b>-</b>   | <b>184</b>                                |       |
| Bfwd (under) / over recovery from 2020 in Pricing     |                                      |                              |                |  | -   |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b> |                                      |                              |                |  | <b>184</b>                                |       |
| Bfwd (under) / over recovery from 2020 not in Pricing |                                      |                              |                |  | (201)                                     |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>  |                                      |                              |                |  | <b>(17)</b>                               |       |

**Notes**

**(1) Staff cost adjustment**

An adjustment has been made to include recoverable staff costs

## Passengers requiring service (PRS) Trading statement year ended 31 December 2021 Q6 summary

|   | 12 months to<br>31 Mar 2014 | 9 months to<br>31 Dec 2014 | 2 months to<br>31 Dec 2015 | 2 months to<br>31 Dec 2016 | 2 months to<br>31 Dec 2017 | 2 months to<br>31 Dec 2018 | 2 months to<br>31 Dec 2019 | 2 months to<br>31 Dec 2020 | 2 months to<br>31 Dec 2021 | Notes |
|---|-----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------|
|   | £'000                       | £'000                      | £'000                      | £'000                      | £'000                      | £'000                      | £'000                      | £'000                      | £'000                      |       |
| Income  | 17,512                      | 16,233                     | 20,673                     | 19,782                     | 21,589                     | 22,020                     | 23,792                     | 8,572                      | 22,994                     | 2     |
| Airport Cost Recovery Charge                      |                             |                            |                            |                            |                            |                            |                            |                            | 8,010                      |       |
| <b>Expenditure</b>                                |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Direct expenditure                                | 17,124                      | 13,984                     | 19,383                     | 19,313                     | 20,897                     | 23,498                     | 24,383                     | 18,919                     | 16,050                     |       |
| Annuity   |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Allocated costs                                   |                             | 547                        | 723                        | 706                        | 656                        | 671                        | 688                        | 698                        | 727                        | 1     |
| <b>Total expenditure</b>                          | <b>17,124</b>               | <b>14,531</b>              | <b>20,106</b>              | <b>20,019</b>              | <b>21,553</b>              | <b>24,169</b>              | <b>25,071</b>              | <b>19,617</b>              | <b>16,777</b>              |       |
| <b>Net (under) / over recovery</b>                | <b>388</b>                  | <b>1,702</b>               | <b>567</b>                 | <b>(237)</b>               | <b>36</b>                  | <b>(2,149)</b>             | <b>(1,279)</b>             | <b>(11,045)</b>            | <b>14,227</b>              |       |
| Prior year (under) / over recovery                | (2,698)                     | (2,310)                    | (608)                      | (41)                       | (278)                      | (242)                      | (2,391)                    | (3,670)                    | (13,113)                   |       |
| Cost adjustment from 2019 as per prior agreement  |                             |                            |                            |                            |                            |                            |                            | 1,602                      |                            | 3     |
| <b>Total (under) / over recovery to cfwd</b>      | <b>(2,310)</b>              | <b>(608)</b>               | <b>(41)</b>                | <b>(278)</b>               | <b>(242)</b>               | <b>(2,391)</b>             | <b>(3,670)</b>             | <b>(13,113)</b>            | <b>1,114</b>               |       |
| Customer share                                    | 100%                        | 100%                       | 100%                       | 100%                       | 100%                       | 100%                       | 100%                       | 100%                       | 100%                       |       |
| <b>Pricing</b>                                    |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Annual charge per departing passenger (£)         |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Category 1 (above 65% at 30 hours)                | £0.44                       |                            | £0.52                      | £0.50                      | £0.55                      | £0.55                      |                            |                            |                            |       |
| Category 2 (50% to 64.99% at 30 hours)            | £0.85                       |                            | £1.17                      | £1.17                      | £1.29                      | £1.29                      |                            |                            |                            |       |
| Category 3 (less than 50% at 30 hours)            | £1.75                       |                            | £2.40                      | £2.40                      | £2.65                      | £2.65                      |                            |                            |                            |       |
| Category 1 (Above 70% at 30 hrs)                  |                             |                            |                            |                            |                            |                            | £0.57                      | £0.78                      |                            |       |
| Category 2 (65% to 69.99% at 30 hrs)              |                             |                            |                            |                            |                            |                            | £0.67                      | £0.92                      |                            |       |
| Category 3 (less than 65% at 30 hrs)              |                             |                            |                            |                            |                            |                            | £3.23                      | £3.23                      |                            |       |
| April 2014 - May 2014                             |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Category 1  |                             | £0.44                      |                            |                            |                            |                            |                            |                            |                            |       |
| Category 2  |                             | £0.85                      |                            |                            |                            |                            |                            |                            |                            |       |
| Category 3  |                             | £1.75                      |                            |                            |                            |                            |                            |                            |                            |       |
| June 2014 - December 2014                         |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Category 1  |                             | £0.55                      |                            |                            |                            |                            |                            |                            |                            |       |
| Category 2  |                             | £1.24                      |                            |                            |                            |                            |                            |                            |                            |       |
| Category 3  |                             | £2.55                      |                            |                            |                            |                            |                            |                            |                            |       |
| January 2021 - July 2021                          |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Category 1 (Above 70% at 30 hrs)                  |                             |                            |                            |                            |                            |                            |                            |                            |                            | £1.19 |
| Category 2 (65% to 69.99% at 30 hrs)              |                             |                            |                            |                            |                            |                            |                            |                            |                            | £1.39 |
| Category 3 (less than 65% at 30 hrs)              |                             |                            |                            |                            |                            |                            |                            |                            |                            | £3.23 |
| August 2021 - December 2021                       |                             |                            |                            |                            |                            |                            |                            |                            |                            |       |
| Category 1 (40%+ pre-notification at 30 hrs)      |                             |                            |                            |                            |                            |                            |                            |                            |                            | £2.86 |
| Category 2 (Below 40% pre-notification at 30 hrs) |                             |                            |                            |                            |                            |                            |                            |                            |                            | £3.37 |
| Category 3 (n/a)                                  |                             |                            |                            |                            |                            |                            |                            |                            |                            | £0.00 |

### Notes

#### (1) Allocated costs

PRM charges were introduced in July 2008 and therefore were not included as a Specified Activity in Table 6-3 in the Q5 CAA decision. As a result the 13/14 trading statement excludes allocated charges

#### (2) Income

| Category     | January to July 2021 |                      |               | August to December 2021 |                      |               |
|--------------|----------------------|----------------------|---------------|-------------------------|----------------------|---------------|
|              | Price £              | Departing passengers | Income £'000s | Price £                 | Departing passengers | Income £'000s |
| 1            | 1.19                 | 2,401,050            | 2,857         | 2.86                    | 6,589,945            | 18,847        |
| 2            | 1.39                 | 225,168              | 313           | 3.37                    | 289,628              | 976           |
| 3            |                      | 0                    | 0             |                         | 0                    | 0             |
| <b>Total</b> |                      | <b>2,626,218</b>     | <b>3,170</b>  |                         | <b>6,879,573</b>     | <b>19,823</b> |
|              |                      |                      |               |                         |                      | <b>22,994</b> |

#### (3) Cost adjustment from 2019 as per prior agreement

Cost adjustment due to volume discrepancy and dual running as agreed with airline community

**Passengers requiring service (PRS)**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|   | Underlying<br>Accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income  | 22,994                               | -                            | 22,994         |  | 22,994                                    | 1     |
| Airport Cost Recovery Charge                          | 84,674                               | (76,664)                     | 8,010          |  | 8,010                                     | 6     |
| <b>Total Income</b>                                   |                                      |                              |                |  | <b>31,004</b>                             |       |
| Direct Expenditure                                    |                                      |                              |                |  |   |       |
| Staff   | 343                                  | (152)                        | 191            |  | 191                                       | 2     |
| Operating costs                                       | 12,859                               | 3,000                        | 15,859         |  | 15,859                                    | 3     |
| <b>Total direct expenditure</b>                       | <b>13,202</b>                        | <b>2,848</b>                 | <b>16,050</b>  |  | <b>16,050</b>                             |       |
| Annuity   |                                      |                              |                |  | -   | 4     |
| Allocated costs (4% of Direct expenditure)            |                                      |                              | 642            | 85   | 727                                       | 5     |
| <b>Total expenditure</b>                              | <b>13,202</b>                        | <b>2,848</b>                 | <b>16,692</b>  | <b>85</b>  | <b>16,777</b>                             |       |
| <b>Net (under) / over recovery</b>                    | <b>94,466</b>                        | <b>(79,512)</b>              | <b>14,312</b>  | <b>(85)</b>                                      | <b>14,227</b>                             |       |
| Bfwd (under) / over recovery from 2020 in Pricing     |                                      |                              |                |  | (13,090)                                  |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b> |                                      |                              |                |  | <b>1,137</b>                              |       |
| Bfwd (under) / over recovery from 2020 not in Pricing |                                      |                              |                |  | (23)                                      |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>  |                                      |                              |                |  | <b>1,114</b>                              |       |

## Notes

## (1) Income

| Category     | January to July 2021 |                      |               | August to December 2021 |                      |               |
|--------------|----------------------|----------------------|---------------|-------------------------|----------------------|---------------|
|              | Price £              | Departing passengers | Income £'000s | Price £                 | Departing passengers | Income £'000s |
| 1            | 1.19                 | 2,401,050            | 2,857         | 2.86                    | 6,589,945            | 18,847        |
| 2            | 1.39                 | 225,168              | 313           | 3.37                    | 289,628              | 976           |
| 3            | 3.23                 |                      | 0             |                         |                      | 0             |
| <b>Total</b> |                      | <b>2,626,218</b>     | <b>3,170</b>  |                         | <b>6,879,573</b>     | <b>19,823</b> |
|              |                      |                      |               |                         |                      | <b>22,994</b> |

## (2) Staff costs

Adjustment to include agreed recoverable staff costs

## (3) Operating cost adjustment

An adjustment has been made to exclude additional services

## (4) Annuity

There is no annuity included as part of the PRM specified activity

## (5) Allocated costs

Allocated Costs have been fixed at the level stated in the table G.4 breakdown plus RPI

## (6) Airport Cost Recovery Charge

An adjustment has been made to exclude revenue relating to other ORCs

## Staff car parking

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Mar 2014<br>£'000 | 9 months to<br>31 Dec 2014<br>£'000 | 12 months to<br>31 Dec 2015<br>£'000 | 12 months to<br>31 Dec 2016<br>£'000 | 12 months to<br>31 Dec 2017<br>£'000 | 12 months to<br>31 Dec 2018<br>£'000 | 12 months to<br>31 Dec 2019<br>£'000 | 12 months to<br>31 Dec 2020<br>£'000 | 12 months to<br>31 Dec 2021<br>£'000 | Notes |
|--|--------------------------------------|-------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|-------|
| Income   |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Airport Cost Recovery Charge                     | 21,711                               | 13,072                              | 17,748                               | 16,326                               | 14,588                               | 16,315                               | 15,685                               | 10,954                               | 12,212                               |       |
|  |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      | 3,919                                |       |
| Expenditure                                      |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Direct expenditure                               | 10,226                               | 8,291                               | 10,968                               | 11,351                               | 11,374                               | 11,532                               | 12,341                               | 9,394                                | 8,763                                |       |
| Annuity  | 5,928                                | 3,212                               | 4,071                                | 4,001                                | 3,868                                | 3,865                                | 3,964                                | 4,023                                | 4,186                                |       |
| Allocated costs                                  | 5,081                                | 1,139                               | 1,521                                | 1,522                                | 1,542                                | 1,574                                | 1,614                                | 1,638                                | 1,704                                |       |
| Total expenditure                                | 21,235                               | 12,642                              | 16,560                               | 16,874                               | 16,784                               | 16,971                               | 17,919                               | 15,055                               | 14,653                               |       |
| <b>Net (under) / over recovery</b>               | <b>476</b>                           | <b>430</b>                          | <b>1,188</b>                         | <b>(548)</b>                         | <b>(2,196)</b>                       | <b>(656)</b>                         | <b>(2,234)</b>                       | <b>(4,101)</b>                       | <b>1,478</b>                         |       |
| Prior year (under) / over recovery               | (151)                                | 325                                 | 755                                  | 1,943                                | 674                                  | (801)                                | (1,457)                              | (3,691)                              | (6,312)                              |       |
| Price smoothing                                  |                                      |                                     |                                      | (721)                                | 721                                  |                                      |                                      |                                      |                                      |       |
| Cost adjustment from 2019 as per prior agreement |                                      |                                     |                                      |                                      |                                      |                                      |                                      | 1,480                                |                                      | 1     |
| <b>Total (under) / over recovery to cfwd</b>     | <b>325</b>                           | <b>755</b>                          | <b>1,943</b>                         | <b>674</b>                           | <b>(801)</b>                         | <b>(1,457)</b>                       | <b>(3,691)</b>                       | <b>(6,312)</b>                       | <b>(4,834)</b>                       |       |
| Customer share                                   | 80%                                  | 77%                                 | 77%                                  | 77%                                  | 76%                                  | 76%                                  | 83%                                  | 74%                                  | 78%                                  |       |
| <b>Annual Pass Prices</b>                        |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Perimeter passes                                 | £651.03                              |                                     | £635.41                              | £596.70                              | £535.29                              | £655.26                              | £655.26                              | £686.21                              | £1,614.36                            |       |
| Lost passes                                      | £30.00                               |                                     | £30.00                               | £30.00                               | £30.00                               | £30.00                               | £30.00                               | £30.00                               | £30.00                               |       |
| <b>June 2014 to December 2014</b>                |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Perimeter passes                                 |                                      | £627.42                             |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Lost passes                                      |                                      | £30.00                              |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |

A £14 levy per pass per annum is included in the above prices to help fund public transport initiatives.

#### Notes

##### (1) Cost adjustment from 2019 as per prior agreement

Cost adjustment due to volume discrepancy as agreed with airline community

## Staff car parking

### Trading statement year ended 31 December 2021

#### Detail - with customer share and adjustment to table G.4 breakdown

|   | Underlying<br>Accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Customer<br>Share<br>£'000 | Adjustment<br>to Table G.4<br>breakdown<br>£'000 | Customer<br>Trading<br>Statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|----------------------------|--|---|-------|
|   |                                      |                              |                | 78.08%                     |  |   |       |
| Income  | 12,212                               | 3,428                        | 15,640         | 12,212                     |  | 12,212                                    | 1     |
| Airport Cost Recovery Charge                              | 84,674                               | (80,755)                     | 3,919          | 3,919                      |  | 3,919                                     | 9     |
| <b>Total Income</b>                                       |                                      |                              |                |                            |  | <b>16,131</b>                             |       |
| Direct Expenditure  |                                      |                              |                |                            |  |   |       |
| Staff Car Park Management                                 |                                      | 251                          | 251            | 196                        |  | 196                                       | 2     |
| Staff Bussing   | 7,323                                | (3,533)                      | 3,790          | 2,959                      |  | 2,959                                     | 3     |
| Staff Bussing Fuel  | 717                                  | (151)                        | 566            | 442                        |  | 442                                       | 3     |
| Staff Costs   |                                      | 79                           | 79             | 62                         |  | 62  | 4     |
| Rent  |                                      | 4,375                        | 4,375          | 3,416                      |  | 3,416                                     | 5     |
| Rates   |                                      | 2,093                        | 2,093          | 1,634                      |  | 1,634                                     | 6     |
| Maintenance & Parts                                       |                                      | 69                           | 69             | 54                         |  | 54  | 7     |
| Total Direct Expenditure                                  | 8,040                                | 3,184                        | 11,223         | 8,763                      | -  | 8,763                                     |       |
| Annuity   |                                      |                              |                |                            | 4,186  | 4,186                                     | 8     |
| Allocated Costs (10.8% of Direct expenditure and Annuity) |                                      |                              |                | 1,398                      | 306  | 1,704                                     | 8     |
| Total Expenditure   | 8,040                                | 3,184                        | 11,223         | 10,161                     | 4,492  | 14,653                                    |       |
| <b>Net (under) / over recovery</b>                        | <b>88,846</b>                        | <b>(80,510)</b>              | <b>8,336</b>   | <b>5,970</b>               | <b>(4,492)</b>                                   | <b>1,478</b>                              |       |
| Bfwd (under) / over recovery from 2020 in Pricing         |                                      |                              |                |                            |  | (7,171)                                   |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>     |                                      |                              |                |                            |  | <b>(5,693)</b>                            |       |
| Bfwd (under) / over recovery from 2020 not in Pricing     |                                      |                              |                |                            |  | 859                                       |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>      |                                      |                              |                |                            |  | <b>(4,834)</b>                            |       |

#### Notes

##### (1) Income

A notional income has been included for HAL non-chargeable passes. The Underlying Accounts amount excludes the Passenger Transport Levy (£14 per pass per annum). This PTL income is received within the Staff Car Parking income account, then transferred to the appropriate location within HAL.

##### (2) Staff Car Park Management

Adjustment to allocate management cost of Staff Car Parks excluding West Ramp Coach Park and Taxi Feeder Park

##### (3) Staff Bussing

Adjustment includes Bussing charges relating to Staff Car Parks

##### (4) Staff

The staff cost reflects the time of HAL staff directly related to the provision of the service

##### (5) Rent

The rental charge is for the Pionair site leased from Pickering Properties which forms part of the PEX staff car park and for the Magnatex Car Park

##### (6) Rates

The rates are based the rateable value of the Staff Car Parks, excluding E2 from April 2020 onwards

##### (7) Maintenance and Parts

An adjustment has been made to include Maintenance and Parts relating to Staff Car Parks

##### (8) Annuity and allocated costs

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

##### (9) Airport Cost Recovery Charge

An adjustment has been made to exclude revenue relating to other ORCs

**Staff ID cards**  
**Trading statement year ended 31 December 2021**  
**Q6 summary**

|  | 12 months to<br>31 Mar 2014<br>£'000 | 9 months to<br>31 Dec 2014<br>£'000 | 2 months to<br>31 Dec 2015<br>£'000 | 2 months to<br>31 Dec 2016<br>£'000 | 2 months to<br>31 Dec 2017<br>£'000 | 2 months to<br>31 Dec 2018<br>£'000 | 2 months to<br>31 Dec 2019<br>£'000 | 2 months to<br>31 Dec 2020<br>£'000 | 2 months to<br>31 Dec 2021<br>£'000 |
|--|--------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Income                                       | 2,815                                | 1,784                               | 1,134                               | 1,264                               | 1,711                               | 1,581                               | 1,595                               | 1,062                               | 1,677                               |
| Expenditure                                  |                                      |                                     |                                     |                                     |                                     |                                     |                                     |                                     |                                     |
| Direct expenditure                           | 1,172                                | 835                                 | 1,283                               | 1,175                               | 1,457                               | 1,684                               | 1,732                               | 1,464                               | 1,170                               |
| Annuity                                      | 96                                   | 71                                  | 91                                  | 89                                  | 90                                  | 91                                  | 93                                  | 94                                  | 98                                  |
| Allocated costs                              | 1,598                                | 101                                 | 132                                 | 132                                 | 136                                 | 139                                 | 142                                 | 144                                 | 150                                 |
| Total expenditure                            | 2,866                                | 1,007                               | 1,506                               | 1,396                               | 1,683                               | 1,914                               | 1,967                               | 1,702                               | 1,418                               |
| Net (under) / over recovery                  | <b>(51)</b>                          | <b>777</b>                          | <b>(372)</b>                        | <b>(132)</b>                        | <b>28</b>                           | <b>(333)</b>                        | <b>(372)</b>                        | <b>(640)</b>                        | <b>259</b>                          |
| Prior year (under) / over recovery           | 2,450                                | 91                                  | 868                                 | 496                                 | 364                                 | 416                                 | 83                                  | (289)                               | (929)                               |
| One off rebate                               | (2,308)                              |                                     |                                     |                                     |                                     |                                     |                                     |                                     |                                     |
| Prior year adjustment                        |                                      |                                     |                                     |                                     | 24                                  |                                     |                                     |                                     |                                     |
| <b>Total (under) / over recovery to cfwd</b> | <b>91</b>                            | <b>868</b>                          | <b>496</b>                          | <b>364</b>                          | <b>416</b>                          | <b>83</b>                           | <b>(289)</b>                        | <b>(929)</b>                        | <b>(670)</b>                        |
| Customer share                               | 80%                                  | 81%                                 | 78%                                 | 86%                                 | 85%                                 | 81%                                 | 86%                                 | 84%                                 | 78%                                 |

Detailed pricing information is available on the General Notice

**Staff ID cards**  
**Trading statement year ended 31 December 2021**  
**Detail - with customer share and adjustment to table G.4 breakdown**

|   | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Customer<br>share<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|----------------------------|--|---|-------|
|   |                                      |                              |                | 78.15%                     |  |   |       |
| Income  | 1,677                                | 469                          | 2,146          | 1,677                      |  | 1,677                                     | 1     |
| Direct expenditure                                      |                                      |                              |                |                            |  |   |       |
| Staff   | 1,264                                | (528)                        | 736            | 575                        |  | 575                                       |       |
| Property related  |                                      | 144                          | 144            | 113                        |  | 113                                       | 2     |
| General expenses & Maintenance                          | 125                                  | 273                          | 398            | 311                        |  | 311                                       | 3     |
| BSC processing costs                                    | 354                                  | (220)                        | 134            | 105                        |  | 105                                       | 4     |
| Electricity   |                                      | 85                           | 85             | 66                         |  | 66  | 5     |
| Total direct expenditure                                | 1,743                                | (246)                        | 1,497          | 1,170                      |  | 1,170                                     |       |
| Annuity   |                                      |                              |                |                            | 98   | 98  | 6     |
| Allocated costs (12% of Direct expenditure and Annuity) |                                      |                              |                | 152                        | (2)  | 150                                       | 6     |
| Total expenditure                                       | 1,743                                | (246)                        | 1,497          | 1,322                      | 96   | 1,418                                     |       |
| <b>Net (under) / over recovery</b>                      | <b>(66)</b>                          | <b>715</b>                   | <b>649</b>     | <b>355</b>                 | <b>(96)</b>                                      | <b>259</b>                                |       |
| Bfwd (under) / over recovery from 2020 in Pricing       |                                      |                              |                |                            |  | (879)                                     |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>   |                                      |                              |                |                            |  | <b>(620)</b>                              |       |
| Bfwd (under) / over recovery from 2020 not in Pricing   |                                      |                              |                |                            |  | (50)                                      |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>    |                                      |                              |                |                            |  | <b>(670)</b>                              |       |

**Notes****(1) Income**

Income is stated after including notional income for HAL passes

**(2) Property related costs**

An property charge has been included as this has not been charged through the normal mechanism

|                | Sq m          | Sq ft      | Amt (£) for year<br>ended 31 Dec<br>2021 |                 |
|----------------|---------------|------------|--|-----------------|
| Space occupied | 420           | 4,525      |  |                 |
|                | Unit          | Rate       |  |                 |
| Rent           | Sq m          | £263.25    |  | £110,566        |
| Waste          | Per 250 Sq ft | £252.44    |  | £4,569          |
| Rates          | Per Property  | £28,414.12 |  | £28,414         |
|                |               |            |  | <b>£143,549</b> |

**(3) General expenses & Maintenance**

An adjustment has been to included recoverable expenses

**(4) BSC processing costs**

An adjustment has been included to remove non-recoverable BSC Processing costs

**(5) Electricity**

An electricity charge has been included as this has not been charged through the normal mechanism

|                | Total                             |
|----------------|-----------------------------------|
| Units (kwh)    | 234,969                           |
| Price per unit | £0.362 (Heathrow General Notices) |
| <b>Total</b>   | <b>£85,059</b>                    |

**(6) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI



## Fixed electrical ground power (FEGP)

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 12 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|  | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |
| Income                                       | 10,554                      | 9,890                       | 8,818                       | 10,392                      | 10,782                      | 8,412                       | 10,128                      |
| Airport Cost Recovery Charge                 |                             |                             |                             |                             |                             |                             | 2,746                       |
| <b>Expenditure</b>                           |                             |                             |                             |                             |                             |                             |                             |
| Direct expenditure                           | 5,789                       | 5,421                       | 5,955                       | 6,609                       | 6,512                       | 5,392                       | 6,229                       |
| Annuity                                      | 3,956                       | 3,747                       | 3,566                       | 3,560                       | 3,651                       | 3,706                       | 3,856                       |
| Allocated costs                              | 417                         | 402                         | 399                         | 406                         | 417                         | 423                         | 440                         |
| <b>Total expenditure</b>                     | <b>10,162</b>               | <b>9,570</b>                | <b>9,920</b>                | <b>10,575</b>               | <b>10,580</b>               | <b>9,521</b>                | <b>10,525</b>               |
| <b>Net (under) / over recovery</b>           | <b>392</b>                  | <b>320</b>                  | <b>(1,102)</b>              | <b>(183)</b>                | <b>202</b>                  | <b>(1,109)</b>              | <b>2,349</b>                |
| Prior year (under) / over recovery           | 376                         | 768                         | 1,088                       | (14)                        | (197)                       | 5                           | (1,104)                     |
| <b>Total (under) / over recovery to cfwd</b> | <b>768</b>                  | <b>1,088</b>                | <b>(14)</b>                 | <b>(197)</b>                | <b>5</b>                    | <b>(1,104)</b>              | <b>1,245</b>                |
| Customer share                               | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        |
| <b>Pricing</b>                               |                             |                             |                             |                             |                             |                             |                             |
| <b>Price based on consumption</b>            |                             |                             |                             |                             |                             |                             |                             |
| January 2015 - December 2015                 | £0.49                       |                             |                             |                             |                             |                             |                             |
| January 2016 - December 2016                 |                             | £0.46                       |                             |                             |                             |                             |                             |
| January 2017 - December 2017                 |                             |                             | £0.40                       |                             |                             |                             |                             |
| January 2018 - December 2018                 |                             |                             |                             | £0.46                       |                             |                             |                             |
| January 2019 - December 2019                 |                             |                             |                             |                             | £0.48                       |                             |                             |
| January 2020 - December 2020                 |                             |                             |                             |                             |                             | £0.53                       |                             |
| January 2021 - July 2021                     |                             |                             |                             |                             |                             |                             | £0.41                       |
| August 2021 - December 2021                  |                             |                             |                             |                             |                             |                             | £0.87                       |

**Fixed electrical ground power (FEGP)**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|  | Underlying<br>Accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|--|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income   | 10,128                               |                              | 10,128         |  | 10,128                                    |       |
| Airport Cost Recovery Charge                           | 84,674                               | (81,928)                     | 2,746          |  | 2,746                                     | 5     |
| <b>Total Income</b>                                    |                                      |                              |                |  | <b>12,874</b>                             |       |
| Direct expenditure                                     |                                      |                              |                |  |   |       |
| Staff  |                                      | 36                           | 36             |  | 36  | 1     |
| Electricity  |                                      | 5,943                        | 5,943          |  | 5,943                                     | 2     |
| Maintenance and parts                                  |                                      | 250                          | 250            |  | 250                                       | 3     |
| <b>Total direct expenditure</b>                        |                                      | <b>6,229</b>                 | <b>6,229</b>   | <b>-</b>   | <b>6,229</b>                              |       |
| Annuity  |                                      |                              |                | 3,856  | 3,856                                     | 4     |
| Allocated costs (4% of Direct expenditure and Annuity) |                                      |                              | 403            | 37   | 440                                       | 4     |
| <b>Total expenditure</b>                               |                                      | <b>6,229</b>                 | <b>6,632</b>   | <b>3,893</b>                                     | <b>10,525</b>                             |       |
| <b>Net (under) / over recovery</b>                     | <b>94,802</b>                        | <b>(88,157)</b>              | <b>6,242</b>   | <b>(3,893)</b>                                   | <b>2,349</b>                              |       |
| Bfwd (under) / over recovery from 2020 in Pricing      |                                      |                              |                |  | (1,098)                                   |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>  |                                      |                              |                |  | <b>1,251</b>                              |       |
| Bfwd (under) / over recovery from 2020 not in Pricing  |                                      |                              |                |  | (6)                                       |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>   |                                      |                              |                |  | <b>1,245</b>                              |       |

**Notes**

**(1) Staff**

An adjustment has been made to include direct costs of HAL staff working on FEGP activities

**(2) Electricity**

An adjustment has been made to include the internal cost of electricity

**(3) Maintenance and parts**

An adjustment has been made to include internal maintenance charges in direct costs

**(4) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

**(5) Airport Cost Recovery Charge**

An adjustment has been made to exclude revenue relating to other ORCs

**Pre-conditioned air (PCA)**  
**Trading statement year ended 31 December 2021**  
**Q6 summary**

|  | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 12 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 | Notes |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-------|
|  | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |       |
| Income                                       | 5,368                       | 5,314                       | 4,485                       | 2,281                       | 369                         | 175                         | 221                         | 1     |
| <b>Expenditure</b>                           |                             |                             |                             |                             |                             |                             |                             |       |
| Direct expenditure                           | 1,136                       | 1,229                       | 1,416                       | 1,004                       | 377                         | 195                         | 229                         |       |
| Annuity                                      | 3,927                       | 3,978                       | 4,128                       | 4,153                       | 4,259                       | 4,323                       | 4,498                       |       |
| Allocated costs                              | 229                         | 223                         | 227                         | 226                         | 232                         | 235                         | 245                         |       |
| <b>Total expenditure</b>                     | <b>5,292</b>                | <b>5,430</b>                | <b>5,771</b>                | <b>5,383</b>                | <b>4,868</b>                | <b>4,753</b>                | <b>4,972</b>                |       |
| <b>Net (under) / over recovery</b>           | <b>76</b>                   | <b>(116)</b>                | <b>(1,286)</b>              | <b>(3,102)</b>              | <b>(4,499)</b>              | <b>(4,578)</b>              | <b>(4,751)</b>              |       |
| Prior year (under) / over recovery           | (394)                       | (318)                       | (434)                       | (1,720)                     | (4,822)                     | (9,321)                     | (13,899)                    |       |
| <b>Total (under) / over recovery to cfwd</b> | <b>(318)</b>                | <b>(434)</b>                | <b>(1,720)</b>              | <b>(4,822)</b>              | <b>(9,321)</b>              | <b>(13,899)</b>             | <b>(18,650)</b>             |       |
| Customer share                               | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        |       |
| <b>Pricing - per kwh</b>                     |                             |                             |                             |                             |                             |                             |                             |       |
| January 2015 - December 2015                 | £1.81                       |                             |                             |                             |                             |                             |                             |       |
| January 2016 - December 2016                 |                             | £1.77                       |                             |                             |                             |                             |                             |       |
| January 2017 - December 2017                 |                             |                             | £1.62                       |                             |                             |                             |                             |       |
| January 2018 - December 2018                 |                             |                             |                             | £1.62                       |                             |                             |                             |       |
| January 2019 - December 2019                 |                             |                             |                             |                             | £1.00                       |                             |                             |       |
| January 2020 - December 2020                 |                             |                             |                             |                             |                             | £1.00                       |                             |       |
| January 2021 - December 2021                 |                             |                             |                             |                             |                             |                             | £1.00                       |       |

**Notes**

**(1) Pre-conditioned air**

The charge for pre-conditioned air has been introduced in Q6

**Pre-conditioned air (PCA)**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|  | Underlying<br>Accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|--|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income   | 221                                  |                              | 221            |  | 221                                       |       |
| Direct expenditure                                     |                                      |                              |                |  |   |       |
| Staff  |                                      | 1                            | 1              |  | 1   | 1     |
| Electricity  |                                      | 80                           | 80             |  | 80  | 2     |
| Maintenance and parts                                  |                                      | 148                          | 148            |  | 148                                       | 3     |
| Total direct expenditure                               |                                      | 229                          | 229            | -  | 229                                       |       |
| Annuity  |                                      |                              |                | 4,498  | 4,498                                     | 4     |
| Allocated costs (4% of Direct expenditure and Annuity) |                                      |                              | 189            | 56   | 245                                       | 4     |
| Total expenditure                                      |                                      | 229                          | 418            | 4,554  | 4,972                                     |       |
| <b>Net (under) / over recovery</b>                     | <b>221</b>                           | <b>(229)</b>                 | <b>(197)</b>   | <b>(4,554)</b>                                   | <b>(4,751)</b>                            |       |
| Bfwd (under) / over recovery from 2020 in Pricing      |                                      |                              |                |  | (14,048)                                  |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>  |                                      |                              |                |  | <b>(18,799)</b>                           |       |
| Bfwd (under) / over recovery from 2020 not in Pricing  |                                      |                              |                |  | 149                                       |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>   |                                      |                              |                |  | <b>(18,650)</b>                           |       |

**Notes**

**(1) Staff**

An adjustment has been made to include direct costs of HAL staff working on pre-conditioned air activities

**(2) Electricity**

An adjustment has been made to include internal cost of electricity

**(3) Maintenance and parts**

An adjustment has been made to include internal maintenance charges in direct costs

**(4) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

## Airside licences

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Mar 2014 | 9 months to<br>31 Dec 2014 | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 12 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 |
|--|-----------------------------|----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|  | £'000                       | £'000                      | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |
| Income                                       | 1,323                       | 922                        | 917                         | 1,082                       | 804                         | 750                         | 924                         | 1,058                       | 1,161                       |
| Expenditure                                  |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| Direct expenditure                           | 798                         | 628                        | 741                         | 591                         | 842                         | 791                         | 1,288                       | 899                         | 730                         |
| Annuity                                      | 49                          | 27                         | 30                          | 29                          | 30                          | 30                          | 31                          | 31                          | 32                          |
| Allocated costs                              | 435                         | 83                         | 108                         | 109                         | 113                         | 117                         | 120                         | 122                         | 127                         |
| Total expenditure                            | 1,282                       | 738                        | 879                         | 729                         | 985                         | 938                         | 1,439                       | 1,052                       | 889                         |
| <b>Net (under) / over recovery</b>           | <b>41</b>                   | <b>184</b>                 | <b>38</b>                   | <b>353</b>                  | <b>(181)</b>                | <b>(188)</b>                | <b>(515)</b>                | <b>6</b>                    | <b>272</b>                  |
| Prior year (under) / over recovery           | (67)                        | (27)                       | 157                         | 195                         | 548                         | 204                         | (69)                        | (666)                       | (660)                       |
| Price smoothing adjustment                   |                             |                            |                             |                             | (163)                       | (85)                        | (82)                        |                             |                             |
| <b>Total (under) / over recovery to cfwd</b> | <b>(26)</b>                 | <b>157</b>                 | <b>195</b>                  | <b>548</b>                  | <b>204</b>                  | <b>(69)</b>                 | <b>(666)</b>                | <b>(660)</b>                | <b>(388)</b>                |
| Customer share                               | 93%                         | 92%                        | 93%                         | 92%                         | 95%                         | 91%                         | 91%                         | 93%                         | 93%                         |
| <b>Pricing</b>                               |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| Annual charge per licence                    | £3,248                      | £2,250                     | £2,250                      | £2,606                      | £1,878                      | £1,809                      | £2,309                      | £2,809                      | £3,309                      |

**Airside licences**  
**Trading statement year ended 31 December 2021**  
**Detail - with customer share and adjustment to table G.4 breakdown**

|   | Underlying<br>Accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Customer<br>share<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|----------------------------|--|---|-------|
|   |                                      |                              |                | 92.85%                     |  |   |       |
| Income  | 1,161                                | 89                           | 1,250          | 1,161                      |  | 1,161                                     | 1     |
| Direct expenditure                                      |                                      |                              |                |                            |  |   |       |
| Staff   | 469                                  | 211                          | 680            | 631                        |  | 631                                       | 2     |
| Maintenance & equipment                                 | 29                                   | -                            | 29             | 27                         |  | 27  | 3     |
| General expenses  | 78                                   | -                            | 78             | 72                         |  | 72  |       |
|   | 576                                  | 211                          | 787            | 730                        |  | 730                                       |       |
| Annuity   |                                      |                              |                | -                          | 32   | 32  | 4     |
| Allocated costs (12% of Direct expenditure and Annuity) |                                      |                              |                | 91                         | 36   | 127                                       | 4     |
| Total expenditure                                       | 576                                  | 211                          | 787            | 821                        | 68   | 889                                       |       |
| <b>Net (under) / over recovery</b>                      | <b>585</b>                           | <b>(122)</b>                 | <b>463</b>     | <b>340</b>                 | <b>(68)</b>                                      | <b>272</b>                                |       |
| Bfwd (under) / over recovery from 2020 in Pricing       |                                      |                              |                |                            |  | (509)                                     |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>   |                                      |                              |                |                            |  | <b>(237)</b>                              |       |
| Bfwd (under) / over recovery from 2020 not in Pricing   |                                      |                              |                |                            |  | (151)                                     |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>    |                                      |                              |                |                            |  | <b>(388)</b>                              |       |

**Notes**

**(1) Income**

There are a number of licences issued to third parties free of charge. Heathrow bears the cost of these and a notional income is included to reflect them

**(2) Staff cost adjustment**

An adjustment has been made to exclude non-recoverable staff costs in Ramp Operations

**(3) Maintenance & equipment cost adjustment**

An adjustment has been made to exclude non-recoverable maintenance and equipment costs

**(4) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

## Waste, recycling and refuse collection

### Trading statement year ended 31 December 2021

#### Q6 summary

|   | 12 months to<br>31 Dec 2015<br>£'000 | 12 months to<br>31 Dec 2016<br>£'000 | 12 months to<br>31 Dec 2017<br>£'000 | 12 months to<br>31 Dec 2018<br>£'000 | 12 months to<br>31 Dec 2019<br>£'000 | 12 months to<br>31 Dec 2020<br>£'000 | 12 months to<br>31 Dec 2021<br>£'000 | Notes |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|-------|
| Income  | 2,689                                | 2,196                                | 2,584                                | 2,979                                | 2,400                                | 2,442                                | 2,501                                | 1     |
| Expenditure   |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Direct expenditure  | 2,004                                | 2,088                                | 2,291                                | 2,689                                | 2,634                                | 2,268                                | 1,789                                |       |
| Annuity   | 389                                  | 140                                  | 140                                  | 140                                  | 144                                  | 146                                  | 152                                  |       |
| Allocated costs   | 125                                  | 120                                  | 125                                  | 130                                  | 133                                  | 135                                  | 141                                  |       |
| Total expenditure   | 2,518                                | 2,348                                | 2,556                                | 2,959                                | 2,911                                | 2,549                                | 2,082                                |       |
| <b>Net (under) / over recovery</b>                        | <b>171</b>                           | <b>(152)</b>                         | <b>28</b>                            | <b>20</b>                            | <b>(511)</b>                         | <b>(107)</b>                         | <b>419</b>                           |       |
| Prior year (under) / over recovery                        | (12)                                 | 159                                  | 7                                    | 35                                   | 55                                   | (456)                                | (563)                                |       |
| <b>Total (under) / over recovery to cfwd</b>              | <b>159</b>                           | <b>7</b>                             | <b>35</b>                            | <b>55</b>                            | <b>(456)</b>                         | <b>(563)</b>                         | <b>(144)</b>                         |       |
| Customer share  |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Refuse Area   | 74%                                  | 74%                                  | 74%                                  | 75%                                  | 75%                                  | 74%                                  | 71%                                  |       |
| Refuse Bin  | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 |       |
| <b>Pricing</b>  |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| <b>Refuse Area Charge - per assessed unit per quarter</b> |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Low Waste Use (eg Services)                               | £72.30                               | £60.43                               | £66.85                               | £63.08                               |                                      |                                      |                                      |       |
| Medium Waste Use (eg Shops)                               | £83.15                               | £69.50                               | £76.89                               | £72.55                               |                                      |                                      |                                      |       |
| High Waste Use (eg Food and Beverage outlets)             | £93.99                               | £78.56                               | £86.91                               | £82.01                               |                                      |                                      |                                      |       |
| <b>Refuse Bin Charge - per outlet per quarter</b>         |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Low Waste Use (eg Services)                               | £399.00                              | £336.00                              | £365.00                              | £554.00                              |                                      |                                      |                                      |       |
| Medium Waste Use (eg Shops)                               | £1,302.00                            | £1,098.00                            | £1,192.00                            | £1,808.00                            |                                      |                                      |                                      |       |
| High Waste Use (eg Food and Beverage outlets)             | £2,409.00                            | £2,032.00                            | £2,205.00                            | £3,345.00                            |                                      |                                      |                                      |       |
| <b>Refuse Area Charge - per assessed unit per quarter</b> |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Low Waste Use (eg Services)                               |                                      |                                      |                                      |                                      | £73.55                               | £86.90                               | £63.11                               |       |
| Low Waste Use GREEN TARIFF                                |                                      |                                      |                                      |                                      | £66.34                               | £78.38                               | £56.92                               |       |
| Medium Waste Use (eg Shops)                               |                                      |                                      |                                      |                                      | £84.59                               | £99.95                               | £72.59                               |       |
| Medium Waste Use GREEN TARIFF                             |                                      |                                      |                                      |                                      | £76.29                               | £90.15                               | £65.47                               |       |
| High Waste Use (eg Food and Beverage outlets)             |                                      |                                      |                                      |                                      | £95.62                               | £112.98                              | £82.05                               |       |
| High Waste Use GREEN TARIFF                               |                                      |                                      |                                      |                                      | £86.24                               | £101.90                              | £74.01                               |       |
| <b>Refuse Bin Charge - per outlet per quarter</b>         |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Low Waste Use (eg Services)                               |                                      |                                      |                                      |                                      | £215.00                              | £610.00                              | £1,060.00                            |       |
| Low Waste Use GREEN TARIFF                                |                                      |                                      |                                      |                                      | £188.00                              | £533.00                              | £926.00                              |       |
| Medium Waste Use (eg Shops)                               |                                      |                                      |                                      |                                      | £703.00                              | £1,992.00                            | £3,458.00                            |       |
| Medium Waste Use GREEN TARIFF                             |                                      |                                      |                                      |                                      | £614.00                              | £1,741.00                            | £3,021.00                            |       |
| High Waste Use (eg Food and Beverage outlets)             |                                      |                                      |                                      |                                      | £1,300.00                            | £3,685.00                            | £6,397.00                            |       |
| High Waste Use GREEN TARIFF                               |                                      |                                      |                                      |                                      | £1,136.00                            | £3,220.00                            | £5,590.00                            |       |

#### Notes

##### (1) Waste, recycling and refuse collection

Trading statements were not prepared in Q5 for waste, recycling and refuse collection as it was not a designated specified activity

**Waste, recycling and refuse collection**  
**Trading statement year ended 31 December 2021**  
**Detail - with customer share and adjustment to table G.4 breakdown**

|  | Underlying accounts (UA)<br>£'000 | Adjustment to UA<br>£'000 | Total<br>£'000 | Refuse Area<br>£'000 | Refuse Bin<br>£'000 | Customer Share<br>£'000 | Adjustment to table G.4<br>breakdown<br>£'000 | Customer trading statement<br>£'000 | Notes        |
|--|-----------------------------------|---------------------------|----------------|----------------------|---------------------|-------------------------|---|-------------------------------------|--------------|
|  |                                   |                           |                | 70.70%               | 100%                |                         |   |                                     |              |
| Income   | 2,501                             | 1,037                     | 3,538          | 1,216                | 1,285               | 2,501                   |   | 2,501                               | 1            |
| Direct expenditure                                     |                                   |                           |                |                      |                     |                         |   |                                     |              |
| Management fee @ 40%                                   | 1,894                             |                           | 1,894          | 536                  |                     | 536                     |   | 536                                 | 2            |
| Sortation  | -                                 |                           | -              | -                    |                     | -                       |   | -                                   |              |
| T5 & T2 Bin Rooms Cost                                 | 1,253                             |                           | 1,253          |                      | 1,253               | 1,253                   |   | 1,253                               | 2            |
| Total direct expenditure                               | 3,147                             | -                         | 3,147          | 536                  | 1,253               | 1,789                   |   | 1,789                               |              |
| Annuity  |                                   |                           |                |                      |                     |                         |   |                                     |              |
| Allocated costs (4% of Direct expenditure and Annuity) |                                   |                           |                |                      |                     | 78                      | 152   | 152                                 | 3            |
|  |                                   |                           |                |                      |                     |                         | 63  | 141                                 | 3            |
| <b>Total expenditure</b>                               | 3,147                             | -                         | 3,147          | 536                  | 1,253               | 1,867                   | 215   | 2,082                               |              |
| <b>Net (under) / over recovery</b>                     | <b>(646)</b>                      | <b>1,037</b>              | <b>391</b>     | <b>680</b>           | <b>32</b>           | <b>634</b>              | <b>(215)</b>                                  | <b>419</b>                          |              |
| Bfwd (under) / over recovery from 2020 in Pricing      |                                   |                           |                |                      |                     |                         |   |                                     | (597)        |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>  |                                   |                           |                |                      |                     |                         |   |                                     | <b>(178)</b> |
| Bfwd (under) / over recovery from 2020 not in Pricing  |                                   |                           |                |                      |                     |                         |   |                                     | 34           |
| <b>Total (under) / over recovery to cfwd to 2022</b>   |                                   |                           |                |                      |                     |                         |   |                                     | <b>(144)</b> |

**Notes**

**(1) Income**

An adjustment includes notional income attributable to HAL share of waste activities.

**(2) Direct expenditure**

An adjustment has been made to include the element of T3 & T4 sortation, T2 and T5 bin room costs plus 40% of the management fee relating to waste area and bin room activities. The remaining cost of the management fee is recovered through airport charges

**(3) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI



## Taxi feeder park

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Mar 2014<br>£'000 | 9 months to<br>31 Dec 2014<br>£'000 | 12 months to<br>31 Dec 2015<br>£'000 | 12 months to<br>31 Dec 2016<br>£'000 | 12 months to<br>31 Dec 2017<br>£'000 | 12 months to<br>31 Dec 2018<br>£'000 | 12 months to<br>31 Dec 2019<br>£'000 | 12 months to<br>31 Dec 2020<br>£'000 | 12 months to<br>31 Dec 2021<br>£'000 | Notes |
|--|--------------------------------------|-------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|-------|
| Income                                       | 3,292                                | 2,228                               | 1,866                                | 1,896                                | 2,205                                | 2,320                                | 2,405                                | 524                                  | 849                                  |       |
| Expenditure                                  |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Direct expenditure                           | 1,354                                | 1,237                               | 1,368                                | 1,375                                | 1,490                                | 1,366                                | 1,486                                | 1,231                                | 823                                  |       |
| Annuity                                      | 180                                  | 341                                 | 450                                  | 457                                  | 474                                  | 490                                  | 503                                  | 510                                  | 531                                  |       |
| Allocated costs                              | 2,066                                | 172                                 | 223                                  | 226                                  | 229                                  | 236                                  | 243                                  | 247                                  | 257                                  |       |
| Total expenditure                            | 3,600                                | 1,750                               | 2,041                                | 2,058                                | 2,193                                | 2,092                                | 2,232                                | 1,988                                | 1,611                                |       |
| <b>Net (under) / over recovery</b>           | <b>(308)</b>                         | <b>478</b>                          | <b>(155)</b>                         | <b>(162)</b>                         | <b>12</b>                            | <b>228</b>                           | <b>173</b>                           | <b>(1,464)</b>                       | <b>(762)</b>                         |       |
| Prior year (under) / over recovery           | (176)                                | (484)                               | (6)                                  | (161)                                | (323)                                | (311)                                | (83)                                 | 90                                   | (1,374)                              |       |
| Price Smoothing                              |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      | 716                                  | 1     |
| <b>Total (under) / over recovery to cfwd</b> | <b>(484)</b>                         | <b>(6)</b>                          | <b>(161)</b>                         | <b>(323)</b>                         | <b>(311)</b>                         | <b>(83)</b>                          | <b>90</b>                            | <b>(1,374)</b>                       | <b>(1,420)</b>                       |       |
| Customer share                               | 100%                                 | 100%                                | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 |       |
| <b>Annual Prices agreed</b>                  |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Price per Movement (incl VAT)                | £4.35                                | £4.35                               | £2.82                                | £2.82                                | £3.50                                | £3.50                                | £3.50                                | £3.50                                |                                      |       |
| January -June 2021                           |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      | £3.60                                |       |
| July- December 2021                          |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      | £7.20                                |       |

**(1) Price Smoothing**

2020 under-recovery reclaimed over 2 years

**Taxi feeder park**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|   | Underlying<br>Accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to Table G.4<br>breakdown<br>£'000 | Customer<br>Trading<br>Statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income  | 849                                  | -                            | 849            |  | 849                                       |       |
| Direct Expenditure                                      |                                      |                              |                |  |   |       |
| Management Fee  |                                      | 549                          | 549            |  | 549                                       | 1     |
| Internal Maintenance                                    |                                      | 37                           | 37             |  | 37  | 2     |
| Rates   |                                      | 62                           | 62             |  | 62  | 3     |
| IT Support  |                                      | 175                          | 175            |  | 175                                       | 3     |
| Total Direct Expenditure                                |                                      | 823                          | 823            | -  | 823                                       |       |
| Annuity   |                                      |                              |                | 531  | 531                                       | 4     |
| Allocated Costs (12% of Direct expenditure and Annuity) |                                      |                              | 162            | 95   | 257                                       | 4     |
| Total Expenditure                                       |                                      | 823                          | 985            | 626  | 1,611                                     |       |
| <b>Net (under) / over Recovery</b>                      | <b>849</b>                           | <b>(823)</b>                 | <b>(136)</b>   | <b>(626)</b>                                     | <b>(762)</b>                              |       |
| Bfwd (under) / over recovery from 2020 in Pricing       |                                      |                              |                |  | (1,432)                                   |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>   |                                      |                              |                |  | <b>(2,194)</b>                            |       |
| Bfwd (under) / over recovery from 2020 not in Pricing   |                                      |                              |                |  | 58  |       |
| Price Smoothing   |                                      |                              |                |  | 716                                       | 5     |
| <b>Total (under) / over recovery to cfwd to 2022</b>    |                                      |                              |                |  | <b>(1,420)</b>                            |       |

**Notes**

**(1) Management Fee**

An adjustment has been made to include the element of the Management Fee relating to the Taxi Feeder Park.

**(2) Internal Maintenance**

An adjustment has been made to include the maintenance costs relating to the Taxi Feeder Park.

**(3) Rates and IT Support**

An adjustment has been made to include the rates charges and IT support charges relating to Taxi Feeder Park.

**(4) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

**(5) Price Smoothing**

2020 under-recovery reclaimed over 2 years

## Heating and Gas

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Dec 2015<br>£'000 | 12 months to<br>31 Dec 2016<br>£'000 | 12 months to<br>31 Dec 2017<br>£'000 | 12 months to<br>31 Dec 2018<br>£'000 | 12 months to<br>31 Dec 2019<br>£'000 | 12 months to<br>31 Dec 2020<br>£'000 | 12 months to<br>31 Dec 2021<br>£'000 | Notes |
|--|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|-------|
| Income                                       | 1,182                                | 1,185                                | 1,278                                | 1,359                                | 1,363                                | 1,472                                | 1,427                                | 1     |
| <b>Expenditure</b>                           |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Direct expenditure                           | 1,228                                | 1,201                                | 1,277                                | 1,365                                | 1,416                                | 1,465                                | 1,382                                |       |
| Annuity                                      | 2                                    | 2                                    | 2                                    | 2                                    | 2                                    | 2                                    | 2                                    |       |
| Allocated costs                              | 6                                    | 6                                    | 7                                    | 7                                    | 7                                    | 7                                    | 7                                    |       |
| <b>Total expenditure</b>                     | <b>1,236</b>                         | <b>1,209</b>                         | <b>1,286</b>                         | <b>1,374</b>                         | <b>1,425</b>                         | <b>1,474</b>                         | <b>1,391</b>                         |       |
| <b>Net (under) / over recovery</b>           | <b>(54)</b>                          | <b>(24)</b>                          | <b>(8)</b>                           | <b>(15)</b>                          | <b>(62)</b>                          | <b>(2)</b>                           | <b>36</b>                            |       |
| Prior year (under) / over recovery           | 104                                  | 50                                   | 26                                   | 18                                   | 3                                    | (59)                                 | (61)                                 |       |
| <b>Total (under) / over recovery to cfwd</b> | <b>50</b>                            | <b>26</b>                            | <b>18</b>                            | <b>3</b>                             | <b>(59)</b>                          | <b>(61)</b>                          | <b>(25)</b>                          |       |
| Customer share                               | 0.54%                                | 0.38%                                | 0.46%                                | 0.64%                                | 1.05%                                | 1.05%                                | 0.45%                                |       |
| <b>Pricing</b>                               |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| <b>Gas - per kwh</b>                         |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| January 2015 - December 2015                 | £0.01                                |                                      |                                      |                                      |                                      |                                      |                                      |       |
| January 2016 - December 2016                 |                                      | £0.02                                |                                      |                                      |                                      |                                      |                                      |       |
| January 2017 - December 2017                 |                                      |                                      | £0.05                                |                                      |                                      |                                      |                                      |       |
| January 2018 - December 2018                 |                                      |                                      |                                      | £0.03                                |                                      |                                      |                                      |       |
| January 2019 - December 2019                 |                                      |                                      |                                      |                                      | £0.02                                |                                      |                                      |       |
| January 2020 - December 2020                 |                                      |                                      |                                      |                                      |                                      | £0.08                                |                                      |       |
| January 2021 - December 2021                 |                                      |                                      |                                      |                                      |                                      |                                      | £0.10                                |       |

#### Notes

##### (1) Gas and Heating

Formal trading statements were prepared in Q5 for heating but not gas, therefore the figures included for 13/14 are heat

## Heating and Gas

### Trading statement year ended 31 December 2021

#### Detail - with customer share and adjustment to table G.4 breakdown

|  | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Customer<br>share<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|--|--------------------------------------|------------------------------|----------------|----------------------------|--|---|-------|
|  |                                      |                              |                | 0.45%                      |  |   |       |
| Income   |                                      |                              |                |                            |  |   |       |
| Gas  | 77                                   | 17,026                       | 17,103         | 77                         |  | 77  | 1     |
| Heating  | 1,350                                |                              | 1,350          | 1,350                      |  | 1,350                                     |       |
| Direct Expenditure                                     |                                      |                              |                |                            |  |   |       |
| Supplier costs   | 6,448                                | (1,895)                      | 4,553          | 20                         |  | 20  | 2     |
| Staff  | 1,551                                |                              | 1,551          | 7                          |  | 7   |       |
| Maintenance  | 1,075                                |                              | 1,075          | 5                          |  | 5   |       |
| General expenses                                       | -                                    |                              | -              | -                          |  | -   |       |
| Heating costs  |                                      | 1,350                        | 1,350          | 1,350                      |  | 1,350                                     | 3     |
| Total direct expenditure                               | 9,074                                | (545)                        | 8,529          | 1,382                      |  | 1,382                                     |       |
| Annuity  |                                      |                              |                | -                          | 2  | 2   | 4     |
| Allocated costs (4% of Direct expenditure and Annuity) |                                      |                              |                | 55                         | (48)   | 7   | 4     |
| Total expenditure                                      | 9,074                                | (545)                        | 8,529          | 1,437                      | (46)   | 1,391                                     |       |
| <b>Net (under) / over recovery</b>                     | <b>(7,646)</b>                       | <b>17,571</b>                | <b>9,925</b>   | <b>(10)</b>                | <b>46</b>  | <b>36</b>                                 |       |
| Bfwd (under) / over recovery from 2020 in Pricing      |                                      |                              |                |                            |  | (47)                                      |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>  |                                      |                              |                |                            |  | <b>(11)</b>                               |       |
| Bfwd (under) / over recovery from 2020 not in Pricing  |                                      |                              |                |                            |  | (14)                                      |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>   |                                      |                              |                |                            |  | <b>(25)</b>                               |       |

#### Notes

##### (1) Income

Income is stated after including notional income for HAL usage

##### (2) Heating costs

An adjustment has been made to exclude non-recoverable costs

##### (3) Heating costs

Heating income is recovered via property leases and an equivalent cost is included in the supply costs to offset income and ensure that the correct cost is calculated for gas

##### (4) Annuity and allocated costs

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

## Electricity

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Dec 2015<br>£'000 | 12 months to<br>31 Dec 2016<br>£'000 | 12 months to<br>31 Dec 2017<br>£'000 | 12 months to<br>31 Dec 2018<br>£'000 | 12 months to<br>31 Dec 2019<br>£'000 | 12 months to<br>31 Dec 2020<br>£'000 | 12 months to<br>31 Dec 2021<br>£'000 |
|--|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| Income                                       | 34,936                               | 32,584                               | 32,833                               | 34,013                               | 33,586                               | 27,132                               | 29,385                               |
| Backbilling income                           | 2,522                                | 1,924                                | 1,397                                | 1,652                                | 1,679                                | 2,253                                | 1,340                                |
| Airport Cost Recovery Charge                 |                                      |                                      |                                      |                                      |                                      |                                      | 5,494                                |
| <b>Total income</b>                          | <b>37,458</b>                        | <b>34,508</b>                        | <b>34,230</b>                        | <b>35,665</b>                        | <b>35,265</b>                        | <b>29,385</b>                        | <b>36,219</b>                        |
| Expenditure                                  |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| Direct expenditure                           | 13,275                               | 16,457                               | 14,593                               | 14,969                               | 17,017                               | 12,216                               | 11,316                               |
| Annuity                                      | 19,766                               | 18,951                               | 18,799                               | 18,562                               | 19,037                               | 19,323                               | 20,104                               |
| Allocated costs                              | 1,528                                | 1,530                                | 1,555                                | 1,568                                | 1,608                                | 1,633                                | 1,699                                |
| <b>Total expenditure</b>                     | <b>34,569</b>                        | <b>36,938</b>                        | <b>34,947</b>                        | <b>35,099</b>                        | <b>37,662</b>                        | <b>33,172</b>                        | <b>33,119</b>                        |
| <b>Net (under) / over recovery</b>           | <b>2,889</b>                         | <b>(2,430)</b>                       | <b>(717)</b>                         | <b>566</b>                           | <b>(2,397)</b>                       | <b>(3,787)</b>                       | <b>3,100</b>                         |
| Prior year (under) / over recovery           | 232                                  | 2,200                                | (691)                                | (2,062)                              | (1,914)                              | (4,781)                              | (8,993)                              |
| Less backbilling cost adjustment             | 921                                  | 461                                  | 654                                  | 418                                  | 470                                  | 425                                  | 646                                  |
| <b>Total (under) / over recovery to cfwd</b> | <b>2,200</b>                         | <b>(691)</b>                         | <b>(2,062)</b>                       | <b>(1,914)</b>                       | <b>(4,781)</b>                       | <b>(8,993)</b>                       | <b>(6,539)</b>                       |
| Customer share                               | 33%                                  | 34%                                  | 35%                                  | 33%                                  | 34%                                  | 30%                                  | 28%                                  |
| <b>Pricing</b>                               |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| January 2015 - December 2015                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| HV electricity price ( per kwh)              | £0.180                               |                                      |                                      |                                      |                                      |                                      |                                      |
| LV electricity price (per kwh)               | £0.239                               |                                      |                                      |                                      |                                      |                                      |                                      |
| January 2016 - December 2016                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| HV electricity price ( per kwh)              |                                      | £0.160                               |                                      |                                      |                                      |                                      |                                      |
| LV electricity price (per kwh)               |                                      | £0.220                               |                                      |                                      |                                      |                                      |                                      |
| January 2017 - December 2017                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| HV electricity price ( per kwh)              |                                      |                                      | £0.166                               |                                      |                                      |                                      |                                      |
| LV electricity price (per kwh)               |                                      |                                      | £0.234                               |                                      |                                      |                                      |                                      |
| January 2018 - December 2018                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| HV electricity price ( per kwh)              |                                      |                                      |                                      | £0.185                               |                                      |                                      |                                      |
| LV electricity price (per kwh)               |                                      |                                      |                                      | £0.255                               |                                      |                                      |                                      |
| January 2019 - December 2019                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| HV electricity price ( per kwh)              |                                      |                                      |                                      |                                      | £0.195                               |                                      |                                      |
| LV electricity price (per kwh)               |                                      |                                      |                                      |                                      | £0.266                               |                                      |                                      |
| January 2020 - December 2020                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| HV electricity price ( per kwh)              |                                      |                                      |                                      |                                      |                                      | £0.231                               |                                      |
| LV electricity price (per kwh)               |                                      |                                      |                                      |                                      |                                      | £0.324                               |                                      |
| January 2021 - December 2021                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |
| HV electricity price ( per kwh)              |                                      |                                      |                                      |                                      |                                      |                                      | £0.249                               |
| LV electricity price (per kwh)               |                                      |                                      |                                      |                                      |                                      |                                      | £0.362                               |

## Electricity

### Trading statement year ended 31 December 2021

#### Detail - with customer share and adjustment to table G.4 breakdown

|  | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Customer<br>share<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>adjusted<br>trading<br>statement<br>£'000 | Notes |
|--|--------------------------------------|------------------------------|----------------|----------------------------|--|---|-------|
|  |                                      |                              |                | 27.73%                     |  |   |       |
| Income   | 30,725                               | 75,242                       | 105,967        | 29,385                     |  | 29,385  | 1     |
| Backbilling income                                     |                                      | 1,340                        | 1,340          | 1,340                      |  | 1,340   | 2     |
| Airport Cost Recovery Charge                           | 84,674                               | (79,180)                     | 5,494          | 5,494                      |  | 5,494   | 6     |
| <b>Total Income</b>                                    |                                      |                              |                |                            |  | <b>36,219</b>   |       |
| Direct expenditure                                     |                                      |                              |                |                            |  |   |       |
| Supplier costs   | 41,830                               | (289)                        | 41,541         | 11,519                     |  | 11,519  | 3     |
| CLC  |                                      | (731)                        | (731)          | (203)                      |  | (203)   | 4     |
| Total direct expenditure                               | 41,830                               | (1,020)                      | 40,810         | 11,316                     |  | 11,316  |       |
| Annuity  |                                      |                              |                |                            | 20,104   | 20,104  | 5     |
| Allocated costs (4% of direct expenditure and annuity) |                                      |                              |                | 1,257                      | 442  | 1,699   | 5     |
| Total expenditure                                      | 41,830                               | (1,020)                      | 40,810         | 12,573                     | 20,546   | 33,119  |       |
| <b>Net (under) / over recovery</b>                     | <b>73,570</b>                        | <b>(1,578)</b>               | <b>71,992</b>  | <b>23,646</b>              | <b>(20,546)</b>                                  | <b>3,100</b>  |       |
| Bfwd (under) / over recovery from 2020 in Pricing      |                                      |                              |                |                            |  | (10,633)  |       |
| Less backbilling cost adjustment                       |                                      |                              |                |                            |  |   |       |
| 2015   |                                      |                              |                |                            |  | -   | 2     |
| 2016   |                                      |                              |                |                            |  | -   | 2     |
| 2017   |                                      |                              |                |                            |  | -   | 2     |
| 2018   |                                      |                              |                |                            |  | 19  | 2     |
| 2019   |                                      |                              |                |                            |  | 277   | 2     |
| 2020   |                                      |                              |                |                            |  | 350   | 2     |
|  |                                      |                              |                |                            |  | 646   |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>  |                                      |                              |                |                            |  | <b>(8,179)</b>  |       |
| Bfwd (under) / over recovery from 2020 not in Pricing  |                                      |                              |                |                            |  | 1,640   |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>   |                                      |                              |                |                            |  | <b>(6,539)</b>  |       |

#### Notes

##### (1) Income

Income is stated after including notional income for HAL usage and reflects backbilling income separately

##### (2) Backbilling adjustment

An adjustment is made to account for additional revenue billed to customers relating to consumption in the periods before the year ended 31 Dec 2019 and the associated increase in costs

##### (3) Supplier costs

An adjustment has been made to exclude non-recoverable costs

##### (4) CLC

An adjustment has been made to exclude non-recoverable costs

##### (5) Annuity and allocated costs

Annuity and allocated costs are fixed at the level stated in the table G.4 breakdown plus RPI

##### (6) Airport Cost Recovery Charge

An adjustment has been made to exclude revenue relating to other ORCs

## Water and sewerage Trading statement year ended 31 December 2021 Q6 summary

|  | 12 months to<br>31 Dec 2015<br>£'000 | 12 months to<br>31 Dec 2016<br>£'000 | 12 months to<br>31 Dec 2017<br>£'000 | 12 months to<br>31 Dec 2018<br>£'000 | 12 months to<br>31 Dec 2019<br>£'000 | 12 months to<br>31 Dec 2020<br>£'000 | 12 months to<br>31 Dec 2021<br>£'000 | Notes |
|--|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|-------|
| Income   | 5,359                                | 5,059                                | 2,611                                | 4,908                                | 5,304                                | 2,764                                | 4,424                                |       |
| Backbilling income                             | 1,152                                | 511                                  | 443                                  | 223                                  | 364                                  | 378                                  | 223                                  |       |
| <b>Total income</b>                            | <b>6,511</b>                         | <b>5,570</b>                         | <b>3,054</b>                         | <b>5,131</b>                         | <b>5,668</b>                         | <b>3,142</b>                         | <b>4,647</b>                         |       |
| Expenditure                                    |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Direct expenditure                             | 1,004                                | 1,239                                | 1,103                                | 1,203                                | 1,568                                | 755                                  | 571                                  |       |
| Annuity  | 3,985                                | 3,899                                | 3,893                                | 3,891                                | 3,991                                | 4,051                                | 4,215                                |       |
| Allocated costs                                | 193                                  | 190                                  | 191                                  | 191                                  | 196                                  | 199                                  | 207                                  |       |
| <b>Total expenditure</b>                       | <b>5,182</b>                         | <b>5,328</b>                         | <b>5,187</b>                         | <b>5,285</b>                         | <b>5,755</b>                         | <b>5,005</b>                         | <b>4,993</b>                         |       |
| <b>Net (under) / over recovery</b>             | <b>1,329</b>                         | <b>242</b>                           | <b>(2,133)</b>                       | <b>(154)</b>                         | <b>(87)</b>                          | <b>(1,863)</b>                       | <b>(346)</b>                         |       |
| Prior year (under) / over recovery             | 503                                  | 1,832                                | 2,074                                | (59)                                 | (213)                                | (300)                                | (2,163)                              |       |
| Less backbilling cost adjustment               | 85                                   | 68                                   | 123                                  | 62                                   | 85                                   | 41                                   | 49                                   |       |
| Cap backbilling to CAA decision customer share | (85)                                 | (68)                                 | (123)                                | (62)                                 | (85)                                 | (41)                                 | (49)                                 |       |
| <b>Total (under) / over recovery to cfwd</b>   | <b>1,832</b>                         | <b>2,074</b>                         | <b>(59)</b>                          | <b>(213)</b>                         | <b>(300)</b>                         | <b>(2,163)</b>                       | <b>(2,509)</b>                       |       |
| Customer share                                 | 27%                                  | 29%                                  | 28%                                  | 28%                                  | 27%                                  | 26%                                  | 18%                                  |       |
| <b>Pricing</b>                                 |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Annual charge - per cubic metre                | £11.42                               | £10.58                               | £5.79                                | £10.65                               | £10.59                               | £11.84                               | £21.72                               |       |

**Water and sewerage**  
**Trading statement year ended 31 December 2021**  
**Detail - with customer share and adjustment to table G.4 breakdown**

|  | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Customer<br>share<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|--|--------------------------------------|------------------------------|----------------|----------------------------|--|---|-------|
|  |                                      |                              |                | 17.75%                     |  |   |       |
| Income   | 4,647                                | 20,277                       | 24,924         | 4,424                      |  | 4,424                                     | 1     |
| Backbilling income adjustment                          |                                      | 223                          | 223            | 223                        |  | 223                                       | 2     |
|  |                                      |                              |                |                            |  | 4,647                                     |       |
| Direct expenditure                                     |                                      |                              |                |                            |  |   |       |
| Water in and water out                                 | 2,585                                | (942)                        | 1,643          | 292                        |  | 292                                       | 3     |
| Staff  | 1,848                                | (778)                        | 1,070          | 190                        |  | 190                                       | 4     |
| Maintenance  | 499                                  |                              | 499            | 89                         |  | 89  |       |
| General expenses                                       | -                                    |                              | -              | -                          |  | -   |       |
| Total direct expenditure                               | 4,932                                | (1,720)                      | 3,212          | 571                        |  | 571                                       |       |
| Annuity  |                                      |                              |                |                            | 4,215  | 4,215                                     | 5     |
| Allocated costs (4% of Direct expenditure and Annuity) |                                      |                              |                | 191                        | 16   | 207                                       | 5     |
| Total expenditure                                      | 4,932                                | (1,720)                      | 3,212          | 762                        | 4,231  | 4,993                                     |       |
| <b>Net (under) / over recovery</b>                     | <b>(285)</b>                         | <b>22,220</b>                | <b>21,935</b>  | <b>3,885</b>               | <b>(4,231)</b>                                   | <b>(346)</b>                              |       |
| Bfwd (under) / over recovery from 2020 in Pricing      |                                      |                              |                |                            |  | (2,267)                                   |       |
| Less backbilling cost adjustment                       |                                      |                              |                |                            |  |   |       |
| 2015   |                                      |                              |                |                            |  | -   | 2     |
| 2016   |                                      |                              |                |                            |  | -   | 2     |
| 2017   |                                      |                              |                |                            |  | -   | 2     |
| 2018   |                                      |                              |                |                            |  | -   | 2     |
| 2019   |                                      |                              |                |                            |  | 1   | 2     |
| 2020   |                                      |                              |                |                            |  | 48  | 2     |
|  |                                      |                              |                |                            |  | 49  |       |
| Cap backbilling to CAA decision customer share         |                                      |                              |                |                            |  | (49)                                      |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>  |                                      |                              |                |                            |  | <b>(2,613)</b>                            |       |
| Bfwd (under) / over recovery from 2020 not in Pricing  |                                      |                              |                |                            |  | 104                                       |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>   |                                      |                              |                |                            |  | <b>(2,509)</b>                            |       |

**Notes****(1) Income**

Income is stated after including notional income for HAL usage and reflects backbilling income separately

**(2) Backbilling adjustment**

An adjustment is made to account for additional revenue billed to customers relating to consumption in the periods before the year ended 31 Dec 2019 and the associated increase in costs

**(3) Water in and water out**

An adjustment has been made to exclude non-recoverable costs

**(4) Staff costs**

Staff costs are adjusted to reflect time spent on water and sewerage only (time spent on other water related activities including environmental are excluded)

**(5) Annuity and allocated costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI



## Bus and coach facilities

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Mar 2014 | 9 months to<br>31 Dec 2014 | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 12 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 | Notes |
|--|-----------------------------|----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-------|
|  | £'000                       | £'000                      | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |       |
| Income                                       | 1,617                       | 2,586                      | 3,185                       | 3,273                       | 3,378                       | 3,241                       | 2,776                       | 2,356                       | 2,574                       |       |
| Expenditure                                  |                             |                            |                             |                             |                             |                             |                             |                             |                             |       |
| Direct expenditure                           | 1,952                       | 1,959                      | 2,740                       | 2,450                       | 2,328                       | 2,487                       | 2,194                       | 2,272                       | 2,428                       |       |
| Annuity                                      | 945                         | 429                        | 548                         | 530                         | 511                         | 456                         | 468                         | 475                         | 494                         |       |
| Allocated costs                              | 3,045                       | 194                        | 256                         | 256                         | 260                         | 260                         | 267                         | 271                         | 282                         |       |
| Total expenditure                            | 5,942                       | 2,582                      | 3,544                       | 3,236                       | 3,099                       | 3,203                       | 2,929                       | 3,018                       | 3,204                       |       |
| <b>Net (under) / over recovery</b>           | <b>(4,325)</b>              | <b>4</b>                   | <b>(359)</b>                | <b>37</b>                   | <b>279</b>                  | <b>38</b>                   | <b>(153)</b>                | <b>(662)</b>                | <b>(630)</b>                |       |
| Prior year (under) / over recovery           |                             |                            | 4                           | (355)                       | (318)                       | (39)                        | (26)                        | (179)                       | (841)                       |       |
| Price Smoothing                              |                             |                            |                             |                             |                             | (25)                        |                             |                             |                             |       |
| <b>Total (under) / over recovery to cfwd</b> | <b>(4,325)</b>              | <b>4</b>                   | <b>(355)</b>                | <b>(318)</b>                | <b>(39)</b>                 | <b>(26)</b>                 | <b>(179)</b>                | <b>(841)</b>                | <b>(1,471)</b>              | 1     |
| Customer share                               | 86%                         | 100%                       | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        | 100%                        |       |
| <b>Pricing - per departing movement</b>      |                             |                            |                             |                             |                             |                             |                             |                             |                             |       |
| Central Bus Station (CBS)                    | £2.74                       | £4.74                      |                             |                             |                             |                             |                             |                             |                             |       |
| January 2015 - July 2015                     |                             |                            | All operators               | £4.74                       |                             |                             |                             |                             |                             |       |
| August 2015 - December 2015                  |                             |                            | Bus up to 60 seats          | £4.42                       |                             |                             |                             |                             |                             |       |
| August 2015 - December 2015                  |                             |                            | Bus up to 15 seats          | £2.37                       |                             |                             |                             |                             |                             |       |
| January 2016 - December 2016                 |                             |                            | Bus up to 15 seats          |                             | £2.37                       |                             |                             |                             |                             |       |
| January 2016 - December 2016                 |                             |                            | Bus more than 15 seats      |                             | £4.42                       |                             |                             |                             |                             |       |
| January 2017 - December 2017                 |                             |                            | Bus up to 15 seats          |                             |                             | £2.37                       |                             |                             |                             |       |
| January 2017 - December 2017                 |                             |                            | Bus more than 15 seats      |                             |                             | £4.42                       |                             |                             |                             |       |
| January 2018 - December 2018                 |                             |                            | All operators               |                             |                             | £4.11                       |                             |                             |                             |       |
| January 2019 - December 2019                 |                             |                            | All operators               |                             |                             |                             | £4.11                       |                             |                             |       |
| January 2020 - December 2020                 |                             |                            | All operators               |                             |                             |                             |                             | £4.18                       |                             |       |
| January 2021 - June 2021                     |                             |                            | All operators               |                             |                             |                             |                             |                             | £4.18                       |       |
| July 2021 - December 2021                    |                             |                            | All operators               |                             |                             |                             |                             |                             | £12.34                      |       |
| West Ramp Coach Park (WRCP)                  | £23.24                      | £23.24                     | £21.56                      | £21.56                      | £24.15                      | £24.15                      | £24.15                      | £24.15                      | £24.15                      |       |

#### Notes

##### (1) Prior Year (Under) recovery

Agreed with operators not to carry forward the prior year (under) recovery in 31 Mar 2014 driven by the high allocated costs.

**Bus and coach facilities**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|   | Underlying<br>Accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | CBS<br>& Permits<br>£'000 | WRCP<br>£'000 | Total<br>£'000 | Adjustment<br>to Table G.4<br>breakdown<br>£'000 | Customer<br>Trading<br>Statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|---------------------------|---------------|----------------|--|---|-------|
| Income  | 723                                  | 1,851                        | 2,426                     | 148           | 2,574          |  | 2,574                                     | 1     |
| Direct Expenditure                                      |                                      |                              |                           |               |                |  |   |       |
| Staff   |                                      | 48                           | 24                        | 24            | 48             |  | 48  | 2     |
| Rent  |                                      | 42                           | 42                        | -             | 42             |  | 42  | 3     |
| Cleaning  |                                      | 203                          | 203                       | -             | 203            |  | 203                                       | 4     |
| Maintenance   |                                      | 103                          | 65                        | 38            | 103            |  | 103                                       | 4     |
| Rates   |                                      | 325                          | 252                       | 73            | 325            |  | 325                                       | 5     |
| Management Fee  |                                      | 1,707                        | 1,182                     | 525           | 1,707          |  | 1,707                                     | 6     |
| Total Direct Expenditure                                |                                      | 2,428                        | 1,768                     | 660           | 2,428          |  | 2,428                                     |       |
| Annuity   |                                      |                              |                           |               |                | 494  | 494                                       | 7     |
| Allocated Costs (12% of Direct expenditure and Annuity) |                                      |                              |                           |               | 351            | (69)   | 282                                       | 7     |
| <b>Total Expenditure</b>                                |                                      | 2,428                        | 1,768                     | 660           | 2,779          | 425  | 3,204                                     |       |
| <b>Net (under) / over Recovery</b>                      | <b>723</b>                           | <b>(577)</b>                 | <b>658</b>                | <b>(512)</b>  | <b>(205)</b>   | <b>(425)</b>                                     | <b>(630)</b>                              |       |
| Bfwd (under) / over recovery from 2020                  |                                      |                              |                           |               |                |  | (841)                                     |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>    |                                      |                              |                           |               |                |  | <b>(1,471)</b>                            |       |

## Common I.T. infrastructure

### Trading statement year ended 31 December 2021

#### Q6 summary

|  | 12 months to<br>31 Mar 2014 | 9 months to<br>31 Dec 2014 | 12 months to<br>31 Dec 2015 | 12 months to<br>31 Dec 2016 | 12 months to<br>31 Dec 2017 | 12 months to<br>31 Dec 2018 | 12 months to<br>31 Dec 2019 | 12 months to<br>31 Dec 2020 | 12 months to<br>31 Dec 2021 |
|--|-----------------------------|----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|  | £'000                       | £'000                      | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       | £'000                       |
| Income                                     |                             | 230                        | 284                         | 388                         | 454                         | 110                         | 75                          | 87                          | 6                           |
| Airport Cost Recovery Charge               |                             |                            |                             |                             |                             |                             |                             |                             | 583                         |
| <b>Expenditure</b>                         |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| Direct expenditure                         |                             | 1                          | 1                           | 1                           | 1                           | 1                           | 1                           | 1                           | 1                           |
| Annuity                                    |                             | 268                        | 341                         | 334                         | 336                         | 332                         | 341                         | 346                         | 360                         |
| Allocated costs                            |                             | 12                         | 15                          | 15                          | 15                          | 15                          | 15                          | 15                          | 16                          |
| <b>Total expenditure</b>                   |                             | <b>281</b>                 | <b>357</b>                  | <b>350</b>                  | <b>352</b>                  | <b>348</b>                  | <b>357</b>                  | <b>362</b>                  | <b>377</b>                  |
| <b>Net (under) / over recovery</b>         |                             | <b>(51)</b>                | <b>(73)</b>                 | <b>38</b>                   | <b>102</b>                  | <b>(238)</b>                | <b>(282)</b>                | <b>(275)</b>                | <b>212</b>                  |
| Prior year (under) / over recovery         |                             | -                          | (51)                        | (124)                       | (28)                        | 16                          | (222)                       | (504)                       | (779)                       |
| Prior smoothing adjustment                 |                             |                            |                             | 58                          | (58)                        |                             |                             |                             | 1,000                       |
| <b>Total (under)/over recovery to cfwd</b> |                             | <b>(51)</b>                | <b>(124)</b>                | <b>(28)</b>                 | <b>16</b>                   | <b>(222)</b>                | <b>(504)</b>                | <b>(779)</b>                | <b>433</b>                  |
| Customer share                             |                             | 1.8%                       | 1.6%                        | 1.4%                        | 1.7%                        | 1.7%                        | 1.5%                        | 0.9%                        | 0.4%                        |
| <b>Pricing</b>                             |                             |                            |                             |                             |                             |                             |                             |                             |                             |
| Annual charge per port                     | not charged                 | £165.43                    | £147.44                     | £211.26                     | £247.01                     | £169.10                     | £203.53                     | £198.75                     | £0.00                       |

#### Notes

##### (1) Common IT - passive

The charge for common IT - passive has been introduced in Q6

**Common I.T. infrastructure**  
**Trading statement year ended 31 December 2021**  
**Detail - with customer share and adjustment to table G.4 breakdown**

|  | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Customer<br>share<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|--|--------------------------------------|------------------------------|----------------|----------------------------|--|---|-------|
|  |                                      |                              |                | 0.36%                      |  |   |       |
| Income   | 6                                    | 1,641                        | 1,647          | 6                          | -  | 6   |       |
| Airport Cost Recovery Charge   | 84,674                               | (84,091)                     | 583            | 583                        | -  | 583                                       | 4     |
| <b>Total Income</b>  |                                      |                              |                |                            |  | <b>589</b>                                |       |
| Direct expenditure   |                                      |                              |                |                            |  |   |       |
| Staff  |                                      | 279                          | 279            | 1                          | -  | 1   | 1     |
| Total direct expenditure   | -                                    | 279                          | 279            | 1                          | -  | 1   |       |
| Annuity  |                                      |                              |                |                            | 360  | 360                                       | 2     |
| Allocated costs (4% of direct expenditure and annuity)                             |                                      |                              |                | 14                         | 2  | 16  | 2     |
| Total expenditure  | -                                    | 279                          | 279            | 15                         | 362  | 377                                       |       |
| <b>Net (under) / over recovery</b>   | <b>84,680</b>                        | <b>(82,729)</b>              | <b>1,951</b>   | <b>574</b>                 | <b>(362)</b>                                     | <b>212</b>                                |       |
| Bfwd (under) / over recovery from 2020 in Pricing<br>Common IT Active Contribution |                                      |                              |                |                            |  | (758)<br>1,000                            | 3     |
| <b>(Under) / over recovery year ended 31 Dec 2021</b>                              |                                      |                              |                |                            |  | <b>454</b>                                |       |
| Bfwd (under) / over recovery from 2020 not in Pricing                              |                                      |                              |                |                            |  | (21)                                      |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>                               |                                      |                              |                |                            |  | <b>433</b>                                |       |

**Notes**

**(1) Staff cost adjustment**

An adjustment has been made to include time spent by HAL staff on common IT - passive activities

**(2) Annuity and allocated Costs**

Annuity and allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI

**(3) Price Smoothing adjustment**

An adjustment has been made to include revenue recovered through Common IT Active

**(4) Airport Cost Recovery Charge**

An adjustment has been made to exclude revenue relating to other ORCs

## Airline Operators Committee (AOC) Trading statement year ended 31 December 2021 Q6 summary

|  | 12 months to<br>31 Mar 2014<br>£'000 | 9 months to<br>31 Dec 2014<br>£'000 | 12 months to<br>31 Dec 2015<br>£'000 | 12 months to<br>31 Dec 2016<br>£'000 | 12 months to<br>31 Dec 2017<br>£'000 | 12 months to<br>31 Dec 2018<br>£'000 | 12 months to<br>31 Dec 2019<br>£'000 | 12 months to<br>31 Dec 2020<br>£'000 | 12 months to<br>31 Dec 2021<br>£'000 | Notes |
|--|--------------------------------------|-------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|-------|
| Income                                       |                                      | 389                                 | 482                                  | 519                                  | 513                                  | 1,015                                | 734                                  | 219                                  | 657                                  | 1     |
| Expenditure                                  |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Direct expenditure                           |                                      | 359                                 | 456                                  | 437                                  | 606                                  | 774                                  | 645                                  | 465                                  | 360                                  |       |
| Annuity                                      |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Allocated costs                              |                                      | 36                                  | 47                                   | 48                                   | 49                                   | 51                                   | 52                                   | 53                                   | 55                                   |       |
| Total expenditure                            |                                      | 395                                 | 503                                  | 485                                  | 655                                  | 825                                  | 697                                  | 518                                  | 415                                  |       |
| <b>Net (under) / over recovery</b>           |                                      | <b>(6)</b>                          | <b>(21)</b>                          | <b>34</b>                            | <b>(142)</b>                         | <b>190</b>                           | <b>37</b>                            | <b>(299)</b>                         | <b>242</b>                           |       |
| Prior year (under) / over recovery           |                                      | -                                   | (6)                                  | (27)                                 | 7                                    | (135)                                | 55                                   | 92                                   | (207)                                |       |
| <b>Total (under) / over recovery to cfwd</b> |                                      | <b>(6)</b>                          | <b>(27)</b>                          | <b>7</b>                             | <b>(135)</b>                         | <b>55</b>                            | <b>92</b>                            | <b>(207)</b>                         | <b>35</b>                            |       |
| Customer share                               |                                      | 100%                                | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 | 100%                                 |       |
| <b>Pricing</b>                               |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      |                                      |       |
| Annual charge per departing passenger        | Not charged                          | £0.0173                             | £0.0131                              | £0.0139                              | £0.0133                              | £0.0256                              | £0.0201                              | £0.0201                              |                                      |       |
| January 2021 - July 2021                     |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      | £0.0415                              |       |
| August 2021 - December 2021                  |                                      |                                     |                                      |                                      |                                      |                                      |                                      |                                      | £0.0796                              |       |

### Notes

#### (1) Airline Operators Committee

The charge for the Airline Operators Committee has been introduced in Q6

**Airline Operators Committee (AOC)**  
**Trading statement year ended 31 December 2021**  
**Detail - with adjustment to table G.4 breakdown**

|   | Underlying<br>accounts (UA)<br>£'000 | Adjustment<br>to UA<br>£'000 | Total<br>£'000 | Adjustment<br>to table G.4<br>breakdown<br>£'000 | Customer<br>trading<br>statement<br>£'000 | Notes |
|---|--------------------------------------|------------------------------|----------------|--|---|-------|
| Income  | 657                                  | -                            | 657            |  | 657                                       |       |
| Direct expenditure                                    |                                      |                              |                |  |   |       |
| AOC contribution costs                                | 6,662                                | (6,302)                      | 360            |  | 360                                       | 1     |
| Total direct expenditure                              | 6,662                                | (6,302)                      | 360            |  | 360                                       |       |
| Annuity   |                                      |                              | -              |  | -   | 2     |
| Allocated costs (12% of Direct expenditure)           |                                      |                              | 43             | 12   | 55  | 3     |
| Total expenditure                                     | 6,662                                | (6,302)                      | 403            | 12   | 415                                       |       |
| <b>Net (under) / over recovery</b>                    | <b>(6,005)</b>                       | <b>6,302</b>                 | <b>254</b>     | <b>(12)</b>                                      | <b>242</b>                                |       |
| Bfwd (under) / over recovery from 2020 in Pricing     |                                      |                              |                |  | (217)                                     |       |
| <b>(Under) / over recovery year ended 31 Dec 2021</b> |                                      |                              |                |  | <b>25</b>                                 |       |
| Bfwd (under) / over recovery from 2020 not in Pricing |                                      |                              |                |  | 10  |       |
| <b>Total (under) / over recovery to cfwd to 2022</b>  |                                      |                              |                |  | <b>35</b>                                 |       |

**Notes**

**(1) AOC contribution costs**

An adjustment to include the agreed AOC contribution costs

**(2) Annuity**

There is no annuity included as part of the AOC specified activity

**(3) Allocated costs**

Allocated costs have been fixed at the level stated in the table G.4 breakdown plus RPI