

22nd January 2013

Heathrow Other Regulated Charges [ORC's] – change to the timetable for the notification of new prices

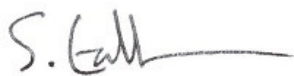
Dear Colleague

We are writing to advise you that the “General Notice” detailing the ORC* prices will be issued at the end of February 2014, postponed from December 2013 in order to allow time to take account, where necessary, of the CAA’s final decision on the economic regulation of Heathrow, covering the next five year regulatory period (known as Q6).

The updated timetable allows all customers a 3 month notice period, prior to the effective date of 1st June 2014. Prices until the effective date will be unchanged from those currently applied. The updated timetable has been agreed and consulted upon at the usual governance forum, the “Other Regulated Charges Group”. Please see www.heathrowairport.com/orc for further information concerning Other Regulated Charges.

The CAA decision was published on 10th January 2014 and we can now complete the consultation on new prices and commence their communication in February 2014.

Yours faithfully



Simon Eastburn, Head of Other Regulated Income

*ORC's were formerly known as NRC's or Non Regulated Charges