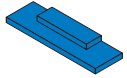














Terminal 1 - Check-in, Mezzanine level and arrivals



- Public areas
- Passenger areas

Services

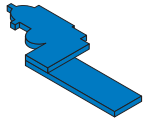
-  Accessible toilet
-  Airline lounge
-  Babycare
-  Bureau de change
-  Check-in
-  Lift
-  Restaurant / Café
-  Security
-  Ticket sales
-  Toilet men
-  Toilet women
-  114 South African arrivals lounge

Shopping & restaurants

- M1 Café Rouge
- M2 Café Italia
- M3 Game Grid
- M4 Wetherspoons
- M5 Costa Coffee
- 16 Burger King
- 17 Tie Rack
- 18 Accessorize
- 19 Austin Reed
- 20 Rolling Luggage
- 21 Sock Shop
- 22 O'Brian's
- 23 Virgin
- 24 ICE
- 25 Boots
- 26 Travelex
- 27 WHSmith
- 29 Travelex



Terminal 1 - Arrivals



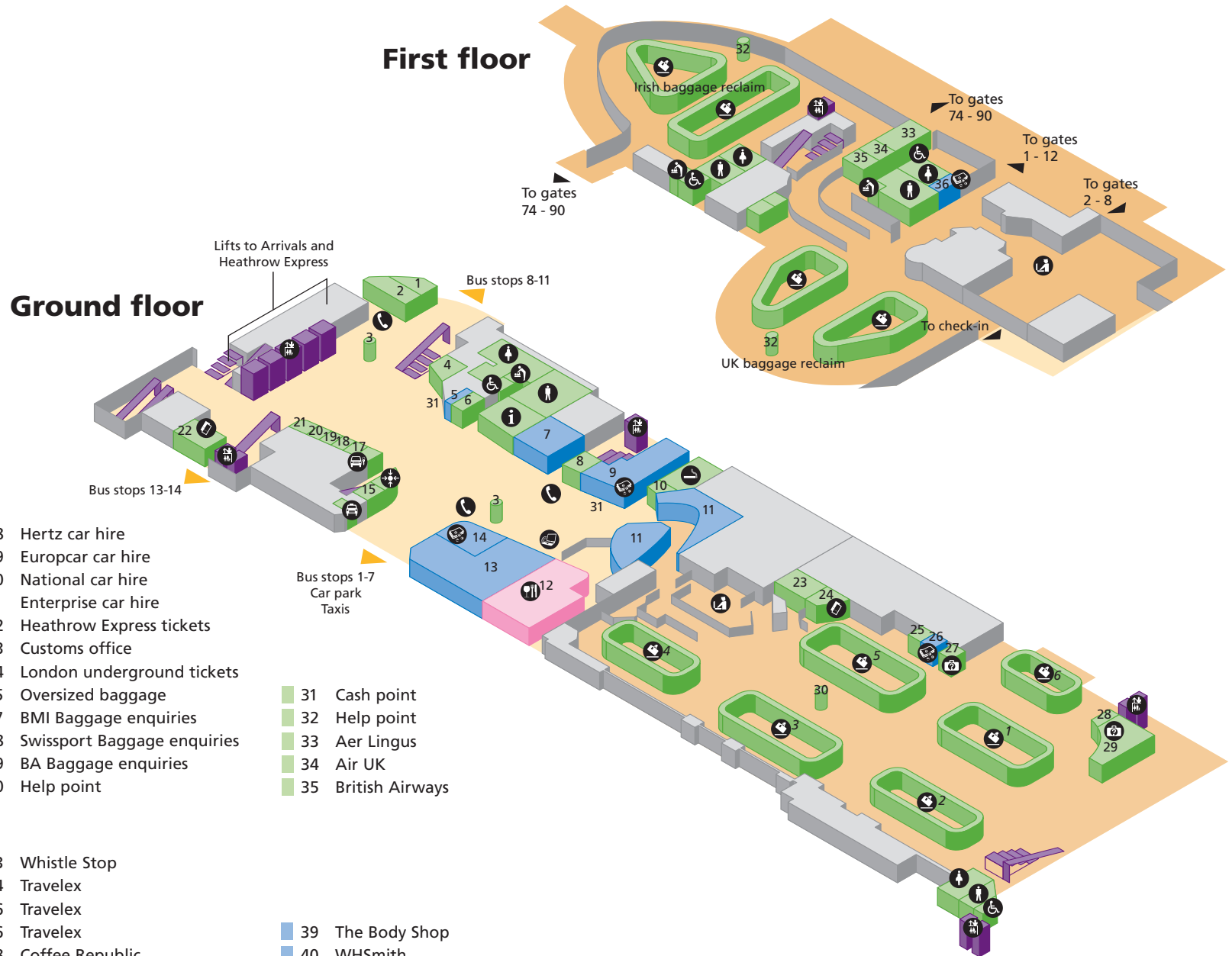
- Public areas
- Passenger areas

Services

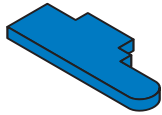
- Accessible toilet
- Baby care
- Baggage enquiries
- Baggage reclaim
- Bureau de change
- Car hire
- Information
- Lift
- Meeting point
- Restaurant / café
- Security
- Smoking area
- Taxi
- Telephone
- Ticket sales
- Toilet men
- Toilet women
- Wireless hotspot
- Speedlink / Hotel link
- Gwr
- Bus info
- BA bag collection
- Shopping collection point
- Hotel desk
- Reserved seating
- LUL Desk
- Avis car hire
- Hertz car hire
- Europcar car hire
- National car hire
- Enterprise car hire
- Heathrow Express tickets
- Customs office
- London underground tickets
- Oversized baggage
- BMI Baggage enquiries
- Swissport Baggage enquiries
- BA Baggage enquiries
- Help point

Shopping & restaurants

- 5 Primus mobile phones
- 7 WHSmith
- 9 ICE
- 11 World Duty Free
- 12 Costa Coffee
- 13 Whistle Stop
- 14 Travelex
- 26 Travelex
- 36 Travelex
- 39 The Body Shop
- 40 WHSmith



Terminal 1 - International departure lounge



- Public areas
- Passenger areas

Services

-  Accessible toilet
-  Airline lounge
-  Baby care
-  Bureau de change
-  Lift
-  Restaurant / café
-  Security
-  Showers
-  Smoking area
-  Toilet men
-  Toilet women
-  Wireless Hotspot
-  VAT desk
-  BA executive lounge
-  Play area

Shopping & restaurants

- | | | |
|---|---|--|
| ■ 27 Internet | ■ 74 Austin Reed | ■ 123 HMV |
| ■ 28 Caffé Nero | ■ 75 World of Whiskies | ■ 124 Dixons |
| ■ 50 Sunglass Hut | ■ 78 Pen Shop | ■ 125 Timberland |
| ■ 58 Caviar House Seafood Bar | ■ 79 Clarks | ■ 126 Fat Face |
| ■ 59 Burger King | ■ 80 Caviar House | ■ 127 French Connection |
| ■ 60 Est Est Est | ■ 81 Under development | ■ 128 LK Bennet |
| ■ 61 Pret a Manger | ■ 82 The Cigar House | ■ 129 Tie Rack |
| ■ 62 Glorious Britain | ■ 84 Entertainment Centre | ■ 130 Rolling Luggage |
| ■ 64 The Beauty Centre | ■ 86 Tumi Luggage | ■ 131 Giraffe |
| ■ 65 Thomas Pink | ■ 87 WHSmith | ■ 132 Opens October 2005 |
| ■ 66 Harrods | ■ 88 Vodafone | ■ 133 Opens October 2005 |
| ■ 67 ICE | ■ 90 World Duty Free | ■ 134 Opens October 2005 |
| ■ 69 Books.co | ■ 91 The Perfume Gallery | ■ 135 Links of London |
| ■ 70 Burberry | ■ 113 Est Presso | ■ 136 Goldsmiths |
| ■ 71 PIE Woman | ■ 116 Bridge Bar | ■ 137 Mulberry |
| ■ 72 Bally | ■ 120 The Tin Goose | ■ 138 Chocolate Box |
| ■ 73 Hugo Boss | ■ 121 Caffé Nero | ■ 140 World Duty Free |
| | | ■ 141 Travelex |
| | | ■ 143 WHSmith |
| | | ■ 144 Boots |
| | | ■ 145 Best of the Best |

