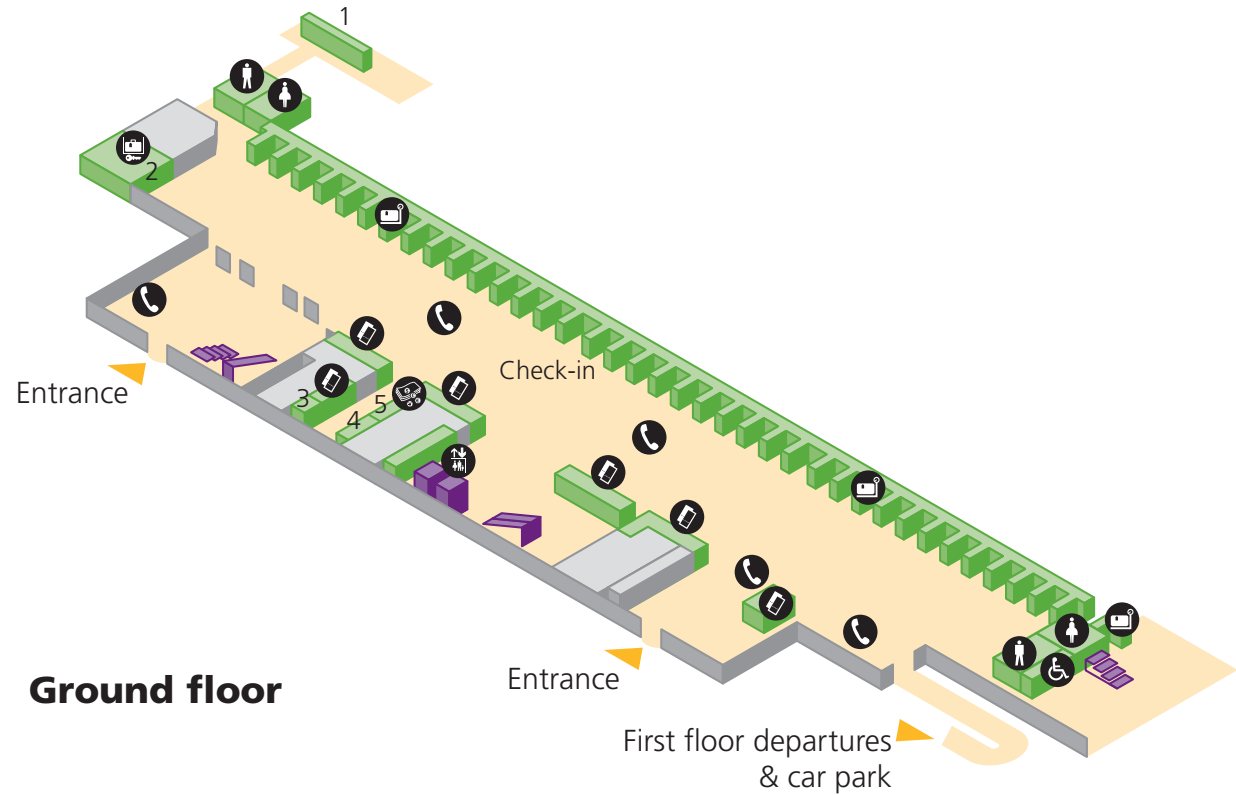















# Terminal 2 - Check-in



Public areas

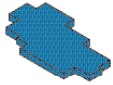
### Services

-  Accessible toilet
-  Check-in
-  Left luggage
-  Lift
-  Telephone
-  Ticket sales
-  Toilet men
-  Toilet women
-  1 Desk X
-  2 Excess baggage/Left luggage
-  3 VAT returns
-  4 Sky Diamond
-  5 Travelex bureau de change

Ground floor

First floor departures & car park

# Terminal 2 - Arrivals



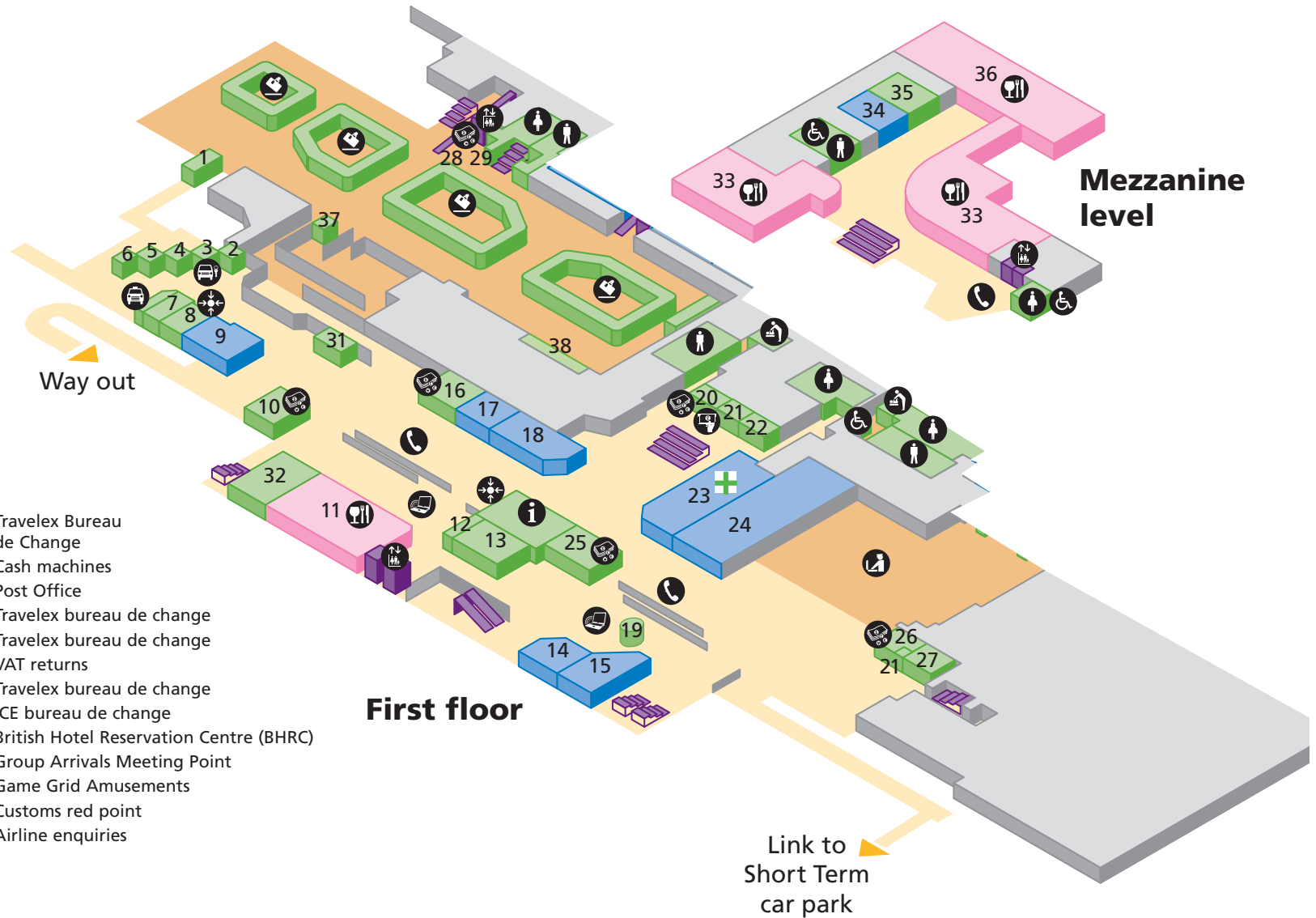
- Public areas
- Passenger areas

## Services

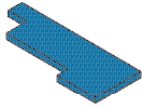
- Babycare
- Baggage reclaim
- Bureau de change
- Car hire
- Cash machines
- Information
- Lift
- Meeting point/MeetMe™ service
- Restaurant/Café/Pub
- Security
- Taxi
- Toilet men
- Toilet women
- Wireless hotspot
- 1 Immigration enquiries
- 2 National Alamo
- 3 Hertz
- 4 Europcar
- 5 Avis
- 6 Enterprise
- 7 Budget
- 8 MeetMe™ service
- 10 Travelex bureau de change
- 12 Spectrum Internet
- 13 Reserved seating
- 16 Travelex bureau de change
- 19 Lufthansa business self check-in point
- 20 Travelex Bureau de Change
- 21 Cash machines
- 22 Post Office
- 25 Travelex bureau de change
- 26 Travelex bureau de change
- 27 VAT returns
- 28 Travelex bureau de change
- 29 ICE bureau de change
- 31 British Hotel Reservation Centre (BHRC)
- 32 Group Arrivals Meeting Point
- 35 Game Grid Amusements
- 37 Customs red point
- 38 Airline enquiries

## Shopping & restaurants

- 9 WHSmith
- 11 Costa Coffee
- 14 Tie Rack
- 15 Body Shop
- 17 Accessorize
- 18 Whittard Of Chelsea
- 23 Boots
- 24 WHSmith
- 33 J D Wetherspoon Restaurant
- 34 Ladbrokes
- 36 Pizza Express (closing late July 2008)



# Terminal 2 - Departures



Passenger areas

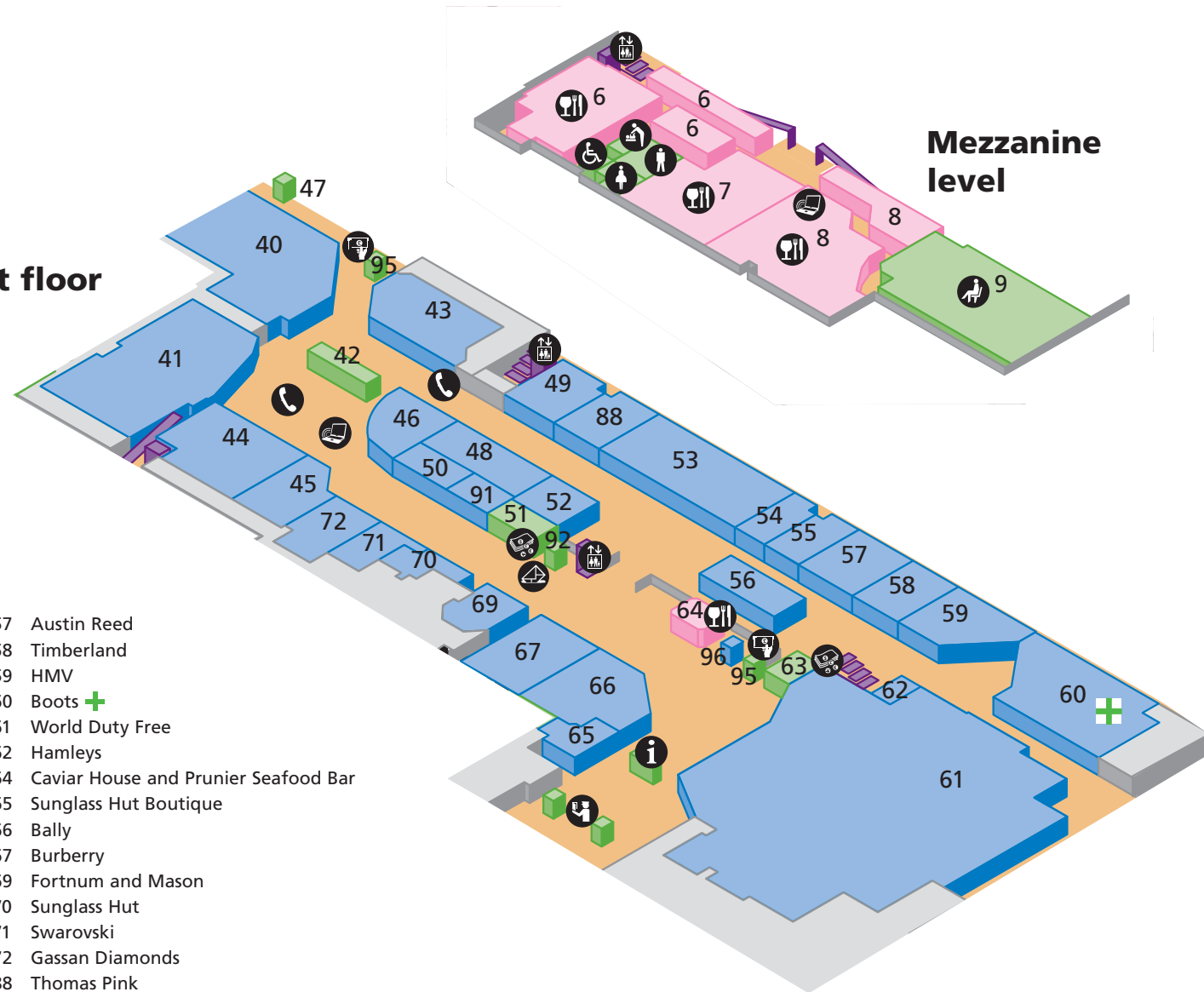
## Services

-  Bureau de change
-  Cash machines
-  Information
-  Lift
-  Passports
-  Restaurant/Café/Pub
-  Telephone
-  Wireless hotspot
-  Postbox
-  9 Servisair lounge (Mezzanine level)
-  42 Spectrum Internet
-  47 Iris security scanner
-  51 Travelex bureau de change
-  63 ICE bureau de change
-  92 Airline information point & telephone
-  95 Cash machines

## Shopping & restaurants

- |  |  |
|--|--|
|  6 J D Wetherspoon (Mezzanine level) |  57 Austin Reed   |
|  7 Caffè Nero (Mezzanine level)     |  58 Timberland   |
|  8 EstCaffe (Mezzanine level)      |  59 HMV   |
|  40 World Duty Free                |  60 Boots  |
|  41 Harrods                        |  61 World Duty Free   |
|  43 Dixons Tax Free                |  62 Hamleys   |
|  44 The Perfume Gallery            |  64 Caviar House and Prunier Seafood Bar  |
|  45 Borders                        |  65 Sunglass Hut Boutique   |
|  46 Rolling Luggage / Tumi         |  66 Bally   |
|  48 Case                           |  67 Burberry  |
|  49 Glorious Britain               |  69 Fortnum and Mason   |
|  50 Tie Rack                       |  70 Sunglass Hut  |
|  52 The Pen Shop                   |  71 Swarovski   |
|  53 WHSmith                        |  72 Gassan Diamonds   |
|  54 Barbour                        |  88 Thomas Pink   |
|  55 World of Whiskies              |  91 Naturally Cashmere  |
|  56 Best Of The Best               |  96 Caviar House and Prunier  |

First floor



Mezzanine level