

Heathrow Leadership Group

Meeting 43

Minutes of a meeting held

On Monday 6 December 2021 at 14:00

Present:	Doyle, Sean	British Airways
	Holland-Kaye, John	Heathrow Airport Holdings Limited (Chair)
	Moriarty, Richard	Civil Aviation Authority
	Rolfe, Martin	NATS
	Weiss, Shai	Virgin Atlantic Airways

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item	Subject	Action
no.		
1.	Minutes of Previous Meeting	
	The minutes of HLG 42 were agreed.	
2.	Actions were discussed.	
3.	Mojo	
	The Health & Safety and People Resource papers were discussed.	
5.	Transform Customer Service	
	The Passenger Forecast, Readiness for December Peak and Resilience	
	Review papers were discussed.	
6.	Sustainable Growth	
	The Carbon & ICAO and H7 papers were discussed.	
7.	Date, Time and Venue of Next Meeting	
	10:00-12:00, Friday 4 March 2022	
	Microsoft Teams	

John Holland-Kaye Chairman