

How are we performing?

November 2013

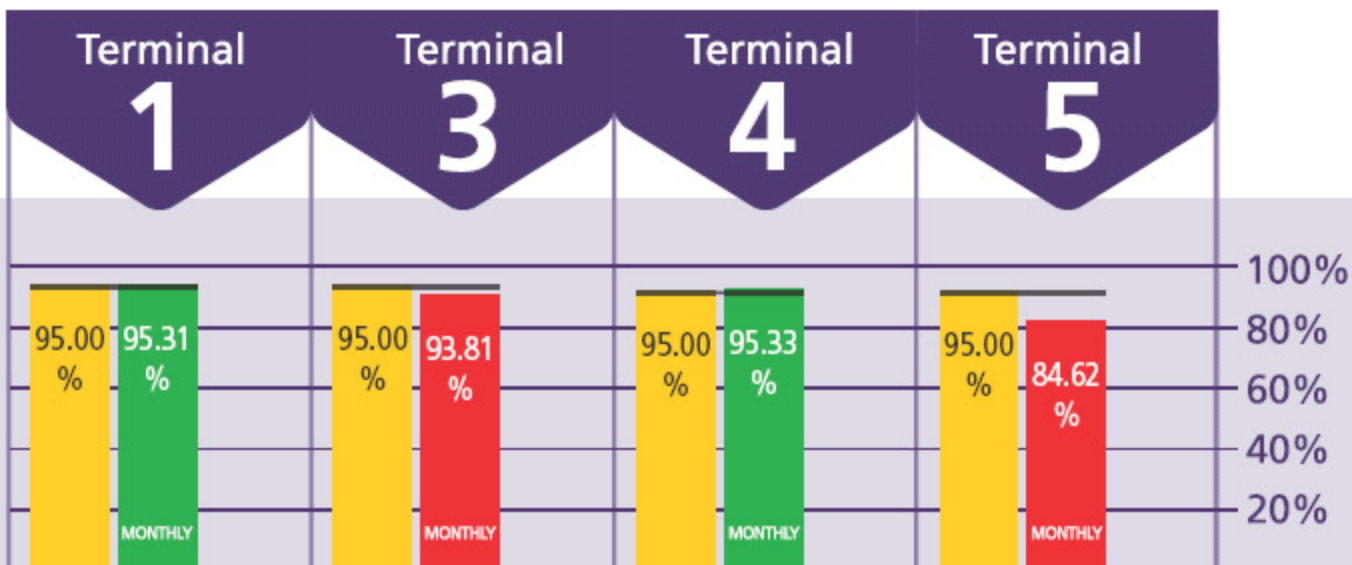
KEY TO PERFORMANCE



Security waiting time 5 mins

queue < 5mins

Based on 15min time periods measured



Security waiting time 10 mins

queue < 10mins

Based on 15min time periods measured

