

# How are we performing?

May 2014

## KEY TO PERFORMANCE

TARGET

TARGET  
ACHIEVED

BELOW  
TARGET

Terminal

1

Terminal

3

Terminal

4

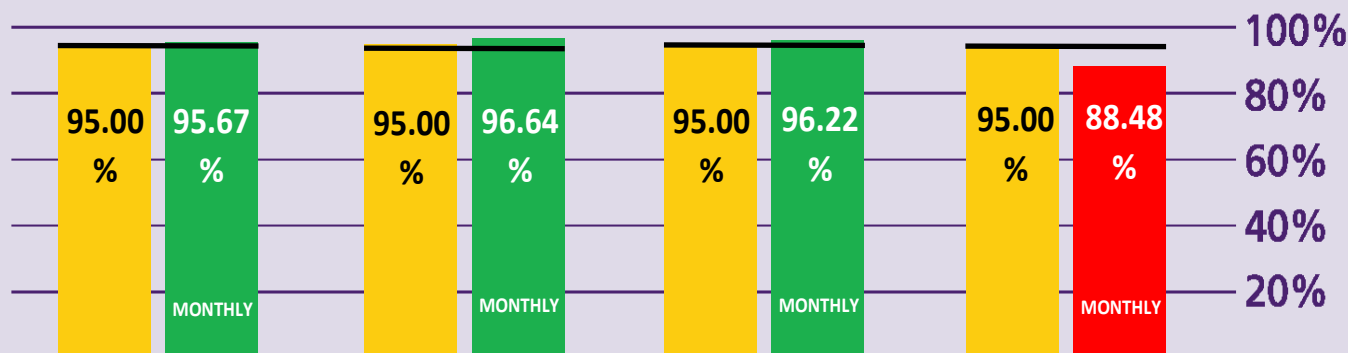
Terminal

5



**Security waiting  
time 5 mins**  
queue < 5mins

Based on 15min time periods measured



**Security waiting  
time 10 mins**  
queue < 10mins

Based on 15min time periods measured

