How are we performing?



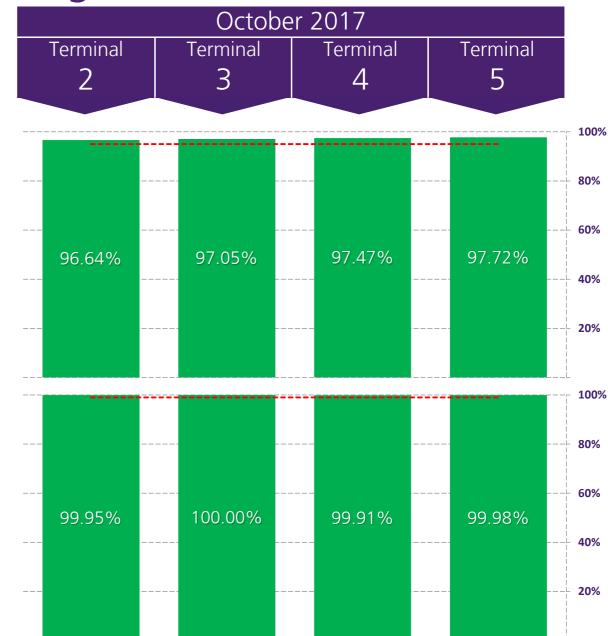




Security waiting time < 10mins

% of queue times measured < 10 mins

Service Level Agreement (SLA): >99% Based on 15min time periods measured



Published on the: 06 November 2017 at 10:42. For any queries, please contact: Integrated_Planning@heathrow.com