Classification: Public

## How are we performing?

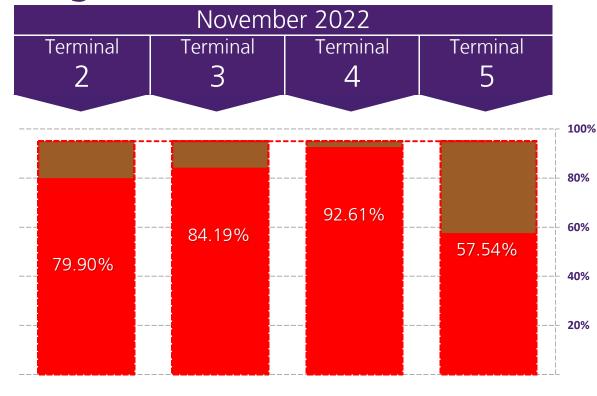


BelowAboveTargetTarget



Service Level Agreement (SLA): >95%

Based on 15min time periods measured





Security waiting time < 10mins

% of queue times measured < 10 mins

Service Level Agreement (SLA): >99% Based on 15min time periods measured

