Community **Bulletin**

Spring 2021





10,000 BOOK DONATION

Heathrow has partnered up with the Heathrow Community Trust, to donate 10,000 books to our 5 local primary schools. Each of Colnbrook Primary, Pippins Primary, William Byrd Primary Academy, Harmondsworth Primary and Heathrow Primary have received 2,000 fiction books to help children find their love of reading. The donation was made via the Ilhezie Foundation, a non-profit organisation which redistributes books from UK book sellers to primary schools in the UK, Sierra Leone, Nigeria and Liberia. We hope the donation helps to enrich pupils learning as they are welcomed back to school.



Rangers litter picking in Heathrow's local

Planters outside cranford Primary School

HEATHROW RANGERS

Our trusty Community Rangers have been busy assisting local schools prepare their outdoor space to welcome children back, including by building bug hotels at Colnbrook Primary.

They have also provided hands on support in the restoration of the much-loved Cranford Memorial Garden. The bulbs that the team planted earlier in the year are now flowering, and the railings have been sanded and painted to bring a new lease of life to them. We are now working with Cranford Primary, whereby the children are designing posters, which will feature on the outside of the planters that the rangers have recently maintained near the school.

Classification: Internal

HEATHROW COMMUNITY TRUST

Just under £41,000.00 Covid Resilience Funding has been provided to our local communities to help them support the most vulnerable and build back better.

Heathrow Community Trust has just provided £40,906.00 to 15 local organizations giving help where it is most needed. Groups funded are supporting people in all the 9 boroughs neighbouring the airport (Ealing, Hillingdon, Hounslow, Slough, Splethorne, Runnymede, Richmond, South Bucks, Windsor & Maidenhead)

Find out what projects we fund on your doorstep by visiting the <u>Heathrow Community Turst</u> webpages.

HEATHROW YOUNG EXPLORERS

In March Heathrow launched its "Heathrow Young Explorers" programme to local primary schools.

Heathrow Young Explorers is an exciting virtual experience for Year 6 pupils, where their imagination can run wild as they explore and design new modes of transport for the future. Pupils will come up with a design idea for a transport solution that will make travel throughout the airport even more sustainable.

Pupils are supported in small teams to use 3D design software and develop their key skills, such as teamwork and communication.

Sessions will be delivered in schools from April-July.

NHS VACCINATION CENTRE AT THE COMPASS CENTRE

In March the compass centre reopened, this time to NHS staff and volunteers, along with the general public who will be visiting to get their COVID-19 vaccine.

It's one of the largest facilities in the area, with the capacity to provide 5,000 vaccinations per day to people from our local communities, which is an amazing 35,000 people every week.

VIRTUAL WORK EXPERIENCE

In February more than 1,200 local students from our six local college partners took part in a virtual work experience scheme.

Heathrow took part alongside several other Team Heathrow Companies, including Atkins, Bradford Swissport, Dyer & Butler, Mace, Balfour Beatty, JCDecaux, Computacenter, Capgemini, Wilson James and Vanderlande.

The programme was completely virtual experience using live video, quizzes and group activities, enabling students to learn about the airport and bring to life their studies with real-world industry examples.

The scheme was a huge success and we hope to run similar events in the future.

HEATHROW COMMUNITY FORUMS REVIEW

You may be aware Heathrow's community team are currently undertaking a review and restructure of our Community Forums and meetings.

The impact of Covid-19 has had devasting impacts on Heathrow and the aviation industry. Unfortunately, this has led the airport to make some difficult decisions to safeguard Heathrow's future.

Despite these challenges, we are clear that we need to build on, and maintain, all the good work that has been undertaken in recent years. To prioritize our areas of focus going forward, a thorough review is underway to simplify and streamline our engagement through our community forums and meetings.

This has included a 4-week consultation from 13th January- 12th February in which we asked stakeholders to feedback on our current engagement channels. This feedback has been summarized in our <u>Community forums review consultation feedback summary document.</u>



HEATHROW- BRITIANS BUSIEST AIRPORT

Heathrow: Britain's Busiest Airport' returned to ITV for the seventh year running, revealing how the airport coped with the impacts of the global pandemic Heathrow: Britain's Busiest Airport' returned to ITV for the seventh year running, revealing how the airport coped with the impacts of the global pandemic.

Filmed at the end of 2020, viewers are treated to a behind-the-scenes look at how airport key workers adapted to the ever-evolving crisis.

The documentary showcases Heathrow's response to the pandemic including keeping vital supply lines open, assisting repatriating passengers and rolling out a raft of new COVID-secure measures.

The series starts with three episodes in March and will resume later this year, commemorating the airport's 75th anniversary. The series started with three episodes in March and will resume later this year, commemorating the airport's 75th anniversary.

You can watch <u>Heathrow- Britians Busiest</u> Airport here.

HEATHROWS 75th ANNIVERSARY- OUR SEARCH FOR "HEATHROW HISTORIANS"

Heathrow is set to celebrate its 75th anniversary this year and as part of the celebrations we are looking for volunteers who can help us mark this landmark occasion.

In February, Heathrow launched the search for our very own 'Heathrow Historians', to recognise the long standing and generational connections many of us have with the airport. We're looking for colleagues across the airport - or family and friends - with historic knowledge of Heathrow to share photos, stories, documents or videos with us to help celebrate Heathrow's past.

You may have previously worked or volunteered for Heathrow, travelled frequently through our terminals or joined forces with us on one of the many charitable events – if you have a story or content to share, we would love to see it.

The chosen Historians and submissions will be showcased in an online museum, available for colleagues, passengers and the general public to view, providing real and personal insights into Heathrow and its colleagues during the last 75 years.

To submit your memories, photos and videos and for any queries you may have, please email: heathrow historians@heathrow.com.

SLIGHTLY STEEPER APPROACHES CONSULTATION

On 5th March Heathrow launched a 4-week consolation on the permanent adoption of Slightly Steeper Approaches for some of the aircraft arriving at the airport. Slightly Steeper Approaches (SSA) have been in operation at Heathrow on a temporary basis following trials held between 2015 and 2017. Most aircraft arriving into Heathrow fly a standard 3.0° approach angle which is similar to most airports around the world. However, a small percentage fly a 3.2° SSA, causing them to fly higher for longer. The trials demonstrated that this helps to reduce the noise footprint on the ground.

Minimising the impact of aircraft noise is a priority for Heathrow. We have been at the forefront of efforts to tackle noise and as a result Heathrow's noise footprint has shrunk considerably over the past few decades. The permanent adoption of SSA is one of the steps we are taking as we continue to make efforts to reduce the impact of noise.

The consultation is part of the Civil Aviation Authority's (CAA) Airspace Change Process, which we are required to follow to implement permanent changes to airspace. Following the creation of design principles, and the development and initial appraisal of options for SSA, we are now at Stage 3 of the Airspace Change Process. This is the stage where we undertake detailed analysis of SSA and then consult with our stakeholders. We would like to thank everyone who provided input into the earlier stages of this process.

The consultation closed on 2nd April with Heathrow receiving XXXXX responses to the consultation. A summary of these responses will be published in the coming months.

Classification: Internal

OPERATIONAL UPDATE

At the beginning of March, we outlined how we expected to see between 230-400 flight movements during March, amid continued uncertainty over when travel restrictions and lockdown would be lifted. The lowest daily number of flights in the month was 261 (9 March) and the highest was 390 (28 March), well within our predicted range.

We are expecting flight numbers in April to be between 260-440 flight movements a day, with a wide range similar to previous months due to daily variations and continued uncertainty over travel restrictions.

As mentioned in our previous update, on 1 January 2021 we consolidated our operations and returned to single runway operations due to the significant reduction in passenger numbers at Heathrow in addition to resourcing constraints.

At present we are not able to predict how long we will need to operate in this way, but we will continue to review this situation and will look to revert to our usual operation when the number of daily aircraft movements significantly increases. We will keep you updated to confirm when we expect to operate from both runways again.

CLOSURE OF ORCHARDS FARM BIODIVERSITY SITE

Unfortunately, due to some dangerous and anti-social behavior taking place on the Heathrow biodiversity site Orchards Farm, Heathrow have had to make the decision to temporarily close the site to public access in the interest of public safety.

Heathrow Airport currently manages approximately 170 hectares of its land across 13 sites for nature conservation purposes. This is roughly 10% of the entire airport footprint. Most of these sites are closed operational areas, but Oaks Road, Cains Lane, Colne Valley and Two Bridges Farm are publicly accessible.



CONTACT US

As always, our team is here to help with any questions you have about Heathrow. Please get in touch – either give us a call or drop us an email:

T: 0800 307 7996

E: communityrelations@heathrow.com