

AIRSIDE SAFETY WEEK

EVENT GUIDE



EVERYONE HOME
SAFE AND WELL

Team
Heathrow

PLAN YOUR VISIT...

All week our Airside Teams and Heathrow partners will be sharing the latest in Fire, Health, Safety and Wellbeing initiatives to help all of us take care and get home safe and well.

MON 13
T4 STAND 461

TUE 14
T5 STAND 524

WED 15
T2 KAD SITE

THUR 16
T3 STAND 351

FRI 17
CARGO
STAND 604



MON 13 9.30-15.30

WHAT'S ON?

SAFE & HEALTHY DECISIONS

MINDSET & REPORTING

ABM

Summer hazards

CHIRP

Reporting - You report it, we help sort it!
Confidential. Independent. Impartial.

Escape the Van

Test your logic, problem solving and team working skills in this escape room experience

HAL Eng

How to report

Health MOT Bus

Test key health indicators and make positive lifestyle changes in order to live your best life

Licensing/Investigation

Spot the difference
airside memory game

SAFE & HEALTHY TEAM

TRAINING & KNOWLEDGE

Baggage

Briefing on impact of dropped ULD incident

dnata

Mental health, dropped loads, handling equipment and PPE

Dyer & Butler

Working at height and manual handling

HAL Airfield Operations

About airside ops and contacts

HAL Business Change/Pristine

Manual handling

HAL H&S (incl. Minuendo)

Noise awareness/education

SAFE & HEALTHY WORK

EQUIPMENT & STANDARDS

HAL Airside Compliance

Vehicle check

HAL Business Change/PCA

How to use PCA safely (hoses, emergency button)

HAL Ground Handling Team

Conducting pre departure/arrival check - Safety Six (VR headset)

Unilode

ULD Safety, physical checks

Sunbelt

Hiring Equipment

SAFE & HEALTHY PLACE

INFRASTRUCTURE

HAL Eng

Runway lighting on display

HAL surface access and strategy

'Way to go' - road safety/ cycling and car park safety

Heathrow Fire Service

Fire Truck and Kit demonstrations

HOPCo

Quality of fuel

London Ambulance Service

Learn life saving skills, CPR and defib use

London Fire (VR)

Driving behaviour (VR headset)

London MET Police

Trauma packs

NATS

Managing Departure - runway holding area safety and runway guard bars

Transdev

Using buses safely, driving behaviour

Food and
drink by
Do & Co
available
all week

DO&CO


MON 13



T4 STAND 461

Required PPE



Nearest Defib(s)



- On stand
- Gate 403 stairwell

Fire Assembly Point



The Assembly Point for Stand 461 is on stand 403, by the door which provide access to gate 403



Safe walking routes




T4 Baggage Area

Go to Reclaim Belt 2 following the safe walking route internal to the Main Baggage Hall. Follow the signs to the event using the dedicated footpath.

Terminal Building

The closest point to access to the event from the terminal area is gate 404. From this point a safe walking route to the event will be signposted. A safe walking route is also available from Reclaim Belt 2 inside Baggage Reclaim Area.

 The crossing from the equipment area by stand 404 to stand 461 will be monitored by a Road Traffic Marshal

In The Event of Fire

REPORT

Call APOC on **0208 759 1212** (from any mobile phone) or **222** (Internal), state "Fire" and give precise location.

ACT

Try to put out fire **ONLY** if safe and trained to do so.

EVACUATE

Use the quickest fire exit route to the designated Assembly Point following the emergency exit signs. Evacuate in an orderly and timely manner and proceed to the nearest Assembly Point. Heathrow Airside Staff will assist the evacuation procedure by guiding all visitors to the assigned assembly point and will assist the Fire Service.

TUE 14 9.30-15.30

WHAT'S ON?

SAFE & HEALTHY DECISIONS

MINDSET & REPORTING

ABM

Summer hazards

BA

Fault and incident reporting

CHIRP

Reporting - You report it, we help sort it!
Confidential. Independent. Impartial.

Escape the Van

Test your logic, problem solving and team working skills in this escape room experience

HAL Eng

How to report

Health MOT Bus

Test key health indicators and make positive lifestyle changes in order to live your best life

Licensing/Investigation

Spot the difference airside memory game

SAFE & HEALTHY TEAM

TRAINING & KNOWLEDGE

Baggage

Briefing on impact of dropped ULD incident

DHL Supply Chain

Working at height (three points of contact), slips trips and falls, spatial awareness

Dyer & Butler

Working at height and manual handling

HAL Airfield Operations

About airside ops and contacts

HAL Business Change/Pristine

Manual handling

HAL H&S (incl. Minuendo)

Noise awareness/education

SAFE & HEALTHY WORK

EQUIPMENT & STANDARDS

BA

Preventing personal injury and driving standards

HAL Airside Compliance

Vehicle check

HAL Business Change/PCA

How to use PCA safely (hoses, emergency button)

HAL Ground Handling Team

Conducting pre departure/arrival check - Safety Six (VR headset)

Menzies Re-fueller

Fuelling safety essentials and Safety critical refuelling components

Unilode

ULD Safety, physical checks

Sunbelt

Hiring Equipment

SAFE & HEALTHY PLACE

INFRASTRUCTURE

HAL Eng

Runway lighting on display

HAL surface access and strategy

'Way to go' - road safety/ cycling and car park safety

Heathrow Fire Service

Fire Truck and Kit demonstrations

London Ambulance Service

Learn life saving skills, CPR and defib use

London Fire (VR)

Driving behaviour (VR headset)

London MET Police

Trauma packs

NATS

Managing Departure - runway holding area safety and runway guard bars

Transdev

Using buses safely, driving behaviour

Food and
drink by
Do & Co
available
all week

DO&CO
&

TUE 14



T5 STAND 524

Required PPE



Nearest Defib(s)

- On stand
- BA Operations Building, 1st Floor



Fire Assembly Point

The Assembly Point for Stand 524 is on Terminal Approach Rd South, sideways to stand 524 or by the bus stop area, on the left side of the SAA



Safe walking routes



From Terminal Building
Go to the Pax Baggage Reclaim Hall, walk to Reclaim Belt 11 and access to the ramp areas from the last door on the right of the Hall. Turn right, walk through two doors until you are outside. Walk to stand 523 and proceed to stand 524 following the safe walking route.

From Control Post 19-20
Follow signs to VIP suite and stop by stand 524, opposite BA Operations Building (SAA). There are safe walking routes directly outside the CHSS and BA OPS buildings.

In The Event of Fire

REPORT

Call APOC on **0208 759 1212** (from any mobile phone) or **222** (Internal), state "Fire" and give precise location.

ACT

Try to put out fire **ONLY** if safe and trained to do so.

EVACUATE

Use the quickest fire exit route to the designated Assembly Point following the emergency exit signs. Evacuate in an orderly and timely manner and proceed to the nearest Assembly Point. Heathrow Airside Staff will assist the evacuation procedure by guiding all visitors to the assigned assembly point and will assist the Fire Service.

WED 15 9.30-15.30

WHAT'S ON?

SAFE & HEALTHY DECISIONS

MINDSET & REPORTING

ABM

Summer hazards

CHIRP

Reporting - You report it, we help sort it!
Confidential. Independent. Impartial.

Escape the Van

Test your logic, problem solving and team working skills in this escape room experience

HAL Eng

How to report

Health MOT Bus

Test key health indicators and make positive lifestyle changes in order to live your best life

Licensing/Investigation

Spot the difference
airside memory game

SAFE & HEALTHY TEAM

TRAINING & KNOWLEDGE

Baggage

Briefing on impact of dropped ULD incident

dnata

Mental health, dropped loads, handling equipment and PPE

Dyer & Butler

Working at height and manual handling

HAL Airfield Operations

About airside ops and contacts

HAL Business Change/Pristine

Manual handling

HAL H&S (incl. Minuendo)

Noise awareness/education

Menzies

MORSE leadership course

United

Heat stress and benefits of bump caps

SAFE & HEALTHY WORK

EQUIPMENT & STANDARDS

HAL Airside Compliance

Vehicle check

HAL Business Change/PCA

How to use PCA safely (hoses, emergency button)

HAL Ground Handling Team

Conducting pre departure/arrival check - Safety Six (VR headset)

Menzies Re-fueller

Fuelling safety essentials and Safety critical refuelling components

Unilode

ULD Safety, physical checks

Sunbelt

Hiring Equipment

SAFE & HEALTHY PLACE

INFRASTRUCTURE

Ferrovial

Demonstrating new technology applied to excavating machines

HAL Business Change/ EV Charging

Terminal 2 Ultra Rapid charging station

HAL Eng

Runway lighting on display

HAL surface access and strategy

'Way to go' - road safety/ cycling and car park safety

Heathrow Fire Service

Fire Truck and kit demonstrations

London Ambulance Service

Learn life saving skills, CPR and defib use

London Fire (VR)

Driving behaviour (VR headset)

London MET Police

Trauma packs

NATS

Managing Departure - runway holding area safety and runway guard bars

Transdev

Using buses safely, driving behaviour

United

Anti-collision warning system

Food and
drink by
Do & Co
available
all week

DO&CO
&

WED 15



T2 KAD SITE

Required PPE



Nearest Defib(s)

- On stand
- T4 Drop Off-Pick Up Area – Terminal Building (at the head of stand 217)

Fire Assembly Point

- Head of Stand 216
- T1 Equipment Area, on East Circular Road



Safe walking routes



T1 Baggage Area
Exit the T1 Baggage Area and follow the safe walking route on the pavement opposite Stand 209. Continue walking along this route until you reach the pavement in front of Stand 213. Then, turn right and follow the walking route underneath the baggage area until you reach the T2 main baggage area, where a crossing will provide access to the KAD site.

Terminal Building
Go to Gates A1-A5, exit the building on T2 Road East and follow the signs to the event.

In The Event of Fire

REPORT
Call APOC on **0208 759 1212** (from any mobile phone) or **222** (Internal), state "Fire" and give precise location.

ACT
Try to put out fire **ONLY** if safe and trained to do so.

EVACUATE
Use the quickest fire exit route to the designated Assembly Point following the emergency exit signs. Evacuate in an orderly manner and proceed to the nearest Assembly Point. Heathrow Airside Staff will assist the evacuation procedure by guiding all visitors to the assigned assembly point and will assist the Fire Service.

WED 15



T2 KAD SITE

Safe walking routes (from Cambridge Building)



Cambridge Building

Follow the safe walking route to Terminal 2 Building. Walk along the building on the pavement, then turn left when you reach the roundabout near stand 221. Continue walking until you reach the Drop Off-Pick Up areas. From there, follow the signs to the event.

Terminal Building

Go to Gates A1-A5, exit the terminal building on T2 Road East (at the head of stand 217) and follow the signs to the event.



Nearest Defib(s)

- On Stand
- T4 Drop Off-Pick Up Area – Terminal Building (at the head of stand 217)



Fire Assembly Point

- Head of Stand 216
- T1 Equipment Area, on East Circular Road



Safe walking routes (to T1 main baggage hall)



T1 Baggage Area

Use safe walking routes within the baggage facility to reach the Baggage Display. Ensure your ID pass displays 3 and B to visit the Baggage Display. To visit the KAD site, please use the safe walking route as displayed on the map.

Cambridge Building

Follow the safe walking route to Terminal 2 Building. Walk along the building on the pavement, then turn left when you reach the roundabout near stand 221. Continue walking until you reach the Coaches Drop Off-Pick Up area. From there, follow the signs to the event.



Nearest Defib(s)

- T1 Baggage Make up area



Fire Assembly Point

- T1 Baggage Make up area exit on Shuttle road
- T1 Equipment Area, on East Circular Road

THUR 16 9.30-15.30

WHAT'S ON?

SAFE & HEALTHY DECISIONS

MINDSET & REPORTING

BA

Fault and incident reporting

CHIRP

Reporting - You report it, we help sort it!
Confidential. Independent. Impartial.

Escape the Van

Test your logic, problem solving and team working skills in this escape room experience

HAL Eng

How to report

Health MOT Bus

Test key health indicators and make positive lifestyle changes in order to live your best life

Licensing/Investigation

Spot the difference airside memory game

WFS

Safety culture and employee engagement
- employee app Workjam

SAFE & HEALTHY TEAM

TRAINING & KNOWLEDGE

Baggage

Briefing on impact of dropped ULD incident

dnata

Mental health, dropped loads, handling equipment and PPE

Dyer & Butler

Working at height and manual handling

HAL Airfield Operations

About airside ops and contacts

HAL H&S (incl. Minuendo)

Noise awareness/education

Virgin Engineers

PPE, working at height, manual handling

SAFE & HEALTHY WORK

EQUIPMENT & STANDARDS

BA

Preventing personal injury and driving standards

HAL Airside Compliance

Vehicle check

HAL Business Change/PCA

How to use PCA safely (hoses, emergency button)

HAL Ground Handling Team

Conducting pre departure/arrival check - Safety Six (VR headset)

Unilode

ULD safety, physical checks

Sunbelt

Hiring equipment

SAFE & HEALTHY PLACE

INFRASTRUCTURE

HAL Eng

Runway lighting on display

HAL surface access and strategy

'Way to go' - road safety/ cycling and car park safety

Heathrow Fire Service

Fire Truck and kit demonstrations

London Ambulance Service

Learn life saving skills, CPR and defib use

London Fire (VR)

Driving behaviour (VR headset)

London MET Police

Trauma packs

NATS

Managing Departure - runway holding area safety and runway guard bars

Transdev

Using buses safely, driving behaviour

Food and
drink by
Do & Co
available
all week

DO&CO
&

THUR 16



T3 STAND 351

Required PPE



Nearest Defib(s)



- On stand
- T3IB MBH– opposite

Fire Assembly Point



The Assembly Point for Stand 351 and T3IB is outside Western Interface Building– on the right side of stand 351



Safe walking routes



T3 Baggage Area
Exit T3IB MBH Rd North from the entrance/exit door nearby Reclaim Belt 1 and follow the signs to stand 351. T3IB MBH Parking area is the area opposite as you walk outside

Terminal Building
Reach the Drop off area (bus stops 24A&B), follow the signs to stand 351 / T3IB MBH Parking area.

Control Point 8
Follow footpath to Building 1082 (Campus Security), proceed towards T3 Baggage Facility, follow the signs to Stand 351/ T3IB MBH Parking area.

The crossing from the equipment area by stand 405 to stand 461 will be monitored by a Road Traffic Marshal

In The Event of Fire

REPORT
Call APOC on **0208 759 1212** (from any mobile phone) or **222** (Internal), state "Fire" and give precise location.

ACT
Try to put out fire **ONLY** if safe and trained to do so.

EVACUATE
Use the quickest fire exit route to the designated Assembly Point following the emergency exit signs. Evacuate in an orderly and timely manner and proceed to the nearest Assembly Point. Heathrow Airside Staff will assist the evacuation procedure by guiding all visitors to the assigned assembly point and will assist the Fire Service.

FRI 17 9.30-15.30

WHAT'S ON?

SAFE & HEALTHY DECISIONS

MINDSET & REPORTING

CHIRP

Reporting - You report it, we help sort it!
Confidential. Independent. Impartial.

Escape the Van

Test your logic, problem solving and team working skills in this escape room experience

Health MOT Bus

Test key health indicators and make positive lifestyle changes in order to live your best life

Licensing/Investigation

Spot the difference
airside memory game

SAFE & HEALTHY TEAM

TRAINING & KNOWLEDGE

dnata

Mental health, dropped loads, handling equipment and PPE

Dyer & Butler

Working at height and manual handling

HAL Airfield Operations

About airside ops and contacts

SAFE & HEALTHY WORK

EQUIPMENT & STANDARDS

HAL Airside Compliance

Vehicle check

HAL Ground Handling Team

Conducting pre departure/arrival check - Safety Six (VR headset)

IAG Cargo

Dropped loads, driving standards, working at height

Unilode

ULD safety, physical checks

Sunbelt

Hiring equipment

SAFE & HEALTHY PLACE

INFRASTRUCTURE

HAL surface access and strategy

'Way to go' - road safety/ cycling and car park safety

Heathrow Fire Service

Fire Truck and kit demonstrations

London Ambulance Service

Learn life saving skills, CPR and defib use

London Fire (VR)

Driving behaviour (VR headset)

London MET Police

Trauma packs

NATS

Managing Departure - runway holding area safety and runway guard bars

Transdev

Using buses safely, driving behaviour

Food and
drink by
Do & Co
available
all week

DO&CO


FRI 17



CARGO STAND 604

Required PPE



Nearest Defib(s)



- On stand

Fire Assembly Point



Customs Parking Area,
between Stand 601
and Cargo Link Rd



STAND 604

Safe walking routes



No safe walking routes are available from the Cargo and Terminal Buildings to the event location. Access to the stand is only possible by vehicle.

Toilets

Portable toilets are available near Stand 609 and can be accessed by vehicle from either Cargo Road or Southern Road.

In The Event of Fire

REPORT

Call APOC on **0208 759 1212** (from any mobile phone) or **222** (Internal), state "Fire" and give precise location.

ACT

Try to put out fire **ONLY** if safe and trained to do so.

EVACUATE

Use the quickest fire exit route to the designated Assembly Point following the emergency exit signs. Evacuate in an orderly and timely manner and proceed to the nearest Assembly Point. Heathrow Airside Staff will assist the evacuation procedure by guiding all visitors to the assigned assembly point and will assist the Fire Service.

EMERGENCY?

CALL 222

(Internal phones)

0208 759 1212

(From any phone)

**EVERYONE HOME
SAFE AND WELL**