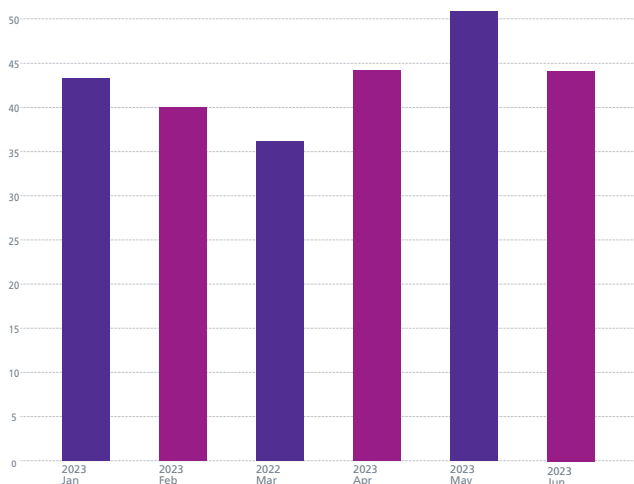


Airside standard

Hello

Welcome to your monthly update from the **Airside Safety Improvement Team**

RTC Data



The above graph shows the amount of road traffic collisions that have taken place on the airfield in the past 6 months.

There have been 258 road traffic collisions so far this year. Most of these collisions have taken place on stands and the road network.

Please ensure you're extra vigilant when manoeuvring on stands, especially when turnarounds are taking place.

Hotspots

Stand 217:

2 Collisions in June

Please ensure you're sticking to 5mph (max) when manoeuvring on stand and clearways. If you need to reverse your vehicle at any point, please use a banksman.

Stand 327:

3 Collisions in June

Please ensure you're sticking to 5mph (max) when manoeuvring on stand and clearways. If you need to reverse your vehicle at any point, please use a banksman.

Stand 520:

2 Collisions in June

Please ensure you're sticking to 5mph (max) when manoeuvring on stand and clearways. If you need to reverse your vehicle at any point, please use a banksman.

Terminal 5 – North Ancillary Area Road:

2 Collisions in June

Please ensure you're sticking to 20mph (max) when travelling on this road.



Close Calls

If you've ever said, "Phew! That was close!", you've had a close call. Please report it! Recognising and reporting close calls is a proactive safety measure and it's crucial to prevent accidents from happening in the future.

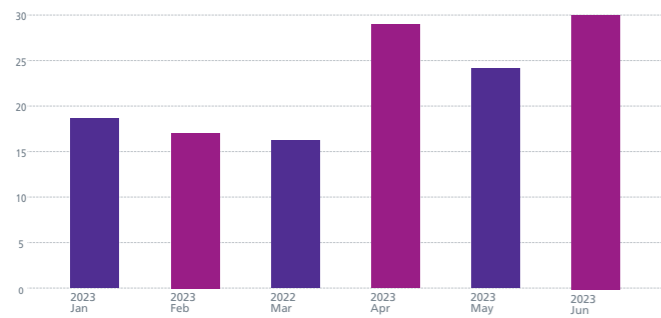
By definition, a close call is a situation that did not result in immediate harm or damage but had the potential to do so. It is a warning sign that a potential hazard or a risk exists!

Reporting a close call helps to understand what went wrong and what we can do to prevent a similar situation from causing harm. Therefore, don't ignore close calls, but make the difference and report these promptly to your line management. You can also report close calls directly using the airport community app.





ULD Data



Between January and June 2023, a total of 133 dropped load incidents occurred across ramp and baggage areas.

Among these incidents, two dropped ULD accidents resulted in damage to stationary vehicles, three occurrences resulted in damage to infrastructure, and eight incidents resulted in damaged ULDs.

Fortunately, no injuries were recorded as a result of dropped loads in 2023.

Terminal 3 had the highest number of dropped load accidents, with a total of 62 incidents recorded since January 2023, followed by Terminal 5 with 31 incidents, and Terminal 2 and 4 with a total of 16 incidents each.

Dropped load incidents involved ULDs in 123 instances and dropped pallets in 6 instances.

A total of 103 dropped load incidents happened during ramp transfer. These incidents typically occur while driving to or from baggage or cargo areas and aircraft stands.

The main root cause for this type of incident was attributed to drivers failing to check the stops before moving or relying on others for the final stops check.

The number of dropped load incidents occurring during loading and offloading operations on aircraft stands and baggage areas is also concerning. These incidents include:

- ULDs falling on the ground due to a significant gap left between the elevator's rear platforms and the dollies.
- ULDs falling underneath the elevator's rear platform due to staff being distracted and pushing these by mistake from the dollies towards the elevator with the rear platform still in up position.
- ULDs falling/partially falling on the ground while being transferred from the elevator's rear platform to box trucks due to miscommunication between agents and truck drivers moving forward while the ULD was being loaded.
- ULDs falling from dollies while being transferred from baggage roller decks on to dollies with outer stops not in up position.
- ULD falling on the ground while being pushed from the roller deck onto the dolly, as the EBT driver started moving forward.

Remember:

- Inspect dollies before each use.
- Ensure stops are in up position and physically check these are fully engaged.
- Watch out for your speed, especially when driving on uneven roads.
- Communicate effectively with you colleagues during loading and offloading operations.
- Don't get distracted.

Working at Height Data

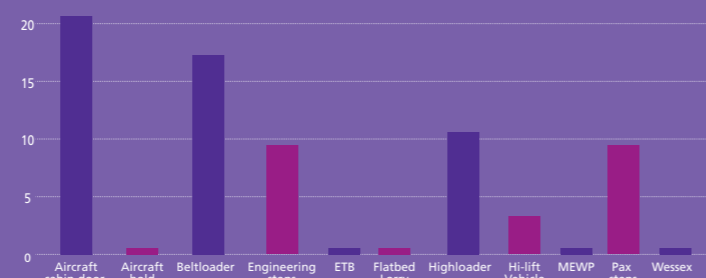
This graph shows the equipment and aircraft whereby Working at Height (WAH) procedures were not followed over the last 12 Months (June 2022-2023). It's crucial to follow set procedures while working at height as they're for your own safety and reduce the risk of a fall.

Top 5 WAH occurrences have been listed below:

- Aircraft doors left open - **21**
- Pax mobile Stairs - **9**
- Belt loaders - **17**
- Engineering steps - **9**
- High-loader - **11**

As you can see, the highest incidents involve aircraft doors being left open. If you see crew leaving aircraft doors open, please advise crew to keep the doors closed unless it has equipment attached to the aircraft or if it is getting serviced.

WAH occurrences involved with equipmet / aircrafts



BEAT THE SUMMER HEAT

During the summer season, exceptionally high temperatures might impact your health and wellbeing if you are not careful.

Prevent dehydration symptoms by following these simple steps:

- Drink plenty of water (ideally 6-8 glasses per day) and try to avoid caffeinated or carbonated drinks. If you are working outside, please make sure you refill your water bottle and take it with you. See below the benefits of staying hydrated and check your hydration levels following the guidance of the urine chart on the right:



Urine colour chart

- No colour, Transparent**
You're drinking a lot of water
- Pale straw colour**
You're normal and well hydrated
- Transparent yellow**
Normal
- Dark yellow**
You need to drink some water soon
- Amber or Honey**
You body isn't getting enough water
- Syrup or brown ale**
You need to drink water - NOW and A LOT!

- Wear sunscreen and ensure you re-apply it frequently. Check out the benefits of wearing sun cream below!

- ✓ Helps prevent a sunburn
- ✓ Reduces the signs of aging
- ✓ Reduce the risk of cancer
- ✓ Protect your skin from UV rays



- Wear sunglasses if you work outside.
- Ask for help if you don't feel well! If you or one of your colleagues feel dizzy, weak, anxious or have intense thirst and headache, move to a cool place as soon as possible and call your supervisor/manager. In the event of an emergency, call 222.

HAY FEVER

Hay fever is an allergic reaction to pollen, typically when it meets your mouth, nose, eyes, or throat.

Pollen is a fine powder from plants that can be very irritating, especially when working in an outdoor environment. This could increase the likelihood of you suffering from hay fever, so please follow the below advice:

- 1 Hay fever medication** - seek advice before taking medication by a pharmacist/doctor.
- 2 Hay fever eye drops** - can be used like an eye wash solution. Helps relieve irritation in and around your eyes.
- 3 Nose spray** - can help to eliminate continuous sneezing.



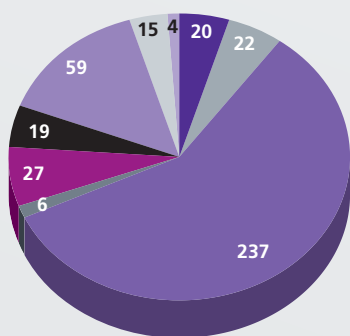
Positive interaction

Our operational team captured 409 positive interactions in the month of June. It's the highest number of reports captured monthly, since the app has been live!

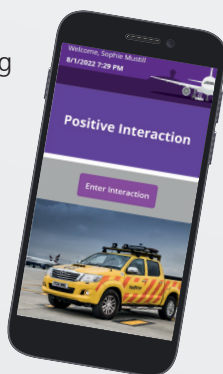
A big thank you to the community for helping make airside a safer working environment.

As you can see from the graph below, the highest reported positive interactions were 'Good Turnaround Activity' (237 reports), followed by 'Wearing Seatbelts' (59 reports).

Positive interactions for June 2023



- Adhering to speed limits
- UVDs safely secured
- Correct PPE worn
- Wearing seatbelt
- Good turnaround activity
- Dealing with FOD
- Hi-Viz fastened
- Positive attitude



Health Checks

Looking after your health is important as it will allow you to perform at your best when working airside. Therefore, the following steps and precautions could be valuable:

- 1 Eye tests**
As the sun is out, this could lead to damage of eyesight so regular checks will be essential working airside.
- 2 Ear tests**
Airside noise could damage your hearing, so getting tested is an essential for working airside.
- 3 Feeling tired and fatigued**
This might be lack of healthy supplements or other health issues. If you're concerned, consult your GP.

