

Airside standard

APRIL 2019 | ISSUE 2

Team Heathrow

News from the Airside Safety Standards Team
#WorkSafeHomeSafe



Hello

Welcome to our second edition of **Airside Standard**, a bi-monthly safety newsletter, providing you with safety related news and information from the Airside Standards Team.

Safety 6

We will continue to promote and focus on our safety 6 campaign throughout the year. In the months of April and May we will be focusing on: Adhering to speed limits and vehicle inspections.

You will see our team out and about having safety conversations around the safety 6 campaign, so if you see us please feel free to approach us with any questions or concerns you may have.



Keep to speed limits

Breaking the speed limit could result in you losing your airside driving permit and leave your job at risk. Is it worth it?

Do

- Plan your journey prior to driving
- Know the limit for the area you are in
- Pay attention to road signs and markings
- Do drive to the road conditions

Don't

- Rush



Have you completed a pre-trip vehicle inspection?

Ensure all defects are reported to your manager.

Do

- Check vehicle lights are working
- Check tyre tread depth and that there are no bulges or cracks in tyres
- Ensure the Obstruction light is working
- Check for any damage to the vehicle
- Check the Vehicle Approval Pass is valid

Don't

- Drive defective vehicle

Electric Baggage Tug Safety

Part of our role is to collect data on airside incidents and look at trends when it comes to things such as RTC's. Over the past couple of months, we have noticed a rise in accidents with electric baggage tugs.

Stay alert – Although EBT's are smaller than driving any other vehicles, it is important to remember what a busy environment we are driving in, especially around stands. Please remain alert and aware of your space and surroundings whilst driving.

Be Careful Towing – when towing dollies, remember to take into consideration the extra length behind you when manoeuvring around. We are noticing incidents involving towing dollies hitting vehicles, so remember to check your space before moving around.



Safety sweeps April / May

Each month a member of the team will hold a 'community safety sweep'. Managers and frontline colleagues will be conducting a joint safety walk in designated stands across the airport. They will be ensuring that airside areas are well maintained; as well as offering you the opportunity to answer any questions you may have relating to the Heathrow operation; feel free to come along and engage with the team.



The upcoming sweeps for the Terminals are:

	APRIL			MAY		
Terminal 2:	30 April	Stand 238	10:00	24 May	Stand 246	10:00
Terminal 3:	2 April	Stand 351	10:00	9 May	Stand 323	10:00
Terminal 4:	25 April	Stand 401	10:00	27 May	Stand 422	10:00
Terminal 5:	12 April	Stand 514	10:00	24 May	Stand 519	10:30
Cargo:	19 April	Stand 609	11:00	22 May	Stand 614	10:00

Useful numbers

Emergencies

Dial **222** from an airport phone
Dial **0208 759 1212** from a mobile

Non-emergency

Heathrow Airport Control **0208 745 7216**
Airfield Operations **0208 745 6024**
Fault Reporting **0808 976 6555**

Airside Safety Information

www.heathrow.com/airside

Confidential Reporting



Your Safety Stories...

As we move forward in growing our safety culture at Heathrow, we want to encourage everyone working Airside to be recognised for demonstrating great safety behaviour. This is where we need you, to recognise your colleagues and fellow workers to share their stories.

Each issue we will be asking you to send to us any "Safety Superstars" you would like to nominate. This could be witnessing a colleague going above and beyond to promote or demonstrate safety, or just simply recognising a colleague who constantly acts as a leading safety example. At the end of each month we will pick our favourite story, we will give the employee a visit in their department as well as posting their picture and story in our next issue. Each person featured will also be entered in an end of year prize draw.



If you know anyone who should be highlighted as a Safety Superstar, please email their name, company and the reason why you are nominating them to:

Ramp_team@heathrow.com

Safety Week 2019.

Yes, it's that time again where for a whole week we come together and hold our safety week event.

This year the event will run from the 13–17 May. Keep your eyes peeled for posters and more information on this year's event.

UK AIRPORTS SAFETY WEEK 2019

13th - 17th May 2019
09:00 - 15:00

13th May - Terminal 5 Stand 524
14th May - Terminal 2 Opposite Cambridge Building
15th May - Terminal 3 Stand 351
16th May - Terminal 4 Stand 461
17th May - Cargo Stand 609

PARTNERS
GHOST iosH WE ARE SAFETY
Heathrow

#ukairportsafetyweek
ukairportsafetyweek.org.uk

Your Safety Survey. Time for Your Say!

We have created a short survey to simply ask you how safe you feel at work. This survey is anonymous and will only show which terminal you operate out of. We will be using this feedback to showcase at Safety Week your thoughts on safety at work. This survey will take no longer than a minute to complete, and will help us to build a better picture of how we can help you all feel safe at work. We would really appreciate everyone taking a minute to fill this in!

iPhone users: Just hold your camera over the barcode (no need to press to take a picture) and the link will automatically appear.

Android Users: You will need to have a QR reader app to scan this code.





Safety incidents highlighted

On the 26 February, we had an incident in the ART Tunnel which resulted in an RTC between a refuelling vehicle and a tipper truck. After investigation, we discovered that the refuelling vehicle had an interlock fault which caused the vehicle to slow down and stop, resulting in the truck behind making contact.

This incident resulted in the Tunnel being out of action for a couple of hours and vehicles, including a passenger bus having to be reversed out and re-directed.

Safety Pointers


1. Always keep a suitable distance between yourself and the vehicle in front of you. Should an incident like this happen you will have enough time to stop without causing any impact.
2. Please remember refuelling vehicles may stop at any time, so to be extra cautious if traveling behind one.
3. Remember to stick to the speed limits, and if every you are involved in an incident call 222 immediately.



Ahead of the game

Safety standards

Safety calendar 2019




Scan to see more



Our dad stays safe at work all day long

Activity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Safety Six	Seat Belts	Use of Mobile Phones	Correct Use of PPE	Adhering to Speed Limits	Vehicle Inspections	Use of Safe Walking Routes	Seat Belts	Use of Mobile Phones	Correct Use of PPE	Adhering to Speed Limits	Vehicle Inspections	Use of Safe Walking Routes
House Keeping & Waste Management (includes litter)												
Peer to Peer Safety (Safe & Unsafe Acts)												
Safety Week	Safety Week Planning				AOA Safety Week 13th – 17th		Winter Safety Event Planning				Winter Safety Event 4th – 7th	
Vehide Standards	FTA Inspection			FTA Inspection			FTA Inspection			FTA Inspection		
Weekly Vehicle Spot Checks												
Aircraft Turnaround Safety	General Ramp Awareness		Opening and Closing of Hold Doors		Falls from Heights		Walking Between Dollies		Stand etiquette		Airbridge Safety	
Health & Wellbeing	Ovarian and Prostate Cancer		Musculoskeletal Upper Body		Domestic Abuse		Cancer Awareness		Musculoskeletal Lower Body		Financial Wellbeing	

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If you have any suggestions on what you would like to see in our newsletter please let us know
Contact Details: Ramp_team@heathrow.com

