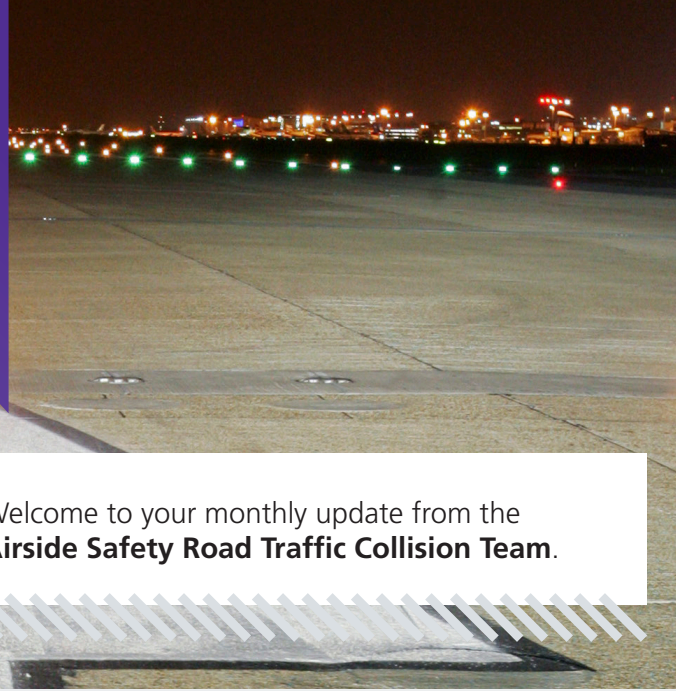


Airside standard

Hello



Welcome to your monthly update from the **Airside Safety Road Traffic Collision Team.**

Who are the RTC Team?

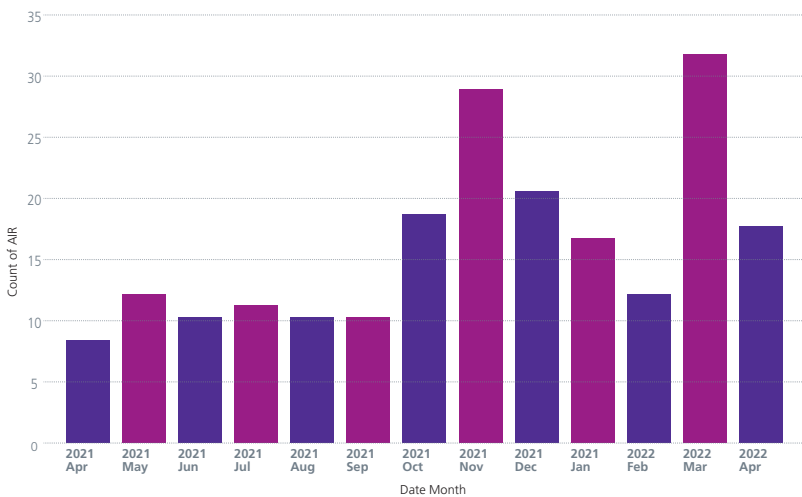
We are a team of three within the Airside Safety department looking at ways we can reduce the number of RTCs on the Airfield, as well as making improvements to make your working days safer.

We will provide you with safety related stats and any relevant information from the Safety Team.

Emergency Reporting & Incident Management

It is the responsibility of all employees to ensure all incidents airside are reported immediately.

RTC Data



How to call
Internal dial: 222

External or mobile:
0208 759 1212 / 0208 759 1213

The above graph shows RTC stats for April 2021-present.

The noticeable peak in RTCs occurred towards the end of 2021 with the most collisions seen in November, followed by December and then January 2022. Collisions were lowest at the start of 2021 due to lockdown and travel restrictions in place resulting in traffic movements becoming lower. We then saw a large increase in March this year, where we had a total of 34 collisions. This increase is due to the rapid increase in movements, and the resourcing issues all Team Heathrow are currently facing. Please remember when driving, to take your time, be aware of your surroundings and check that your vehicle is maintained to the Heathrow standard.

When to call

- Damage to aircraft
- Personal injury
- RTC
- Vehicle damage
- Damage to infrastructure

What is needed

- Who are you?
- What's your number?
- Where are you?
- What's Happened?
- **STAY** where you are and wait for assistance. **DO NOT move.**

UNIT LOAD DEVICE (ULD)

Pre-operational inspections

This needs to include, but not limited to:

- Looking for damage
- Cracks or abdominal wear
- Locking mechanism and safety stops
- Safety barrier
- Operation of the locking arm.



ULD safety

- All movable parts of the device must be secured or locked into place
- All doors and / or curtains must be securely closed and fastened, and all straps and netting secured to the unit
- **Failure to correctly secure the ULD or the door, straps or netting of a ULD may result in the driver being stopped, and an AOT issued for carrying an insecure load**
- Faulty ULDs that are unable to be secured correctly must not be used. It is the driver's responsibility to ensure any ULD is secure prior to moving.



*Dropped ULD's on the road network, aircraft stands or ULD storage areas – must be reported to Airside Operations immediately on **020 8745 6024** or internally, **656024**.
Baggage sortation area, report to **07711 146 323**.*

Toolbox talks

The compliance team have been busy delivering the driver safety toolbox talks to your teams.

These talks cover key subjects for airside operations and are essential in keeping safety at the forefront of everyone's mind.

Positive interaction App

A new app has been designed and launched to capture positive interactions whilst compliance is being carried out. We had no way of capturing the number of positive interactions on compliance checks and believe this app will help build relationships with the community.

Airside Safety week 27-30 June

Summer safety week is being organised and is going to be better than ever! The event will be focused on driver behaviour and road safety. London fire brigade, Met police and many more key airside teams will be involved. Pop the dates in your diary, we look forward to seeing you all there! Look out for an official poster, coming soon...

Safety Drop Ins

Safety is a priority for all of us. We'd encourage you to challenge your peers and escalate where necessary if you feel behaviour is non-compliant.

The Safety Drop Ins will start on the 17 May 2022.

