## Ground Operations

# Aircraft Crew and Handler Behaviours – Aircraft Parking

2 <sup>nd</sup> February 2021	
ASGrOps SA 029	-

V1.0



#### Introduction

In the last few months, Heathrow has seen a number of incidents in which aircraft have been positioned in a way that has resulted in the aircraft wing tips and/or the aircraft tail are pertruding the interstand clearway and/or the taxiway as a result of their parking. The purpose of this safety alert is to remind aircraft crew and ground handlers

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of their requirements regarding this, in order to reduce the risk of further occurrences.

#### Flight crew responsibilities regarding aircraft position:

1. When positioning an aircraft, ensure that the centre line is used as guidance to allow for accurate and precise parking, ensure that the aircraft is within the stand confine

#### Handlers responsibilities regarding aircraft position:

- If you notice that the aircraft has been positioned in a way that has pertruded the interstand clearway or taxiway then please escalate to Airfield Operations on 0208 745 6024
- 2. Ensure that aircraft are towed onto the correct stop mark

#### Enquiries

Any questions regarding this Safety Alert should be addressed to the Heathrow Airside Standards and Assurance Team at <u>airside\_safety@heathrow.com</u> Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at <u>heathrow.com/airside/useful-publications</u>

### Reference: ASGrOps\_SA\_029

Originator: Ellie Wilford Airfield Safety and Standards Officer Airside Operations Facility Building 16887 Effective date: 2<sup>nd</sup> February 2021 Approved by: Dwayne Black Safety Improvement and Investigation Manager





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