



## Unescorted passengers on the ramp – ID holders responsibilities

11/07/2022

ASGrOps\_SA\_026

V1.1



### Introduction

This safety alert has been issued as a result of a spate of incidents whereby passengers have gained unauthorised access to the ramp. This alert acts as a reminder to all airside ID pass holders of their obligations whilst working in the airside environment.

### Pass holders obligations:

1. Remain vigilant at all times
2. Where appropriate challenge anyone who is not displaying an ID in non-public areas
3. Challenge and report to Heathrow Security an unescorted temporary ID pass holder that is airside
4. Do not allow other people to tailgate you
5. Do not prop doors or gates open at anytime
6. Report any defective gates, doors or locks to Heathrow Security immediately
7. Look out and report any signs of suspicious behaviour to APOC on 0208 759 1212

### Enquiries

Any questions regarding this Safety Alert should be addressed to the Heathrow Airside Standards and Assurance Team at [airside\\_safety@heathrow.com](mailto:airside_safety@heathrow.com)

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://heathrow.com/airside/useful-publications)

### Reference: ASGrOps\_SA\_026

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