

## Fashion forward

### Hilary Power

### Burberry

#### Mentor

Hilary displays her natural leadership in her position as a Burberry Store Manager. It's a quality she's certainly brought to her latest role as a Mentor, supporting and guiding learners. She's also been inspirational in communicating the real value of Vocational Training, having previously completed a qualification herself.

Hilary's certainly not the only person delighted with this well-deserved recognition, as Kris Peploe the General Manager of Burberry's Heathrow Stores confirms. *"Burberry is a successful and vibrant Company offering opportunities for talented people to enjoy successful careers."*

*"Our partnership with the Retail Academy at Heathrow is a fundamental part of this success. Hilary's sterling leadership has made a real difference to our staff while undertaking their apprenticeships, helping link them with our own training programme to provide great support and a wider focus. We're delighted Hilary has been awarded "Mentor of the Year."*

Hilary has proved herself a truly 'hands-on' manager and mentor, positively involving herself with her team to develop the most productive possible working relationships and always ensuring she's there to offer support and advice, for both her colleagues and her learners. She is keen to make an impact on her learners' progress and has encouraged and motivated them throughout their qualifications.

General enquiries contact: Email: [retail\\_academy@baa.com](mailto:retail_academy@baa.com)  
[heathrow.com/retailacademy](http://heathrow.com/retailacademy)

© Heathrow Airport Limited. 2011 CRH v1 10.11



## SPECIAL AWARD

### Mentor Special Recognition

### Most Supportive



Hilary receiving her award. Pictured with Roger Black MBE, Clare Arnold, Director for the Skills Funding Agency and John Holland-Kaye, Commercial Director, Heathrow Airport Ltd.

The role of the mentor is essential to the progress and drive of the Retail Academy development programmes and people like Hilary are at the core of this continued success.

*"I have really enjoyed working with the Retail Academy to who has been a great support to the team at Burberry,"*

Hilary explains. *"I'm also very proud of what the Burberry team have achieved - and I'm really thrilled to have won this award."*

The Retail Academy offers Intermediate Apprenticeships, Advanced Apprenticeships in:

- Retail Skills
- Customer Service
- Team Leading
- Business Administration
- Management
- Hospitality Services
- Warehouse and Storage

The Retail Academy also offers a Level 5 Diploma in Management. All qualifications enhance future career prospects, including internal promotion, while improving motivation and morale within the workplace.



Making every journey better.