

Securing success

Shabana Khan

BAA Security

Team Leading

Intermediate Apprenticeship

From the outset, Shabana achieved an extremely high standard of work, which she then maintained throughout her qualification, thanks to her commitment and her immense enthusiasm for the programme she had undertaken.

Her diligence and eye for detail were soon recognised through a work portfolio kept in a meticulous order and clearly, numerically referenced. The quality presentation of her work was often gladly shared with other learners.

Martine Marshall, Retail Academy Team Leader and Internal Verifier, acknowledges, *"Shabana has taken real pride in her portfolio, which is of an extremely high standard. Her commitment and enthusiasm for the apprenticeship programme has been impressive, and that attitude is displayed within her meticulous portfolio."*

Despite being out of the business for two months due to ill-health Shabana continued to produce a high standard of work, and her Application of Number Level 2 Project is now widely used by the Retail Academy with the Internal Verifier and Vocational Assessors as the prime exemplary standard for how the project should be defined. Shabana has been credited for her work being flawless and of a superior standard. Most rewardingly, her portfolio has been rated as "Simply the Best".

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SPECIAL AWARD

Learner Special Recognition
Outstanding Quality



Shabana receiving her award. Pictured with Roger Black MBE, Clare Arnold, Director for the Skills Funding Agency and John Holland-Kaye, Commercial Director, Heathrow Airport Ltd.

"I'm really glad I have been able to achieve such recognition," admits Shabana, "I have thoroughly enjoyed working on my apprenticeship qualification, and the support I received from my Vocational Assessor has been really beneficial. I would like to thank the Retail Academy for giving me the opportunity to gain something I can be proud of. I would definitely like to continue with further qualifications and would recommend every employee takes advantage of this opportunity."

The Retail Academy offers Intermediate Apprenticeships, Advanced Apprenticeships in:

- Retail Skills
- Customer Service
- Team Leading
- Business Administration
- Management
- Hospitality Services
- Warehouse and Storage

The Retail Academy also offers a Level 5 Diploma in Management. All qualifications enhance future career prospects, including internal promotion, while improving motivation and morale within the workplace.