

Connecting People & Planet

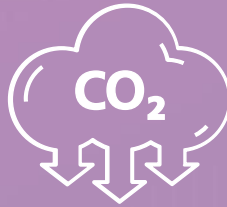


Community Rangers Go Green

Our Heathrow Community Rangers have been on a green initiative in recent months as they took delivery of their new electric vehicle which will enable them to get around the local communities more sustainably.

17% of all airport vehicles are zero-emissions, with Heathrow and its operators increasingly switching to zero-emission vehicle types when replacing or adding new vehicles to their fleets.

Heathrow is on track to meet its commitment to cut 87% in carbon emissions from airport vehicles by 2030, vs 2019 baseline.



In 2022, emissions from airport vehicles were 52% lower than 2019 levels.

The Heathrow Community Rangers have also been spring cleaning in local communities with some tremendous efforts in litter picking around Colnbrook, Harmondsworth, Poyle, Stanwell and Stanwell Moor.



Stanwell Moor

Harmondsworth



Stanwell



Poyle

If you'd like support from the Heathrow Community Rangers, please email: CommunityRelations@heathrow.com

Inspiring the Next Generation

ENGINEERING INSPIRATION

Heathrow Engineering graduate Oliver was inspired by attending a schools workshop with our partners BEE (Business Education Events) to design and deliver his own Engineering Workshop at Pippins Primary School, Colnbrook.

The session was aimed at Year 6 students with an emphasis on applying pupils' STEM knowledge to real world problems.

The students thoroughly enjoyed their session with Oliver and due to its success he has committed to further sessions focusing on design, electronics and water.



Connecting communities to the World of Work



In March of this year, Heathrow Project Managers hosted an afternoon with 3rd year engineering students from Brunel University. The students received talks from experienced construction colleagues, visited a live Heathrow construction site to watch the activity and were able to learn and experience the safety and quality measures put in place when working in a live operational environment.

The last few years have been challenging for students to witness how their studies translate into the real world and the visit was a resounding success. Heathrow's project management team are looking to continue to offer construction visits to Brunel engineering students in the months to come.

GUIDED READERS RETURN TO PIPPINS

Heathrow colleagues, including Chief of Staff Nigel Milton, have signed up to become Guided Readers at Pippins Primary School, Colnbrook. Colleagues met with Headteacher Min Jalaf, who introduced them to the school and were given vital training.

The programme has been set up to enable pupils at the school to receive some much needed reading time that they may not otherwise get at home.



Click [here](#) to read more about our Giving Back Programme

Heathrow World of Work

Helping young people develop key skills needed to access employment



ESSENTIAL SKILLS MASTERCLASS

The Heathrow Employment & Skills Academy and other Heathrow volunteers have been supporting over 200 students with additional needs from HRUC and WLC college developing their essential skills, working on realistic airport-based scenarios to enhance their understanding of the World of Work.



Building on these highly transferable skills is an important part of preparing any young person for the future. These attributes are the core skills that enable us to do any job successfully and even aids us in everyday life.

Special thanks to the Heathrow Employment & Skills Academy for the wonderful opportunity. I will definitely be booking another session soon!

*Izzy Ahmed
Internal Communications,
Heathrow*



VIRTUAL WORK EXPERIENCE

Working alongside our Team Heathrow partners and Springpod, we have just completed another successful year of virtual work experience for young people aged 16 to 21 in our local community.

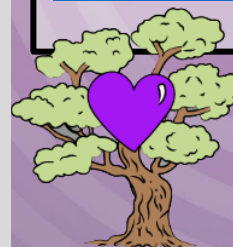
In March, participants had the opportunity to choose from programs focused on Engineering, Construction, Business, Marketing, or IT at the airport. Our Virtual Work Experience programme offers 10 hours of content, including interactive activities such as quizzes and live webinars, to raise awareness of careers at Heathrow and the essential skills needed to succeed.

We look forward to delivering the programme to local schools and colleges again next year, continuing our commitment to provide 15,000 'experience of work' days to the local community by 2030.

HEATHROW YOUNG EXPLORERS

Heathrow Young Explorers is now live and being delivered in person to local year 6 pupils. This is a fun and interactive way for pupils to discover different careers and the essential skills needed to thrive at school and in the workplace. Pupils are tasked with designing a sustainable transport solution that could be used at the airport using 3D modelling software. They then get to present their ideas to their peers and Heathrow colleagues who will be volunteering at the sessions. Hear what Penn Wood Primary School, in Slough, had to say about our visit:

<https://www.pennwood.slough.sch.uk/news/detail/heathrow-young-explorers/>



**Penn Wood Primary
and Nursery School**

Supporting our 2023 London Marathon Runners



Connecting communities to funding & Team Heathrow

We're over the moon that nine of our amazing colleagues ran this year's London Marathon in support of our charity partner Heathrow Community Trust (HCT) and a charity of their choice.

On Sunday 23 April, they ran an impressive 26.2 miles across the streets of London, cheered on by friends and family and Heathrow colleagues.

Our runners are passionate about giving back and their fundraising efforts will support the work of Heathrow Community Trust. HCT's mission is to enable significant positive change in the lives of people in the communities neighbouring Heathrow Airport, and the wider community in the UK. They do this through funding voluntary and community organisations, and by supporting Heathrow colleagues to give back to their communities. You can find out more about HCT and the projects they support [here](#).

Let's hear from some of our runners on how they prepared for the big day and what this experience means to them. With just over £7,000 raised so far, it's never too late to make a donation. Please show your support by reading their stories and making a donation [here](#).



NAME:
Nathan Walton

JOB: Engineering Technician

CHOSEN CHARITY: HCT & MIND

REASON FOR RUNNING: What a privilege to finally get onto the London Marathon after at least five attempts. I am raising money for MIND as they have a special meaning for me and the fantastic work they do in the community is more important than ever.

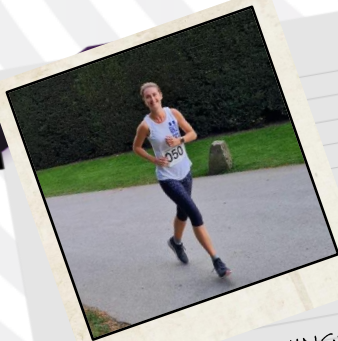


NAME:
Luke Burton

JOB: Head of Business Change

CHOSEN CHARITY: HCT & Shooting Star Hospice

REASON FOR RUNNING: I am raising money for Heathrow Community Trust and Shooting Star Hospice which is a local charity in Hampton that provides palliative care for children. I've been involved in volunteering work with both charities over the last few years so it's nice to raise some money to help them continue the great work they do.



NAME:
Stacy Bazeley-White

JOB: Talent & Performance Project Manager

CHOSEN CHARITY: HCT & British Heart Foundation

REASON FOR RUNNING: I love Park Run and have completed many 10k races and was delighted to have been offered a place for London 2023. My father-in-law sadly died of a sudden cardiac arrest in 2018. He was a successful runner and achieved many sub 2:40 marathons. Funds raised from my own marathon will go towards the British Heart Foundation's mission to improve people's chances of surviving a cardiac arrest.



NAME:
Charli Johnston

JOB: Press Officer

CHOSEN CHARITY: HCT & Mountbatten

REASON FOR RUNNING: I am so grateful to get the marathon place through the Heathrow Community Trust and as someone that grew up fairly local to Heathrow I am happy to be a small part of HCT's grant giving in my local area. My second chosen charity is Mountbatten Hospice who provide end of life care to those living on the Isle of Wight. My family are from the island and the hospice has looked after some of my family with such kindness, so this charity is close to my heart.

Heathrow Sustainable Travel Zone

Safer Cycling

Heathrow's Surface Access Team together with the Metropolitan Police's Safer Airport Team organised and ran the first community safety event at the Heathrow Cycle Hub to promote cycle safety and prevent cycle theft, as well as encouraging Heathrow colleagues to use sustainable travel options.

The Safer Airport Team were marking bicycles and offering anti-theft advice whilst the Metropolitan Police brought in a HGV to highlight the blind spots and provide opportunities to sit inside the HGV to experience the lack of vision from the driver's position. The London Ambulance Service was also on hand to demonstrate the use of defibrillators and CPR, as was the Airport Fire Service who shared advice around fire safety.

As part of Heathrow's Sustainable Travel Zone active travel (cycling and walking) had been identified as a viable option for many Team Heathrow colleagues.

Cycling can be a very quick and easy way to get around, as the areas around the airport are very flat. To illustrate how easy it can be, a [Heathrow Cycle map](#) was produced showing where good infrastructure already exists, whilst highlighting the areas where Heathrow needs to focus its attention.

To read about Heathrow's Sustainable Travel Zone click [here](#)

The full Sustainable Travel Report for 2022 can be found [here](#)



Heathrow Cycle Hub

Located on Newell Road, the Heathrow Cycle Hub is on hand to assist not just Heathrow colleagues but also residents in the local area with all things bicycle related.

Visit the [website](#) to find out more.

346
bike services carried out for free at the Heathrow Cycle Hub*

*free bike servicing is for ID holders only, please contact the cycle hub for pricing

A year of progress recorded for Heathrow's sustainability strategy



A year on from the launch of its refreshed sustainability strategy, Heathrow 2.0: Connecting People and Planet, Heathrow's 2022 Sustainability report updates on the airport's progress. Over half of the commitments towards net zero aviation and making Heathrow a great place to live and work have been marked as already 'on track' or 'progressing.'

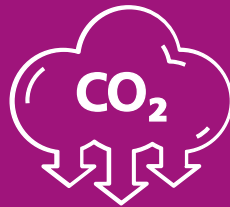


In 2022, Heathrow's world leading SAF incentive scheme was launched. Airlines representing 76% flights at the airport have made a commitment to at least 10% SAF usage by 2030. This year, Heathrow's SAF incentive is expected to save over 81,000 tonnes of CO₂. On the ground, numbers of passengers using public transport to get to the airport has steadily improved to 43% in Q4 2022. The upward trend should be supported by completion of the Elizabeth Line with direct services from East London during 2023.



Heathrow 2.0 is an umbrella strategy that brings together sustainability goals from across the airport, aiming to reduce emissions in the air and on the ground, while delivering for the local community as a responsible neighbour.

Focus in the community continues to be on sharing the benefits of living close to the UK's largest single site employer. Over 100 local SMEs attended Heathrow's annual Business Summit, already delivering against the target of over 50% of the local supply chain being small or medium businesses.



Heathrow is pleased to have achieved science-based validation from the SBTi for its 2030 carbon reduction goals, confirming they are consistent with a 1.5 degree carbon reduction trajectory. Heathrow is the first airport to achieve this status with SBTi's updated 1.5 degrees standard.



This year, Heathrow will be focused on developing nature positive and zero waste strategies. The progress made in 2022 on Heathrow 2.0 demonstrates the incremental change required to reach its overarching carbon goals – 15% cut in carbon from flights and at least 45% carbon cut on the ground by 2030, whilst remaining a responsible neighbour.

Heathrow delivers a cracking Easter getaway

31 March was one of our busiest days since 2019, with 221,606 passengers travelling through the airport. Service levels were excellent, in spite of this being the first day of industrial action by Unite. Our strong contingency plans have kept the airport running throughout the strike period.

March also saw Terminal 5 mark 15 years of operations, during which time it has welcomed almost 400 million passengers. For much of the last decade it has been voted by passengers as the Best Airport Terminal in the world in the annual Skytrax survey.



"I am very proud of the way that colleagues have pulled together to ensure passengers got away smoothly on their Easter holidays. Our security team has done a brilliant job, supported by our entire management team who have been 'here to help' in the terminals. Many passengers have told me that we exceeded their expectations."



*John Holland-Kaye
Chief Executive*



JOHN HOLLAND-KAYE RECEIVES AWARD FOR SERVICES TO WEST LONDON

John Holland-Kaye attended the 10th edition of West London Business Awards on Friday 24 February, which was also attended by over 400 business leaders, entrepreneurs, VIPs and hosted by comedian Rory Bremner.

This year's event saw West London Business reach a key milestone event in the region's business calendar, with the awards recognising the outstanding achievements of organisations and individuals.

West London Business presented John Holland-Kaye a special award for his services to West London, recognising his endeavours at improving Heathrow's operations, keeping high service levels for passengers, while developing a robust corporate responsibility model 'Heathrow 2.0', significantly neutralizing the environment impacts of the airport's ground operations, and becoming a champion of net zero aviation on a national and international stage.



CONTACT US

As always, our team is here to help with any questions you have about Heathrow.

Please get in touch – give us a call or drop us an email: T: 0800 307 7996 e: communityrelations@heathrow.com